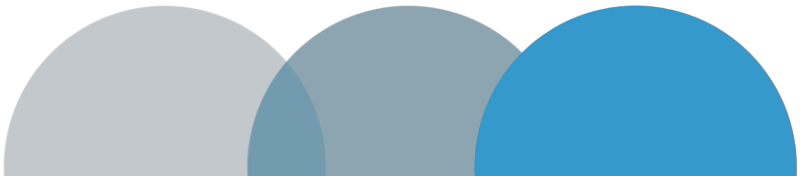
Environmental Statement 2018-2020

Latest update: Dec 2019



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1. EURid GOES GREEN

Dear EURid stakeholders, colleagues,

We are very proud to reconfirm EURid's environmental commitment for the next three years following the updated annexes of the EMAS regulation (Commission Regulation (EU) 2017/1505 with the new version of ISO 14001:2015 and Commission Regulation (EU) 2018/2026). EMAS still involves a higher level of transparency and legal compliance, through the determination of the organisational context and the identification of the interested parties with their relevant needs and expectations. Our actions will continue to be guided by specific principles that demonstrate that even cyberspace can be managed in a sustainable manner.

For us, the EU Eco-Management Audit Scheme (EMAS) is not just a logo, but part of a strategy that optimises the use of internal and external resources. We plan to update you on the steps we are taking to translate our environmental objectives into concrete actions and further refine them over the next few years.

With our green commitment, we wish to make the Internet a greener environment.

Kind regards,

EURid's General Manager
Marc Van Wesemael

2. EURid COMPANY OVERVIEW

EURid, the European Registry of Internet Domain Names, manages the .eu and .ею top-level domain under contract with the European Commission.

Since the beginning of the activities as a registry, EURid has engaged with the international Internet community to share best practices and expertise on the Domain Name System (DNS). Our partnerships include The Council for European National Top-Level Domain Registries (CENTR); The Internet Corporation for Assigned Names and Numbers (ICANN); UNESCO; The United Nations Internet Governance Forum (IGF); The European Summer School on Internet Governance (Euro-SSIG); The Réseaux IP Européens Network Coordination Centre (RIPE NCC); and The European Union Intellectual Property Office (EUIPO).

EURid's headquarters is located in Diegem (Belgium), while regional offices are in Pisa (Italy), Prague (Czech Republic), and Stockholm (Sweden). In 2014, the company decided to extend the operational boundaries of the Environmental Management Scheme (EMS) and its goals to the regional office in Pisa. In 2018, the EMS was extended to the regional office in Prague.

HISTORY

In 1999, the European Council began discussing a single top-level domain for Europe. After several years of consideration, the European Commission appointed EURid as the operator of the .eu registry in May 2003. The.eu domain was added to the root zone of the Internet Domain Name System in March 2005. EURid began accepting applications for .eu domain names, on a limited basis, in December 2005. This introductory period was known as Sunrise. General registration began in April 2006. Following the response to a call for expression of interest, in April 2014 EURid signed a second contract as the registry manager of the .eu top-level domain for the following five years. The European Commission's Decision (2014/207/EU) is published in the Official Journal of the European Union (L109). The Contract was renewed in 2019 until 13 October 2022.

STRUCTURE

EURid was incorporated under Belgian law as a private not-for-profit company on 8 April 2003.

EURid corporate governance principles are explained at https://eurid.eu/en/welcome-to-eurid/corporate-governance/

Below are its current members:

Member Name	Activity
Arnes	Academic Research Network of Slovenia ccTLD Registry for .si www.arnes.si
Business Europe	Organisation representing the industrial and employers' federations of 41 countries (incl. all EU countries). www.businesseurope.eu
CEPIS	Council of European Professional Informatics Societies https://www.cepis.org
CZ.NIC	ccTLD Registry for .cz www.nic.cz
DNS BE	DNS Belgium ccTLD Registry for .be www.dnsbelgium.be
ECOMMERCE EUROPE	Association representing 100,000+ companies selling goods and/or services online to consumers in Europe. www.ecommerce-europe.eu
ECTA	European Communities Trade Mark Association www.ecta.eu
EUROCONSUMERS	Consumer Organization in Europe
IAB Europe	Interactive Advertising Bureau Europe www.iabeurope.eu
IIT-CNR	Istituto di Informatica e Telematica ccTLD Registry for .it www.nic.it

SME UNITED	SMEunited, formally known as UEAPME, is the association of crafts and SMEs in Europe https://smeunited.eu

The purpose of the company is to organise, manage, and control the .eu top-level domain (and its variants in other scripts) in the common interest, based on the principles of quality, efficiency, dependability, and accessibility.

