

EURid's ENVIRONMENTAL STATEMENT 2018-2020

LATEST UPDATE: DECEMBER 2017

"We can be green even in cyberspace"

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01. EURid GOES GREEN

Dear EURid stakeholders, colleagues,

We are very proud to reconfirm EURid's environmental commitment for the next three years following the updated annexes of the EMAS regulation (Commission Regulation (EU) 2017/1505 with the new version of ISO 14001:2015). EMAS still involves a higher level of transparency and legal compliance, through the determination of the organisational context and the identification of the interested parties' with their relevant needs and expectations. Our actions will continue to be guided by specific principles that show that even cyberspace can be managed in a sustainable manner.

For us, the EU Eco-Management Audit Scheme (EMAS) is not just a logo, but part of a strategy that optimises the use of internal and external resources. We plan to update you on the steps we are taking to translate our environmental objectives into concrete actions and further refine them over the next few years.

With our green commitment, we wish to make the Internet a greener environment.

Kind regards,

*EURid's General Manager
Marc Van Wesemael*

02. EURid COMPANY OVERVIEW

EURid, the European Registry of Internet Domain Names, manages the .eu top-level domain under contract with the European Commission. Since the beginning of the activities as a registry, EURid has engaged with the international Internet community to share his best practices and expertise on the Domain Name System (DNS). Our partnerships include: The Council for European National Top-Level Domain Registries (CENTR); The Internet Corporation for Assigned Names and Numbers (ICANN); UNESCO; The United Nations Internet Governance Forum (IGF); The European Summer School on Internet Governance (Euro-SSIG); The Réseaux IP Européens Network Coordination Centre (RIPE NCC); The European Union Intellectual Property Office (EUIPO). The daily activities including also to organise conferences and events for accredited registrars or participating in industry trade meetings, and working constantly to EBRC, the European leader in integrated Data Center.

The headquarters are located in Diegem (Belgium), while the regional offices are located in Pisa (Italy), Prague (Czech Republic), and Stockholm (Sweden). In 2014 the company decided to extend the operational boundaries of EMS and its goals to the regional office in Pisa, Italy. In 2018 the EMS will be extended to the regional office in Prague, Czech Republic.

02A. HEADQUARTERS IN DIEGEM - BELGIUM

The main office is located in Diegem near Brussels, Belgium. EURid employees provide support in all official EU languages to around 750 accredited registrars worldwide who offer .eu domain registration services.

HISTORY

In 1999, the European Council began discussing a single top-level domain for Europe. After several years of consideration, the European Commission appointed EURid as the operator of the .eu registry in May 2003. The .eu domain was added to the root zone of the Internet Domain Name System in March 2005. EURid began accepting applications for .eu domain names, on a limited basis, in

December 2005. This introductory period was known as Sunrise. General registration began in April 2006. Following the response to a call for expression of interest, in April 2014 EURid signed a second contract as the registry manager of the .eu top-level domain for the following five years. The European Commission's Decision (2014/207/EU) is published in the Official Journal of the European Union (L109).

STRUCTURE

EURid was incorporated under Belgian law as a private not-for-profit organisation on 8 April 2003.

Below are its current members:

Member Name	Activity
Arnes	Academic Research Network of Slovenia ccTLD Registry for .si www.arnes.si
Business Europe	Organisation representing the industrial and employers' federations of 41 countries (incl. all EU countries). www.businesseurope.eu
CECUA	Confederation of European Computer User Associations www.cecua.org
DNS BE	DNS Belgium ccTLD Registry for .be www.dnsbelgium.be
ECC	European Coordination Centre Organisation for the European Chapters of ISOC
ECTA	European Communities Trade Mark Association www.ecta.eu
EMOTA	European Multi-Channel and Online Trade Association www.emota.eu
IAB Europe	Interactive Advertising Bureau Europe www.iabeurope.eu
IIT-CNR	Istituto di Informatica e Telematica ccTLD Registry for .it www.nic.it
NIC CZ	ccTLD Registry for .cz www.nic.cz

UEAPME

Union Européenne de l'Artisanat et des Petites et Moyennes Entreprises www.ueapme.com

The purpose of the association is to organise, manage, and control the .eu top-level domain in the common interest, based on the principles of quality, efficiency, dependability, and accessibility.

EURid HEADQUARTERS GENERAL INFORMATION

NAME	EURID VZW/ASBL
ADDRESS	PARK STATION, WOLUWELAAN 150
CITY and POSTAL CODE	DIEGEM, 1831
COUNTRY	BELGIUM
REGION	VLAAMS-BRABANT
TELEPHONE	+32 2 401 27 50
NUMBER OF EMPLOYEES (12/2017)	41 FULL-TIME + 2 PART-TIME
E-MAIL	INFO@EURID.EU
WEBSITE	WWW.EURID.EU
GENERAL MANAGER	MARC VAN WESEMAEL
RESPONSIBLE for EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

O2B. REGIONAL OFFICE IN PISA - ITALY

The southern regional office was established in Pisa in 2007, taking responsibility for supporting EURid registrars and registrants in the following EU countries: Cyprus, Croatia, Greece, Italy, Malta, Portugal, Slovenia, and Spain.

EURid REGIONAL OFFICE GENERAL INFORMATION	
NAME	EURID SERVICES Srl
ADDRESS	BORGO STRETTO, 52
CITY and POSTAL CODE	PISA, 56127
COUNTRY	ITALY
TELEPHONE	+ 39 050 9770403
NUMBER OF EMPLOYEES (12/2017)	3 FULL-TIME + 1 PART-TIME
WEBSITE	WWW.EURID.EU
GENERAL MANAGER	GIOVANNI SEPPIA
RESPONSIBLE for EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

O2C. REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

The eastern regional office was established in Prague in 2007, taking responsibility for supporting EURid registrars and registrants in the following EU countries: Bulgaria, Czech Republic, Slovak Republic, Hungary, Poland, and Romania.

EURid REGIONAL OFFICE GENERAL INFORMATION	
NAME	EURid Services s.r.o.
ADDRESS	U Pergamenky 1522/2
CITY and POSTAL CODE	17000 Praha 7
COUNTRY	CZECH REPUBLIC
TELEPHONE	+420 234 602 380
NUMBER OF EMPLOYEES (12/2017)	3 FULL-TIME + 1 PART-TIME
WEBSITE	WWW.EURID.EU
GENERAL MANAGER	REGINA FUCHSOVA
RESPONSIBLE for EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

EURid'S NUMBERS

8 SENIOR MANAGERS

- General Manager
- External Relations Manager
- Finance Manager
- Human Resources Manager
- Legal Manager
- Technical Manager
- Security Manager



- Innovation Manager

At the end of 2017, the staff distribution was as follows:

43 STAFF MEMBERS IN DIEGEM

4 STAFF MEMBERS IN PISA

4 STAFF MEMBERS IN PRAGUE

1.316 M² SURFACE RENTED FOR DIEGEM OFFICES

170 M² SURFACE RENTED FOR PISA OFFICES

180 M² SURFACE RENTED FOR PRAGUE OFFICES

OVER 3.8 MILLION REGISTERED .EU DOMAIN NAMES

The contract between EURid and the European Commission foresees:

- **Management and administration of the .eu TLD**
- **Bi-yearly reports to be produced by EURid**
- **A procurement policy for expenses above a certain threshold**
- **Contingency planning**
- **Possible financial and administrative spot checks conducted by the European Commission and/or its Services**

03. ENVIRONMENTAL POLICY

“Twenty milligrams. That’s the average quantity of carbon emissions generated in the time it takes to read the first two words of any webpage.”