HEADQUARTERS IN DIEGEM - BELGIUM

The main office is located in Diegem near Brussels, Belgium. EURid employees provide support in all official EU languages to around 700 accredited registrars worldwide who offer .eu domain registration services.

EURid HEADQUARTERS GENERAL INFORMATION	
NAME	EURID VZW/ASBL
ADDRESS	PARK STATION, WOLUWELAAN 150
CITY and POSTAL CODE	DIEGEM, 1831
COUNTRY	BELGIUM
REGION	VLAAMS-BRABANT
TELEPHONE	+32 2 401 27 50
No. EMPLOYEES (12/2019)	39 FULL-TIME + 7 PART-TIME
E-MAIL	info@eurid.eu
WEBSITE	www.eurid.eu
GENERAL MANAGER	MARC VAN WESEMAEL
RESPONSIBLE FOR EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

From the 2nd of May 2019 the headquarter has been moved to another location in the same area. Here is the new address:

EURid HEADQUARTERS GENERAL INFORMATION	
NAME	EURID VZW/ASBL
ADDRESS	TELECOMLAAN 9
CITY and POSTAL CODE	DIEGEM, 1831
COUNTRY	BELGIUM
REGION	VLAAMS-BRABANT

REGIONAL OFFICE IN PISA - ITALY

The southern regional office was established in Pisa in 2007, taking responsibility for supporting EURid registrars and registrants in the following EU countries: Cyprus, Croatia, Greece, Italy, Malta, Portugal, Slovenia, and Spain.

REGIONAL OFFICE IN PISA GENERAL INFORMATION	
NAME	EURID SERVICES Srl
ADDRESS	BORGO STRETTO, 52
CITY and POSTAL CODE	PISA, 56127
COUNTRY	ITALY
TELEPHONE	+ 39 050 9770403
No. OF EMPLOYEES (12/2019)	1 FULL-TIME + 2 PART-TIME
WEBSITE	www.eurid.eu
GENERAL MANAGER	GIOVANNI SEPPIA
RESPONSIBLE FOR EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

The eastern regional office was established in Prague in 2007, taking responsibility for supporting EURid registrars and registrants in the following EU countries: Bulgaria, Czech Republic, Slovak Republic, Hungary, Poland, and Romania.

REGIONAL OFFICE IN PRAGUE GENERAL INFORMATION	
NAME	EURid Services s.r.o.
ADDRESS	U Pergamenky 1522/2
CITY and POSTAL CODE	17000 Praha 7
COUNTRY	CZECH REPUBLIC
TELEPHONE	+420 234 602 380
No. EMPLOYEES (12/2019)	3 FULL-TIME + 1 PART-TIME
WEBSITE	www.eurid.eu
GENERAL MANAGER	REGINA FUCHSOVA
RESPONSIBLE FOR EMS	GIOVANNI SEPPIA
NACE CODE OF ACTIVITY (EA CODE)	63.9

EURid'S IN PILLS

8 SENIOR MANAGERS

- General Manager
- External Relations Manager
- Finance Manager
- Human Resources Manager
- Legal Manager
- Technical Manager
- Security Manager
- Innovation Manager

STAFF DISTRIBUTION AT THE END OF DEC 2019

46 STAFF MEMBERS IN DIEGEM

3 STAFF MEMBERS IN PISA

4 STAFF MEMBERS IN PRAGUE

OFFICE SPACE AT THE END OF DEC 2019

1.316 M^2 SURFACE RENTED FOR DIEGEM OFFICES till 1st May 2019

860 M^2 SURFACE RENTED FOR DIEGEM OFFICES from 2nd May 2019

170 M^2 SURFACE RENTED FOR PISA OFFICES

180 M^2 SURFACE RENTED FOR PRAGUE OFFICES

No OF DOMAIN NAMES MANAGED AT THE END OF DEC 2019

3.6 MILLION REGISTERED .eu DOMAIN NAMES

SERVICE CONCESSION CONTRACT BETWEEN EURid and THE EUROPEAN COMMISSION

The Contract foresees:

- Management and administration of the .eu TLD and its variants in other scripts;
- Bi-yearly reports to be produced by EURid;
- A procurement policy for expenses above a certain threshold;
- Contingency planning;
- Possible financial and administrative spot checks conducted by the European Commission and/or its Services.

3. ENVIRONMENTAL POLICY

"Twenty milligrams. That's the average quantity of carbon emissions generated in the time it takes to read the first two words of any webpage."

(2009 Harvard University Study

http://edition.cnn.com/2009/TECH/science/07/10/green.internet.CO2/)

EURid, the European Registry of Internet Domain Names, manages the .eu and .ею top-level domains under a Service Concession Contract with the European Commission.

Since 2011 we have been working to reduce the environmental impact of our activities. We believe that even Internet companies must become greener and compensate their CO_2 emissions. Our revised 2018 Environmental Policy is designed to support this objective by continuing past efforts and improving our own environmental performance through:

- *the adoption of energy and water-saving measures at our headquarters;*
- *the implementation of a plan for the introduction of greener corporate cars;*
- *the reduction of waste and a careful management of its disposal, based on the principle of 'reduce, reuse and recycle';*
- *the efficient use of products and materials (such as paper) and the selection, wherever possible, of day-to-day items which exert a minimal environmental in the extraction or sourcing of materials, their manufacture, use, and disposal;*
- *the reduction of our carbon footprint through the cutting down of our greenhouse emissions, the selection of green suppliers, and the use of the most environmentally friendly modes of transportation;*
- *the calculation of GHG emissions, which remain after implementation of reduction measures, to estimate our Carbon Footprint (verified in accordance with the ISO 14067), and compensating for the total amount by purchasing emission reductions from high quality projects;*
- *the adoption of environmentally responsible criteria when organising events. The criteria derive from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events, and associated travel, are as environmentally sound as possible;*
- *the regular recycling of left-over event merchandise;*
- *the development of a communication strategy regarding our environmental goals, to inform internal and external stakeholders alike;*
- *the sharing of our environmental best practices with our industry peers.*

Since 2011 we have implemented the Environmental Management System (EMS) as proof of our commitment to the regular improvement of our environmental management philosophy. In the second half of 2014, we decided to extend the EMS and its goals to our branch in Pisa, Italy, because we believe that the expansion of our environmental approach to our regional offices can further contribute to making us a globally green company. In 2018 we extended the EMS to our office in Prague, Czech Republic.

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Implementing the Policy

Preamble

We are aware of the impact of our services and policies, enforcement of laws and regulations, and the choices we make when selecting goods and services on the environment.

Environmental Management

We carefully assess the environmental impact of our activities and monitor the compliance of our policy and procedures with the Eco-Management and Audit Scheme (EMAS) which we embraced six years ago. We fulfil our environmental responsibilities and ensure that all our activities, including those carried out on our behalf, comply with or exceed the legal and voluntary environmental requirements. We are committed to setting yearly targets in order to make our activities greener in the short, medium, and long term.

Company engagement

In order to maximise our efforts, we will ensure the full and adequate involvement of all EURid staff by informing them of our actions regarding the environment and providing training whenever appropriate to enhance their individual environmental responsibility. We will continue to work with our suppliers to help them improve their environmental performance and ensure that, when working for us, they adopt adequate environmental standards as far as possible.

Accountability

We remain accountable to all our stakeholders for the management of the .eu and .ею top-level domains. We strive to become a driving force in establishing and putting into operation standards for corporate environmental accountability. The results we achieve within the EMAS framework are published in the 'Environmental Statement' that will be available to all interested parties as required by the EMAS.

Diegem, 24 January 2018

EURid's General Manager

Marc Van Wesemael

4. ENVIRONMENTAL MANAGEMENT SYSTEM

WHY GOING GREEN?

"We believe that even companies that are working in cyberspace can impact the environment. In our case, several policies and procedures were already in place to reduce the environmental impact of our activities. The objective for us is to refine and eventually change our daily work to make it fully compliant with environmental standards, and potentially even exceed them." EURid's EMS quote.

The environmental policy, as defined by company management, the environmental programme with annual environmental goals, the annual review of compliance with current environmental law, all environmentally relevant procedures, and the continual improvement of our environmental performance within the system are rooted in the EMAS EC Regulation 1221/2009, 1505/2017, 2018/2026 and ISO 14001:2015 regulations.

In 2014 the company decided to expand the Environmental Management System to the regional office located in Pisa, and in 2018 to the regional office in Prague, in order to become an organisation with global environmental management.

Giovanni Seppia is in charge of EURid's management of the EMAS and ISO 14001 regulations. He is also responsible for environmental sustainability within the organisation's executive management.

The daily involvement of EURid staff in environmental and improvement processes is noticeable across several channels:

- Regular information via the internal blog, intranet, and mailing lists;
- Availability of the Environmental Management System responsible for information;
- Monthly team meetings and yearly retreats where presentations on EURid's environmental commitment are made.