(2009 Harvard University Study <http://edition.cnn.com/2009/TECH/science/07/10/green.internet.CO2/>)

EURid, the European Registry of Internet Domain Names, manages the .eu and .eu top-level domains under a Service Concession Contract with the European Commission.

Since 2011 we have been working to reduce the environmental impact of our activities; we believe that even Internet companies must become greener and compensate their CO₂ emissions. Our revised 2018 Environmental Policy is designed to support this objective by continuing past efforts and improving our own environmental performance through:

- *the adoption of energy and water-saving measures at our headquarters;*
- *the implementation of a plan for the introduction of greener corporate cars;*
- *the reduction of waste and a careful management of its disposal, based on the principle of ‘reduce, reuse and recycle’;*
- *the efficient use of products and materials - such as paper - and the selection, wherever possible, of day-to-day items which exert a minimal environmental in the extraction or sourcing of materials, their manufacture, use and disposal;*
- *the reduction of our carbon footprint through the cutting down of our greenhouse emissions, the selection of green suppliers, and the use of the most environmentally friendly modes of transportation;*
- *the calculation of GHG emissions, which remain after implementation of reduction measures, to estimate our Carbon Footprint (verified in*

accordance with the ISO 14067), and compensating for the total amount by purchasing emission reductions from high quality projects;

- *the adoption of environmentally responsible criteria when organising events. The criteria come from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events, and associated travel, are as environmentally sound as possible;*
- *the regular recycling of left-over event merchandise;*
- *the development of a communication strategy regarding our environmental goals, to inform internal and external stakeholders alike;*
- *the sharing of our environmental best practices with our industry peers.*

Since 2011 we have implemented the Environmental Management System (EMS) as proof of our commitment to the regular improvement of our environmental management philosophy. In the second half of 2014 we decided to extend the EMS and its goals to our branch in Pisa, Italy, because we think that the expansion of our environmental approach to our regional offices can further contribute to making us a globally green company. In 2018 the plan is to extend the EMS to our office in Prague, Czech Republic.

Implementing the Policy

Preamble

We are aware of the impact of our services and policies, enforcement of laws and regulations, and the choices we make when selecting goods and services on the environment.

Environmental Management

We carefully assess the environmental impact of our activities and monitor the compliance of our policy and procedures with the Eco-Management and Audit Scheme – EMAS – which we embraced six years ago. We fulfil our environmental responsibilities and ensure that all our activities, including those carried out on our behalf, comply with or exceed the legal and voluntary environmental requirements. We are committed to setting yearly targets in order to make our activities greener in the short, medium, and long term.

Company engagement

In order to maximise our efforts, we will ensure the full and adequate involvement of all EURid staff by informing them of our actions regarding the environment and providing training whenever appropriate to enhance their individual environmental responsibility. We will continue to work with our suppliers to help them improve their environmental performance and ensure that, when working for us, they adopt adequate environmental standards as far as possible.

Accountability

We remain accountable to all our stakeholders for the management of the .eu and .eu top-level domains. We strive to become a driving force in establishing and putting into operation standards for corporate environmental accountability. The results we achieve within the EMAS framework are published in the ‘Environmental Statement’ that will be available to all interested parties as required by the EMAS.

Diegem, 24 January 2018

Signed by EURid’s General Manager
Marc Van Wesemael

EURid Environmental Policy 2018

20mg
The average amount of carbon emissions generated to read the first two words of any page on eurid.eu

EURid

Recycle.
Reuse.
Reduce.

Adopt green corporate cars and use eco-friendly modes of transport

Support ISO 14064 certified green projects to compensate for carbon footprint

Recycle and reuse merchandise from fairs and events

Use green energy suppliers

Share environmental best practices with industry peers and organise events according to UNEP standards.

Adopt energy, water, and waste saving measures

04. ENVIRONMENTAL MANAGEMENT SYSTEM

WHY GO GREEN?

“We do believe that even companies that are working in cyberspace can contribute to the environment. In our case, several policies and procedures were already in place to reduce the environmental impact of our activities. The objective for us is to refine and eventually change our daily work to make it fully compliant with environmental standards, and potentially even exceed them.” EURid’s quote.

The **environmental policy**, as defined by company management, the **environmental programme** with annual environmental goals, the annual **review of compliance with current environmental law**, all environmentally relevant **procedures**, and the continual improvement of our **environmental performance** within the system are rooted in the EMAS EC Regulation 1221/2009, 1505/2017 and ISO 14001:2015 regulations.

In 2014 the company decided to expand the Environmental Management System to the regional office located in Pisa, and in 2018 to the regional office in Prague, in order to become an organisation with global environmental management.

GIOVANNI SEPPIA, External Relations Manager, is responsible for the Environmental Management System, and is therefore in charge of EURid’s management of the EMAS and ISO 14001 regulations. He is also responsible for environmental sustainability within the organisation’s executive management.

The involvement of all EURid staff in the regular environmental and improvement processes can be seen in several channels:

1. **regular information via the internal blog, intranet, and mailing lists;**
2. **availability of the Environmental Management System** responsible for information and/or clarification;
3. **monthly team meetings and yearly retreats where presentations on EURid’s environmental commitment are made.**

ENVIRONMENTAL MANAGEMENT SYSTEM IN NUMBERS

1 ENVIRONMENTAL MANAGEMENT SYSTEM RESPONSIBLE

12 PROCEDURES

17 FORMS

21 RELEVANT ENVIRONMENTAL FACTORS

7 OBJECTIVES

22 ACTIONS

16 INDICATORS

1 CATALOGUE FOR THE ENVIRONMENTALLY FRIENDLY MANAGEMENT OF THE OFFICE

1 LOW ENVIRONMENTAL IMPACT EVENT GUIDE



1 CARBON FOOTPRINT REPORT
100% LEGAL COMPLIANCE

05. RELEVANT ENVIRONMENTAL ISSUES*

In 2011, EURid developed its own method for identifying and assessing issues in order to quantify direct and indirect interactions with the environment. This objective method was based on four criteria defined by EURid's General Management. The environmental issues are relevant when they exceed the 'eight environmental impact units' thresholds. In 2017, there were no significant environmental changes. This method for identifying and assessing environmental factors has been confirmed and extended to the Pisa and Prague regional office.

As a non-industrial business, the impact of EURid's activities on the environment on its sites within the operational boundaries (the headquarters and the regional offices in Pisa and Prague) is relatively minimal.

05A. HEADQUARTERS IN DIEGEM - BELGIUM

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4,5
			Increase in activities aimed at improving environmental management	I	0.5	5
		External communication activities (.eu identity)	Increase in environmental awareness	I	0.5	5
		Participation in projects with external companies and agencies	Increase in environmental awareness	I	0.5	4,5
	Air/Energy	Transport use for business travel	Increase in pollutant concentration	I	0.75	7,5
	Air	HFC gasses used in air conditioning for data centres (suppliers)	Increase in HFC gasses	I	0.5	4,5
			HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1

Training and Information activities management	Stakeholder	Involvement of customers and users	Increase in environmental awareness	I	0.5	5
		Involvement of employees	Increase in environmental awareness	I	0.75	6,75
		Supplier awareness	Increase in environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	10
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	10
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	8,25
Organisation and participation in events - activities management	Stakeholders	Stakeholder involvement	Increase in stakeholder environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	8
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	8
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	7,5

05B. REGIONAL OFFICE IN PISA – ITALY

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Management and use of structure and equipment	Energy	Consumption of electricity for illumination, computer servers and vending machines	Reduction of energy resources derived from nuclear energy and fossil fuels	D	1	8
	Air	HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1	9
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4,5
			Increase in activities aimed at improving environmental management	I	0.5	5
		External communication activities (.eu identity)	Increase in environmental awareness	I	0.5	5
		Participation in projects with external companies and agencies	Increase in environmental awareness	I	0.5	4,5
Training and Information activities management	Stakeholder	Involvement of customers and users	Increase in environmental awareness	I	0.5	5
		Involvement of employees	Increase in environmental awareness	I	0.75	6,75
		Supplier awareness	Increase in environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8

		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	10
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	10
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	8,25
Organisation and participation in events - activities management	Stakeholders	Stakeholder involvement	Increase in stakeholder environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	8
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	8
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	7,5

05C. REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Management and use of structure and equipment	Energy	Consumption of electricity for illumination, computer servers and vending machines	Reduction of energy resource derived from nuclear and fossils	D	1	8
	Air	HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1	9
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4,5
			Increase in activities in order to improve environmental management	I	0.5	5
		External communication activities (.eu identity)	Increase in environmental awareness	I	0.5	5
		Participation in projects with external companies and agencies	Increase in environmental awareness	I	0.5	4,5
Training and Information activities management	Stakeholder	Involvement of customers and users	Increase in environmental awareness	I	0.5	5
		Involvement of employees	Increase in environmental awareness	I	0.75	6,75
		Supplier awareness	Increase in environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5

		Choice of catering service	Increase in environmentally friendly behaviour	D	1	10
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	10
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	8,25
Organisation and participation in events - activities management	Stakeholders	Stakeholder involvement	Increase in stakeholder environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	8
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7,5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	8
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	7,5

*The assessment is to assign a score from 1 to 4 to all environmental aspects/impacts following 4 evaluation criteria (EXPRESSION OF INTEREST OF STACKEHLERS, ASPECT KNOWLEDGE, ABILITY TO IMPROVE, REGULATORY STANDARD COMPLIANCE). The scores assigned to each aspect/impact according to the assessment criteria are added together and multiplied by the coefficient of influence (between 0,1 and 1), leading to a score that can range from 0.4 to 16.

DIRECT environmental aspects/ impacts are classified as significant if it equals or exceeds the score of 8
 INDIRECT environmental aspects/impacts are classified as significant if it equals or exceeds the score of 4

06. RELEVANT ENVIRONMENTAL DATA

06A. HEADQUARTERS IN DIEGEM - BELGIUM

NUMBER OF EMPLOYEES

YEAR	PART-TIME/FULL-TIME	TOTAL	TREND
2015	32 full-time and 7 part-time	39	
2016	33 full-time and 8 part-time	41	↑
2017	41 full-time and 2 part-time	43	↑

All consumption data was calculated based on the number of employees, in order to obtain a comparable indicator (the index of consumption) over time. Manpower slightly increased due to the filling of vacancies in the Technical department that had been open for several years.

SPECIFIC ENVIRONMENTAL ISSUES

a. Paper consumption

Over the last six years, EURid has performed very well regarding the reduction in the use of paper. This is a trend we intend to maintain in the future. For this reason, we decided not to include it as a goal in the new Environmental Programme 2018-2020, because we believe we have achieved the objective.

The data relating to the consumption of paper looks at the purchase of:

- white paper (A4)
- recycled paper (A4)
- coloured paper (A4)
- letterhead paper

- notebooks (A4 and A5)

The consumption of different types of paper is calculated by the consumption of A4 sheets only. This consumption is measured in kilometres (km), by imagining the A4 sheets used lined up along their longest edge (29.7 cm).

The core indicator is: **Number of sheets A4 used/pro capita per year**

To achieve this objective in previous years EURid introduced paperless invoicing for its registrars, leading to less paper and fewer envelopes.

	2015	2016	2017
TOTAL A4 SHEETS	58,500	56,050	48,250
SHEETS A4 PRO CAPITA	1,500	1,367	1,122
TOTAL KM A4	17.33 km	15.79 km	12.96 km
KM A4 PRO CAPITA	0.4 km	0.38 km	0.3 km
TREND PC (per year)		-8.86%	-17.92%

In 2016 the consumption decreased by around 10%. A lot of paper was produced during the event organised by the European Commission in June 2016, and a lot was consumed in the printing of the “.eu book, the first decade”, that was distributed in Q4 2016.

In 2017 we worked to reduce the amount of paper used by regularly reminding employees about the paper reduction objective.

The recycled paper used is around 57% of the total paper consumption, and any white paper is FSC certified.

b. Electricity consumption

EURid has three meters monitoring the consumption of electricity. The table below shows the electricity consumption recorded by these meters.

EURid's office space can be divided into three parts – front, middle, and back. Each part has a mains switch to turn off the electricity. Since February 2012 a timer has been installed on the lights in the garage and hall of the building to ensure efficient use of energy.

The core indicator is: **kWh/pro capita per year**

Meters (serial number)	2015 [kWh]	2016 [kWh]	2017* [kWh]
1st meter (EAN 541448820073002251)	114,458	101,163	109,633
2nd meter (EAN 541448820073002237)	44,716	37,680	42,545
3rd meter (EAN 541448820073002244)	16,755	6,799	11,452
TOTAL kWh	175,929	145,642	163,630
kWh PRO CAPITA	4,290.9	3,552.2	3,805.3
TREND PC (per year)		-17.2%	+7%

* Estimate starting from 84.724 kWh. Since the invoice will only be available in April 2018 the final figures are based on an estimate resulting from the figures for energy consumption during the first seven months of 2017 (till 10.07.2017).

The data shows that the electricity consumption per person in 2016 decreased considerably. In 2017 the estimated data is slightly higher, but this is also because the new electricity provider no longer mentions the usage per year, so the estimate is less precise.

EURid therefore has limited capacity to make improvements to this environmental factor.

c. Water consumption

Water is supplied via the central water distribution system and is used for the toilets and dishwasher, and for cleaning and kitchen purposes. **In the kitchen there is also a water fountain that filters and cools the tap water.**

The offices do not have a separate water meter. The total water consumption is divided between tenants based on the square metres of rented office space.

From	To	Water consumption whole building [m³]	EURid's share [m³]	Average consumption per day	TREND (per year)
10/02/2015	18/02/2016	807 m³	103.5 m³	0.28 m³	
19/02/2016	23/02/2017	919 m³	117.9 m³	0.32 m³	+14%

The consumption of water in 2016 has increased because the landlord changed, and the water supplier sent the final invoice to close the position of the previous. In any case taking the water counter between February 2016 and February 2017 the data about the consumption of water in the whole building is around 900 m³, not so different to 2015.

Therefore, EURid has limited capacity to make improvements on this environmental factor.

d. Transport use for business travel, emissions into the atmosphere

COMPANY VEHICLES

Some EURid employees have a company car as a benefit. The contract with the car-leasing agency foresees mileage of up to 35,000 km per year. EURid has drafted an operational statement (**Car travel policy**) on the management of cars assigned to staff, in order to answer the most frequently asked questions about how to behave in different situations, and the rights and obligations of

drivers. EURid wants to reduce its carbon dioxide (CO₂) emissions by replacing EURO 5 company cars with EURO 6 cars.

Starting in 2015 the indicator used is: **number of EURO 6/total company cars in leasing used annually** instead of number of EURO 5 and EURO 6/total company cars in leasing used annually

YEAR	N. of cars	EURO 5	EURO 6	%	[km/year]	CO ₂ Emission [g/km]	CO ₂ emitted per year [kg]
2015	20	12	8	40%	547,972	103.65	56,797
2016	20	9	11	55%	537,050	101.8	54,671
2017	20	9	11	55%	493,979	101.8	50,287

It is important to note that of the 16 employees who do not have a company car, only 3 use their own car to get to the office, while the other 13 use public transport.

In the new Environmental Programme 2018-2020 we decided to replace the EURO 5 cars with EURO 6 cars to further reduce our CO₂ emissions.

e. Waste production

MUNICIPAL WASTE

At this stage it is not possible to specify how many kilograms of waste EURid produces, because all the waste from the companies in the building is collected together in the underground parking garage.

Since January 2014 the Waste Collection Company - MCA recycling – has been EMAS and ISO14001 certified.

These are the waste figures for the whole building:

YEAR	Paper in m ³ EWC: 150101	Cardboard in m ³ EWC: 150101	Glass in container EWC: 150107	Cans in m ³ EWC: 150104	Plastic in m ³ EWC: 150102	General waste EWC: 200301
2015	106 m ³	112 m ³	3 cont.	23 m ³	19 m ³	123 m ³
2016	133 m ³	122 m ³	1 cont.	17 m ³	20 m ³	149 m ³
2017	122 m ³	131 m ³	0.5 cont.	24 m ³	22 m ³	188 m ³
TREND 2016 vs 2017						+26 %

Starting in 2015 the Waste Company added additional types of waste. For EURid the only new type which is applicable is bulky waste (including pallets and chairs). In 2016 two other kinds of waste were added: electric waste and electronic equipment and toners. The new waste figures for the whole building are:

YEAR	Bulky waste in m ³ EWC: 20 03 07	Electric Waste and Electronic Equipment in m ³ EWC: 20 01 35	Bulky waste in m ³ - wood EWC: 20 01 38	Toners in m ³ EWC: 08 03 17
2015	14 m ³	-	-	-
2016	11 m ³	4 m ³	-	1 m ³
2017	9 m ³	4 m ³	1 m ³	-

TONER CARTRIDGES

With the introduction of best practices to reduce paper consumption we witnessed a decrease in cartridge consumption as well. In 2016 EURid started to use the municipal waste company to dispose of toner cartridges – see the amount in the Municipal Waste table. There was no disposal of toner cartridges in 2017 because the company in charge of collecting them comes only if there are more than 20 cartridges.

IT MATERIAL

EURid’s activities rely on the use of computers (laptops and desktops), as well as a server station located in the building. As for used IT material, EURid returns this to the companies where it was bought, where it is taken care of. Most of it is regenerated and, eventually, recycled.

f. Central heating and cooling

EURid uses the building’s central system for heating and cooling, which is powered by the Daikin VRV system (Variable Refrigerant Volume). Heating and cooling costs are included in the rent.

The total power of 112kW is divided between 13 8kW units and 2 10kW units.

Maintenance takes places once a year.

g. Cooling for Server Room

EURid has an additional air conditioning plant in the server room.

The plant consists of two 10 kW units, refrigerant R410a. The first unit has 3.7kg of refrigerant and the second has 4.3kg.

Maintenance takes place twice a year.

h. Biodiversity

Regarding the biodiversity indicator, EURid divides the **total square meterage by the number of employees**, so the indicator is:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2015	1,316 m ²	39	33.74 m ² /emp
2016	1,316 m ²	41	32.09 m ² /emp
2017	1,316 m ²	43	30.60 m ² /emp

EURid decided to estimate the indicator even if biodiversity is not particularly relevant to the organisation.

06B. REGIONAL OFFICE IN PISA – ITALY NUMBER OF EMPLOYEES

YEAR	PART-TIME/FULL-TIME	TOTAL	TREND
2015	4 full-time and 1 part-time	5	
2016	4 full-time and 1 part-time	5	↔
2017	3 full-time and 1-part time	4	↓

All consumption data was calculated based on the number of employees in order to obtain a comparable indicator (the index of consumption) over time.

In Pisa the rented office is located in a historic building in the city centre.

SPECIFIC ENVIRONMENTAL ISSUES

a. Paper consumption

	2015	2016	2017
TOTAL A4 SHEETS	5,000	7,500	6,000
SHEETS A4 PRO CAPITA	1,000	1,500	1,500
TOTAL KM A4	1.5 km	2.81 km	2.25 km
KM A4 PRO CAPITA	0.3 km	0.56 km	0.56 km
TREND (per year)		+50%	0%

The figures show an increase equivalent to **50%** in paper consumption per employee between 2015 and 2016. The consumption pro capita in 2017 is equal to 2016 levels.

b. Electricity consumption

The core indicator is: **kWh/pro capita per year**

Electricity consumption	2015	2016	2017
kWh	10,725	11,187	10,974
kWh PRO CAPITA	2,145	2,237	2,743
TREND (per year)		+4.3%	+22.6%

The figures show an increase in electricity consumption per employee between 2016 and 2017. The reason can be found in the decrease of the employees' number and an increase of air conditioner machines.

c. Heating

Central heating	2015	2016	2017
m³	565	640	760
m³ PRO CAPITA	113	128	190
TREND (per year)		+13.3%	+48%

As the electricity consumption the figures show a substantially increase in heating per employee between 2016 and 2017. The reason can be found in the decrease of the employees' number and an increase of air conditioner machines.

d. Biodiversity

Regarding the biodiversity indicator, EURid divides the **total square meterage by the number of employees**, so the indicator is:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2015	170 m²	5	34 m²/emp
2016	170 m²	5	34 m²/emp
2017	170 m²	4	42.5 m²/emp

EURid decided to estimate the indicator even if biodiversity is not particularly relevant to the organisation.

06C. REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

NUMBER OF EMPLOYEES

YEAR	PART TIME/FULL TIME	TOTAL	TREND
2015	4 full-time	4	
2016	4 full-time	4	↔
2017	3 full-time and 1 part-time	4	↔

All consumption data was calculated based on the number of employees in order to obtain a comparable indicator (the index of consumption) over time.

In Prague the rented office is located in the Prague 7 district.

DIRECT ENVIRONMENTAL ASPECTS

a. Paper consumption

	2015	2016	2017
TOTAL A4 SHEETS	1,600	3,095	2,600
SHEETS A4 PRO CAPITA	400	776.75	650
TOTAL KM A4	0.48 km	0.93 km	0.78 km
KM A4 PRO CAPITA	0.12 km	0.23 km	0.19 km
TREND (per year)		+ 94 %	-16 %

In the Prague office in 2015 all paper used, except notebooks, came from the 2014 stock. For this reason, the figures show an increase equivalent to **94%** in paper consumption per employee in 2016.

The paper used is 100% recycled.

b. Electricity consumption

The core indicator is: **kWh/pro capita per year**

Electricity consumption	2015	2016	2017
kWh	7,864	5,588	5,972
kWh PRO CAPITA	1,966	1,397	1,493
TREND (per year)		-28.9%	+6.9%

c. Water consumption

Water is supplied via the central water distribution system and is used for the toilets, a small dishwasher, and for cooking and cleaning purposes.

The offices do not have a separate water meter. The total water consumption is divided between tenants based on the square meterage of rented office space.

Water	2015	2016	2017
m ³	60.85	65.03	74.31
m ³ PRO CAPITA	15.21	16.25	18.58
TREND (per year)		+6.8%	+14.3%

c. Central heating

Central heating	2015	2016	2017
Mj	12,400	14,200	14,800
Mj PRO CAPITA	3,100	3,550	3,700
TREND (per year)		+14.5%	+4.2%

d. Biodiversity

Regarding the biodiversity indicator EURid divides the **total square meterage by the number of employees**, so the indicator is:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2015	180 m ²	4	35,5 m ² /emp
2016	180 m ²	4	35,5 m ² /emp
2017	180 m ²	4	35,5 m ² /emp

EURid decided to estimate the indicator even if biodiversity is not particularly relevant to the organisation.

REGULATORY COMPLIANCE (for all offices)

EURid has set up a system to be able to identify and provide information on the legal requirements applicable to its activities and premises, in line with the EMAS Regulation requirements.

INDIRECT ENVIRONMENTAL ISSUES (for all offices)

Indirect environmental issues are those resulting from the organisation's interaction with third parties, which can be affected by the decision to become EMAS-certified.

For non-industrial organisations like EURid, it is essential to consider the environmental impacts associated with their core business; an inventory limited to the environmental factors of the organisation's site and facilities is not sufficient.

For EURid, indirect environmental issues concern the following activities:

- administrative activities management (choice of suppliers);
- information activities management;
- organisation and participation in events.

An ongoing process:

'The EMAS registration is just the first step in an approach we intend to further develop over the next few years. We plan to share our experience with our stakeholders as well as our colleagues in the Internet industry.' (EURid's quote)

a. Choice of suppliers

Relations with stakeholders mainly concern relationships with customers and suppliers. For the selection of equipment and material suppliers, EURid tries, wherever possible, to select 'green' options, and to use materials with low environmental impact, especially during events and trade fairs.

Similarly, for catering services EURid prefers not to use disposable materials.

The core indicator is: **% of environmental standard-certified products or suppliers in the total number of EURid's relevant suppliers.**

In 2017 the number of green suppliers increased by **26.6%** of total relevant suppliers (24 out of 90).

The following table shows the types of green suppliers used by EURid (mainly at its headquarters):

TYPE OF PRODUCT	ENVIRONMENTAL LABELS**
Apple iPad, iPod	Energy star
Paper and cleaning products	FSC, European eco label, Blue Angel
IT equipment (computers, servers)	Energy star, Gold&Blue Angel
Printers	Energy star, Blue Angel
Office material (paper, labels)	FSC, PEFC, Blue Angel
Packaging and office material	PEFC, Blue Angel
Dishwasher	EU energy label A
TYPE OF SERVICES	ENVIRONMENTAL CERTIFICATIONS*
Leasing cars	ISO 14001
Video conference systems	ISO 14001
Fixed phone lines	ISO 14001
Postage franking machine	ISO 14001
Software	ISO 14001
Data Centers	ISO 14001
Hotels	EMAS

Waste management company	EMAS
Connectivity	ISO 14001

* ISO 14001 or EMAS

** ECOLABEL or FSC or PEFC or BLUE ANGEL or NORDIC SWAN or ENERGY STAR or EU ENERGY LABEL (Class A/A+/A++)

To put this green policy into practice, EURid decided to use two of Europe's greenest data centers, TelecityGroup and EBRC.

Another core indicator of this section is: **number of eco-friendly corporate merchandise purchased (% per year)**

In 2015, 2016 and 2017 100% of the giveaways were purchased using green criteria and from companies which are compatible with EURid's environmental approach.

07. EURid BEST PRACTICES

LOW ENVIRONMENTAL IMPACT EVENT GUIDE

One of the objectives of EURid's environmental programme is to **organise at least 90% of EURid's promotional events in accordance with environmental criteria every year. Between 2012 and 2017 EURid organised over 80% of awareness and marketing events with at least four environmental criteria in mind, even though the objective was to organise 50% of events in this way.**

To achieve this objective, EURid has drafted a **low environmental impact event guide** in order to help staff to implement environmental procedures when

organising or participating in events/fairs. The guide aims to be a valuable tool for setting up meetings/events by introducing best practices and recommendations that ensure their sustainability.

The guide contains seven different sections, each with specific environmental criteria that cover all the activities necessary to organise and manage an event.

The UNEP green meeting guide defines a **‘green event as one that is designed, organised and implemented in a way that minimises negative environmental impacts and leaves a positive legacy for the host community’**.

For internal company meetings, one of the planned ways of decreasing CO₂ emissions is the increased **use of EURid’s video conference system to reduce the impact of travel between EURid’s headquarters and its regional offices**. Before organising a meeting, EURid will always consider whether a virtual meeting is possible as the greenest and most sustainable option.

In 2017, as in previous years, EURid organised all registrar lunches around Europe in accordance with green criteria.

EURid attended 6 events as exhibitor and/or sponsor in 2017, reaching an audience of over 32,000 people within the Internet/Domains, ICT, SMEs, e-commerce, and EU citizen communities, as well as the EU institutions.

As in past years, maximising positive environmental impacts and minimising potentially negative ones in the course of planning and delivering events has been EURid’s focus. The criteria from the United Nations Environment Programme (UNEP) meeting guide were applied to ensure that the selected events, and associated travel, were as environmentally sound as possible.

EURid took action to reduce potentially negative impacts and increase benefits, focusing on venue selection, marketing and communication, accommodation, transport, exhibiting, and catering.

For example, the commitment to sustainability of venues and/or organisers was carefully assessed when selecting the 2017 events. Special focus was placed on sustainability policies, action plans, awards, and recognitions achieved by event venues, organisers, and suppliers. Whenever a ‘sustainable venue’ was not available, we worked closely with venue managers to make at least some small operational improvements to reduce damage to the environment.

Environmental sustainability has also been the main criteria behind the selection of EURid’s staff accommodation and means of transport to reach venues.

All 2017 events were as ‘paper light’ as possible: once again, EURid committed to reducing the use of paper in all communications with participants as much as possible in favour of electronic means. Documents such as announcements, invitations, and presentations were sent via email and made available online.

Whenever the use of printed materials was necessary, they were used in a sustainable way (e.g. by reducing the text and number of pages, choosing fewer colours, using recycled/FSC paper and sustainable ink, etc.). Participants in the selected events, suppliers, and other stakeholders have been encouraged not to print the electronic material sent by EURid, unless strictly necessary.

Corporate merchandise used by EURid at fairs and conferences came from environmentally responsible suppliers. Only reusable, recyclable, recycled, energy-efficient, organic, biodegradable items were selected for promotional purposes.

CO₂ EMISSIONS

Air and vehicle travel are core elements of EURid’s activities, but these are also environmentally damaging as they produce large quantities of CO₂, the primary agent involved in climate change. For this reason, one of EURid’s commitments has been, is, and will continue to be linked, as much as possible, to the **use of transport providers that have CO₂ emission compensation schemes** to neutralise this impact.

One of our most important commitments for the new environmental programme was to continue to assess EURid’s Carbon Footprint from the previous year, and to compensate real CO₂ emissions.

In 2016 EURid decided to move forward with the assessment of its Carbon Footprint (CF) as a methodology for the identification and quantification of greenhouse gas emissions relating to the main activities in all four offices - Brussels (Diegem), Stockholm, Pisa, and Prague, even though Prague and Stockholm were not under the EMAS registration for the EMS. The assessment has been updated periodically through the collection of the data and information necessary to quantify the annual Carbon Footprint.

The EURid Carbon Footprint has been quantified in accordance with the requirements of ISO 14067:2013 and ISO 14064:2006. The LCA study necessary to quantify the CF is conducted in accordance with the ISO 14040:2006 and ISO 14044:2006.

Considering the life cycle of EURid’s activities, **the 2016 Carbon Footprint for the Diegem, Pisa, Prague offices was quantified at 146 tons CO₂eq, while the 2014 Carbon Footprint was 172 tons CO₂eq.** This reduction can be attributed to the implementation of environmental best practices. In 2015 the total number of GHG emissions from the headquarters in Diegem increased by 19%,

mainly due to higher energy use and number of flights, but in 2016 the quantity significantly decreased.

The Carbon Footprint for the Diegem and Prague offices decreased considerably in 2016, as you can see in the table below:

YEAR	IMPACT CATEGORY	UNIT	DIEGEM	PISA	PRAGUE
2014	IPCC GWP 100a	tonCO ₂ eq	158.38	7.6	6.3
2015			195.9	6.9	6.9
2016			133.3	7.4	5.3
% Trend GHG emissions 2015 vs 2016			-32%	+7.2%	-23%

To compensate for its 2016 CO₂ emissions, EURid supported the Uganda Borehole Rehabilitation project.

The most basic requirement to sustain life is water. For many rural communities across Sub-Saharan Africa the struggle to find safe drinking water can put a major strain on family life, forcing women and children to walk great distances simply to collect it. Moreover, water drawn from rivers could potentially contain lethal contaminants, and must therefore be boiled before ingestion, adding yet another hardship for families, as well as the environment in terms of firewood used.

The goal of the Borehole Rehabilitation project is to better this situation by working with Ugandan communities to repair broken boreholes and restore access to clean, safe drinking water. The direct benefits of the project are that families no longer have to travel great distances to obtain water, or boil the water to eradicate contaminants, saving firewood, and thus preventing carbon emissions from being released into the atmosphere.

The detail of the contribution of various components are summarised in the **EURid Carbon footprint External communication Report 2016**, and in this graphic leaflet, which was used to generate awareness about this project with industry peers as well as internal and external stakeholders.

To compensate for its 2016 CO₂ emissions, EURid purchased certified credits to support the Uganda Borehole Rehabilitation project.

The goal of the project is to repair broken boreholes and restore access to clean, safe drinking water. Families in the Northern region of Uganda no longer have to travel great distances to obtain water or boil the water to eradicate contaminants.

The Uganda Borehole Rehabilitation project

Repair broken boreholes

Restoring access to clean, safe drinking water

Saving firewood and hence preventing carbon emissions

Carbon footprint per domain

EURid was audited for its CO₂ emissions by RINA Services S.p.a., an independent third party with expertise in CO₂ emissions calculation.

DECLARATION OF CONFORMITY n° VCFP-042

0.039 kg CO₂e
Carbon footprint of a single domain

0.0052 kg CO₂e
Aircraft GHG emissions to a single domain

Visit eurid.eu/green

Furthermore, in 2017 EURid decided to continue the partnership with Naturefund, a nature conservation organisation based in Germany. In the context of this cooperation, EURid supported a project to protect nature and wildlife in Bulgaria.

The Osogovo Mountains are located on the border between Macedonia and Bulgaria, in the heart of the Balkan Green Belt. About two thirds of the 1,537 km² chain is located in Macedonia, while the rest lies in Bulgaria. The outstanding importance of the biodiversity in this area is represented by several endemic, relict and rare plant species, in addition to various animal species including birds of prey and large carnivores. The Bulgarian-owned portion is included in the European Natura 2000 network, while the entirety of the chain has been declared to be an Important Bird Area (IBA).

The goal of this initiative is to conserve the outstanding biological diversity in the Osogovo Mountain region by supporting sustainable forest management, improving the knowledge of large carnivores in the region to help with the local authorities decision-making process, and analysing the potential for nature-based tourism to educate a broader audience.

Between March of 2016 and March of 2017, a total of 32 cameras were placed throughout the Osogovo Mountains, spanning across FYROM and Bulgaria, for the purpose of monitoring and identifying the wildlife in the region. The results provide a bird's eye view into the diverse fauna that has proved to be so elusive for so long. Thanks to this information and the continued monitoring effort, more informed decisions can be made regarding sustainable forest management and nature-based tourism in the Osogovo Mountains.

Borseggi Bag Initiative

In 2015 EURid started to work on a new project to inspire the world to see waste differently, and to change the idea of what rubbish is. The project is about the circular economy, from production and consumption to waste management and

the market for secondary raw materials. In cooperation with BORSEGGI ('pickpockets'), an Italian tailoring company based in the Milan-Opera prison, the project aims to contribute to 'closing the loop' of product lifecycles through greater recycling and re-use, and bring benefits to both the environment and the economy. **Specifically, through first-rate tailoring, BORSEGGI gave new life to EURid's various marketing materials, used during the EuroDIG meeting in June of 2016 and other events in 2017. T-shirts and backpacks were repurposed by BORSEGGI so that they might be reused during the numerous events EURid will attend in 2018.**



2. Created a dedicated **environmental section in the quarterly report**, published on the eurid.eu site and distributed via PR channels;
3. **Shared the environmental commitment with stakeholders** through regular posts about our environmental actions and commitment on our social media profiles (**Facebook, Twitter, YouTube**). One post weekly about our environmental commitment on Facebook/Twitter;
4. **Communicated with our industry peers** within the CENTR marketing and administrative workshops;
5. Regular **updates about the progress on the EMAS objectives and actions were inserted in the bi-yearly reports to the European Commission**;
6. Created a dedicated category award for the **best .eu environmental website – 'Better World'** - within the 2017 .eu Web Awards **and showed an introductory video about EURid's environmental commitment during the gala ceremony**;
7. During the 2016 and 2017 holiday seasons, in an effort to fuel positive ecological change, **EURid made a donation to the Surfrider Foundation**. The Surfrider Foundation is dedicated to protecting the world's oceans, waves, and beaches through a multitude of activism-based campaigns and programs. A majority of their work revolves around beach preservation, clean water protection, and plastic pollution prevention.

EURid's COMMUNICATION ACTIVITIES

INTERNAL

1. Sent **EMAS flyer to update the EURid staff** on the progress we made regarding the EMAS objectives and actions they could undertake to contribute to a greener environment;
2. Regular environmental updates to management with **bi-weekly External Relations** status reports, and staff notification via the internal blog and intranet.

EXTERNAL

1. Regularly updated the environmental page on our public website, <http://www.eurid.eu/en/about-us/going-green>

SECURING INFORMATION

Information security is a fundamental building block of EURid's business. To help the company handle information security in a structured manner, in both its technical operations and business processes, the ISO 27001 security standard was followed.

EURid achieved its ISO 27001 certification on 22 November 2013 (certificate number IS 5999234).

About ISO 27001

The ISO/IEC 27001 standard specifies the requirements for establishing, implementing, maintaining, and continually improving an information security management system within the context of the organisation. It also includes the requirements for the assessment and treatment of information security risks, tailored to the needs of the organisation.

As part of the certification process, EURid implemented an Information Security Management System (ISMS) based on the ISO 27001:2005 standard.

The objective of the ISMS is to protect the confidentiality, integrity, and availability of the information we receive, process, and store in the EURid environment.

To ensure a company-wide commitment to and awareness of information security, the ISMS forum is organised at management level.

The ISMS system follows a risk-based approach to ensure that EURid can:




- identify information security risks through an appropriate risk assessment process;




- select controls (policies, standards, procedures and technical measures) to reduce the identified risks to an acceptable level;
- regularly audit, review, and maintain the controls, as well as keep them up to date, to cope with emerging threats and risks. We evaluate information security risks taking into account the confidentiality, integrity, and availability requirements of EURid's information assets.

EURid's Business Continuity and Contingency Management program, which was started in 2006 as one of the first European registries, was integrated into the ISO 27001 program. The unique experience and expertise EURid gathered over the years in this field will further be expanded with information security-related topics.

As foreseen by the standard, EURid will be audited yearly and will be re-certified every three years.

08. ENVIRONMENTAL PROGRAMME SUMMARY 2015-2017

N.	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	GOAL	COSTS
5	Reduce the environmental impact of transport.	E.P. 19.01.2015 'The implementation of a plan for the introduction of greener corporate cars'.	Increasing the amount of PM10 in the atmosphere.		No extra costs
6 bis	Assess EURid's Carbon Footprint and compensate real CO ₂ emissions.	E.P. 19.01.2015 'The calculation of the GHG emissions, which remain after the implementation of reduction measures, to estimate our Carbon Footprint (verified in accordance with the ISO 14064) and compensate the total amount by purchasing emission reductions from high-quality projects'.	Increasing the amount of CO ₂ and greenhouse gases in the atmosphere.		€130,000
7	Organise at least 90% of profile-raising events annually in accordance with environmental criteria.	E.P. 19.01.2015 'The efficient use of products and materials - such as paper - and the selection, wherever possible, of day-to-day items which exert a minimal environmental impact in the extraction or sourcing of materials, their manufacture, use and disposal', and 'the adoption of responsible environmental criteria in the organisation of any event. The criteria come from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events, and their associated travel, are as environmentally sound as possible'.	Use of non-renewable resources.		€650,000

N.	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	GOAL	COSTS
8	Increase the proportion of environment-related communications to EURid's primary stakeholders and implementing a complete strategy to regularly inform the registrar community about our environmental commitment.	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'the sharing of our environmental best practices with our industry peers'.			No extra costs
9	Increase the involvement of managers and employees in environmental activities and projects promoted by EURid.	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike'.			No extra costs
10	Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.	E.P. 19.01.2015 'The reduction of waste and a careful management of its disposal, based on the principle of "reduce, reuse and recycle" .	Increasing the amount of waste and reuse of non-renewable resources.		€30,000

09. ENVIRONMENTAL PROGRAMME 2018-2020¹

N.	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
1	Reduce the environmental impact of transport.	E.P. 19.01.2015 'The implementation of a plan for the introduction of greener corporate cars'.	Increasing the amount of PM10 in the atmosphere	<ul style="list-style-type: none"> ▪ Number of EURO 6 company cars used in leasing/total company cars used in leasing annually (% per year) ▪ Number of video conferences per year carried out by EURid's staff 	December 2020
2	Assess EURid's Carbon Footprint and compensate real CO₂ emissions.	E.P. 19.01.2015 'The calculation of the GHG emissions, which remain after the implementation of reduction measures, to estimate our Carbon Footprint (verified in accordance with the ISO 14064) and compensate the total amount by purchasing emission reductions from high quality projects'	Increasing the amount of CO ₂ and greenhouse gases in the atmosphere	<ul style="list-style-type: none"> ▪ CO₂ and greenhouse gas emissions from EURid domain per year ▪ CO₂ and greenhouse gas emissions compensated per year/total amount of CO₂ and greenhouse gas emissions from EURid activities per year 	December 2020
3	Organise at least 90% of profile-raising events annually in accordance with environmental criteria.	E.P. 19.01.2015 'The efficient use of products and materials - such as paper - and the selection, wherever possible, of day-to-day items which exert a minimal environmental impact in the extraction or sourcing of materials, their manufacture, use, and disposal' and 'the adoption of responsible environmental criteria in the organisation of any event.'	Use of non-renewable resources	<ul style="list-style-type: none"> ▪ Number of events organised in accordance with at least five environmental criteria (P08.02) / total events organised (% per year) ▪ Number of external environment-related initiatives organised by the company per year 	December 2020

¹ Subject to the extension of the Service Concession Contract with the European Commission in October 2019.

N.	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
		The criteria come from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events, and associated travel, are as environmentally sound as possible’.			
4	Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment.	E.P. 19.01.2015 ‘The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike’ and ‘the sharing of our environmental best practices with our industry peers’.		<ul style="list-style-type: none"> ▪ Number of environmental communications (all types) made per year ▪ Number of environment-related complaints per year ▪ Number of PRs about EURid’s environmental activity per year ▪ Number of nominated .eu environmental websites per year within the “Better World” category of the Web Awards initiative 	December 2020
5	Increase the involvement of managers and employees in environmental activities and projects promoted by EURid.	E.P. 19.01.2015 ‘The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike’.		<ul style="list-style-type: none"> ▪ Number of training hours dedicated to the environment per year ▪ Number of environmental activities carried out annually ▪ Number of employees involved in environmental activities/total employees (% per year) ▪ Number of managers with environmental responsibilities/total managers (% per year) 	December 2020
6	Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.	E.P. 19.01.2015 ‘The reduction of waste and a careful management of its disposal, based on the principle of “reduce, reuse and recycle”’.	Increasing the amount of waste and reuse of non-renewable resources	<ul style="list-style-type: none"> ▪ Quantity of recycled unused corporate merchandise 	December 2020

N.	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
7	Include an environmental criterion among the registrar buttons in the Registrar advanced source	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'the sharing of our environmental best practices with our industry peers'.		<ul style="list-style-type: none"> ▪ Numbers of Registrars who sign up of this criterion 	December 2020

OBJECTIVE N. 1: Reduce the environmental impact of transport

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COST	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Replace the EURO 5 company cars with EURO 6 cars to reduce the CO ₂ emissions.	Human Resources Mgr	No extra cost	December 2018	<ul style="list-style-type: none"> ▪ Number of EURO 6 company cars used in leasing/total company cars used in leasing annually (% per year) ▪ Number of video conferences per year carried out by EURid's staff 	September 2018	
			No extra cost	December 2019		September 2019	
			No extra cost	December 2020		September 2020	
2	Implementation of staff video conferences to reduce the flights between Brussels and the other three EURid regional offices.	Management and EMSR	-	December 2018		September 2018	
			-	December 2019		September 2019	
			-	December 2020		September 2020	
3	Schedule video conferences with stakeholders to reduce the number of flights.	Management and EMSR	-	December 2018		September 2018	
				December 2019		September 2019	
				December 2020		September 2020	
4	Encourage employees who don't have a company car to use public transport, considering they are reimbursed by EURid (75%).	Human Resources Mgr	-	December 2018	September 2018		
				December 2019	September 2019		
				December 2020	September 2020		

OBJECTIVE N. 2: Assess EURid's Carbon Footprint and compensate real CO₂ emissions

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Validation of the final calculation of CO ₂ emitted by an independent accredited body.	EMSR / Finance Mgr	25,000 EUR/year	June 2018	<ul style="list-style-type: none"> ▪ CO₂ and greenhouse gas emissions from EURid domain per year ▪ CO₂ and greenhouse gas emissions compensated per year/total amount of CO₂ and greenhouse gas emissions from EURid activities per year 	February 2018	
				June 2019		February 2019	
				June 2020		February 2020	
2	Search for possible voluntary compensation actions.	EMSR / Finance Mgr	25,000 EUR/year	June 2018		February 2018	
				June 2019		February 2019	
				June 2020		February 2020	
3	Compensation of CO ₂ emitted (by buying emission rights or credits VER - Voluntary Emissions Reduction).	EMSR / Finance Mgr	7,000 EUR/year	September 2018		June 2018	
				September 2019		June 2019	
				September 2020		June 2020	
4	Directly support reforestation projects in collaboration with environmental organisations to help the fight against climate change.	EMSR / Finance Mgr	6,000 EUR/year	September 2018	June 2018		
				September 2019	June 2019		
				September 2020	June 2020		

OBJECTIVE N. 3: Organise at least 90% of profile-raising events annually in accordance with environmental criteria

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Apply the procedure P08.02 'Low environmental impact event guide' when organising environmentally friendly events.	Marketing Coordinator / External Relations Mgr	80,000 EUR/year	December 2018	<ul style="list-style-type: none"> Number of events organised in accordance with at least five environmental criteria (P08.02)/total events organised (% per year) Number of external environment-related initiatives organised by the company per year 	September 2018	
				December 2019		September 2019	
				December 2020		September 2020	
2	Choose only eco-friendly giveaways for stakeholders.	Marketing Coordinator / External Relations Mgr	30,000 EUR/year	December 2018		September 2018	
				December 2019		September 2019	
				December 2020		September 2020	
3	Select catering services that follow environmentally friendly procedures where possible	Marketing Coordinator / External Relations Mgr	90,000 EUR/year	December 2018		September 2018	
				December 2019		September 2019	
				December 2020		September 2020	

OBJECTIVE N. 4: Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Continue to update the eurid.eu webpage dedicated to EURid's environmental commitment and initiatives. Publish news about our green policies in the registrar newsletter.	EMSR / External Relations Mgr	-	December 2018	<ul style="list-style-type: none"> Number of environmental communications (all types) made per year Number of environment-related complaints per year Number of PRs about EURid's environmental activity per year Number of nominated .eu environmental websites per year within the "Better World" category of the Web Awards initiative 	September 2018	
				December 2019		September 2019	
				December 2020		September 2020	
2	Organise a communication event to share EURid's environmental philosophy within the EMAS framework.	EMSR	15,000 EUR	June 2020		November 2019	
3	Foresee at least one presentation annually on Internet-related forums to share EURid's environmental approach with industry peers.	EMSR	-	June 2020		November 2019	
4	Increase the number of .eu environmental websites per year within the "Better World" category of the Web Awards initiative.	External Relations Mgr	-	December 2018		September 2018	
				December 2019		September 2019	
				December 2020		September 2020	

OBJECTIVE N. 5: Involve managers and employees in environmental activities and projects promoted by EURid

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Internal training session for staff to spread the word of the opportunities stemming from correct environmental management in the office.	EMSR and Human Resources manager	-	December 2018	<ul style="list-style-type: none"> ▪ Number of training hours dedicated to the environment per year ▪ Number of environmental activities carried out annually ▪ Number of employees involved in environmental activities/total employees (% per year) ▪ Number of managers with environmental responsibilities/total managers (% per year) 	September 2018	
			-	December 2019		September 2019	
			-	December 2020		September 2020	
2	Participation in external seminars on environmental issues.	EMSR	3,000 EUR	December 2019		September 2019	
3	Webinar on EURid's environmental approach for staff.	EMSR	2,000 EUR	December 2019		September 2019	

OBJECTIVE N. 6: Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Produce an inventory of unused corporate merchandise and a plan to recycle it and re-distribute it during the following year's events organised by EURid.	EMSR	15,000 EUR/year	December 2018	▪ Quantity of recycled unused corporate merchandise	September 2018	
				December 2019		September 2019	
				December 2020		September 2020	
2	Continue to implement the communication plan to inform EURid's stakeholders about this special approach to managing unused corporate merchandise.	EMSR	2,000 EUR/year	December 2018		September 2018	
				December 2019		September 2019	
				December 2020		September 2020	

OBJECTIVE N. 7: Include an environmental criterion among the registrar buttons in the Registrar advanced source

N ACTION	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Technically prepare the screen of the Registrar advanced source with a new button for an environmental criterion	EMSR / Technical Mgr	-	June 2018	▪ Numbers of Registrars who sign up of this criterion	April 2018	
2	Promotion of the new environmental criterion among the Registrars	EMSR / Technical Mgr		June 2018		February 2018	
				June 2019		February 2019	
				June 2020		February 2020	

* The new Environmental Programme 2018/2020 refers only to the Diegem, Prague and Pisa offices that are inside the operational boundaries. Therefore, the objectives, actions, indicators, and responsible bodies are not applicable to the last office, Stockholm, until the company decides in the future to extend the operational boundaries.

10. ACRONYMS

EURid	European Registry of Internet Domain Names
EMAS	EU Eco-Management and Audit Scheme
EMSR	Environment Management System Responsible
FSC	Forest Stewardship Council
ISO	International Standardisation Organisation
PEFC	Programme for the Endorsement of Forest Certification
UNEP	United Nations Environment Programme
CF	Carbon Footprint

RINA	DIREZIONE GENERALE Via Corsica, 12 16128 GENOVA
CONVALIDA PER CONFORMITA' AL REGOLAMENTO CE N° 1221/2009 del 25.11.2009 (Accredитamento IT - V - 0002)	
N. 625	
Andrea Alloisio Certification Sector Manager <i>Andrea Alloisio</i> RINA Services S.p.A.	
Genova, 18/05/2018	

11. VALIDATION

The EURid Environmental Statement is based on EC Regulation 1221/2009 of the European Parliament and of the Council dated 25 November 2009, and the EC Regulation 1505/2017 dated 28 August 2017, whereby organisations are allowed to participate on a voluntary basis in a community environmental management and audit system (EMAS).

Environmental Verifier Organisation.

The Organisation proceed to the Renewal of the EMAS Registration in 2018 for the 3-year period 2018-2020.

This Environmental Statement is verified. All the information is objective and based on data obtained from the internal and external control processes developed by the Organisation and verified by the competent bodies.

This document has been verified by:

RINA SERVICES spa
Via Corsica 12, Genova –
ITALY

IT-V-0002