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ENVIRONMENTAL MANAGEMENT SYSTEM IN NUMBERS

1 ENVIRONMENTAL MANAGEMENT SYSTEM RESPONSIBLE

12 PROCEDURES

17 FORMS

21 RELEVANT ENVIRONMENTAL FACTORS

7 OBJECTIVES

22 ACTIONS

16 INDICATORS

1 CATALOGUE FOR THE ENVIRONMENTAL-FRIENDLY MANAGEMENT OF THE OFFICE

1 LOW ENVIRONMENTAL IMPACT EVENT GUIDE

1 CARBON FOOTPRINT REPORT

100% LEGAL COMPLIANCE

5. RELEVANT ENVIRONMENTAL ISSUES

In 2011 EURid developed its own method for identifying and assessing issues to quantify direct and indirect interactions with the environment. This objective method was based on four criteria defined by EURid's General Management. The environmental issues are relevant when they exceed the 'eight environmental impact units' thresholds. In 2019, there were no significant environmental changes even if EURid moved to a new headquarters. This method for identifying and assessing environmental factors has been confirmed and extended to the Pisa and Prague regional offices.

As a non-industrial business, the impact of EURid's activities and offices on the environment is relatively minimal.

HEADQUARTERS IN DIEGEM - BELGIUM

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4.5
			Increase in activities aimed at improving environmental management	I	0.5	5
		External communication activities	Increase in environmental awareness	I	0.5	5

		Participation in projects with external companies and agencies	Increase in environmental awareness	I	0.5	4.5
	Air/Energy	Business travel	Increase in pollutant concentration	I	0.75	7.5
	Air	HFC gasses used in air conditioning for data centres (suppliers)	Increase in HFC gasses	I	0,5	4.5
		HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1	9
Training and Information activities management	Stakeholder	Involvement of customers and users	Increase in environmental awareness	I	0.5	5
		Involvement of employees	Increase in environmental awareness	I	0.75	6.75
		Supplier awareness	Increase in environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7.5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	10

		Catering service	Environmental impact and resource consumption reduction	I	0.75	7.5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	10
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	8.25
Organisation and participation in events - activities management	Stakeholders	Stakeholder involvement	Increase in stakeholder environmental awareness	I	0.5	5
	Resources	Choice of supplier for equipment and materials	Increase in environmentally friendly behaviour	D	1	8
		Supplier service of equipment and materials	Environmental impact and resource consumption reduction	I	0.75	7.5
		Choice of catering service	Increase in environmentally friendly behaviour	D	1	8
		Catering service	Environmental impact and resource consumption reduction	I	0.75	7.5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	8
		Use of communication materials	Environmental impact and resource consumption reduction	I	0.75	7.5

REGIONAL OFFICE IN PISA – ITALY

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Management and use of structure and equipment	Energy	Consumption of electricity for lighting, computer servers	Reduction of energy resources derived from nuclear energy and fossil fuels	D	1	8
	Air	HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1	9
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4.5
			Increase in activities aimed at improving environmental management	I	0.5	5
Training and Information activities management	Stakeholder	Involvement of employees	Increase in environmental awareness	I	0.75	6.75
		Supplier awareness	Increase in environmental awareness	I	0.5	5

REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	DIRECT / INDIRECT	INFLUENCE	SCORE
Management and use of structure and equipment	Energy	Consumption of electricity for lighting, computer servers and vending machines	Reduction of energy resource derived from nuclear and fossils	D	1	8
	Air	HFC gasses used in air conditioning for server rooms	Increase in HFC gasses	D	1	9
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4.5
			Increase in activities in order to improve environmental management	I	0.5	5
Training and Information activities management	Stakeholder	Involvement of employees	Increase in environmental awareness	I	0.75	6.75
		Supplier awareness	Increase in environmental awareness	I	0.5	5

6. RELEVANT ENVIRONMENTAL DATA

HEADQUARTERS IN DIEGEM – BELGIUM

From the 2nd of May 2019 EURid moved its headquarters to another building in the same area. The characteristics of the new building are similar to the previous one. However, we would like to emphasise:

1. EURid vzw even in this case is not the owner of the building. Therefore, EURid vzw is not directly legal responsible for the heating (3 Gas burners) installation nor the maintenance of the cooling system in the building. Permit-holder is Property Security Belgium (P.S.B) for the whole building and facilities.
2. Environmental characteristics of the new building:
   - There is only domestic waste water, that is discharged in the municipal sewer and domestic and non-hazardous waste are produced a separated. MCA BVBA (Business Park Saint-Denis – Sint-Denijsstraat, 164 – 1190 Brussel) collect the waste and Recyca (Delften 23, 2390 Malle OVAM nr 56676) the ink-cartridges. Batteries and other small discarded electronic materials are brought to disposals in the nearby supermarket (batteries) and container-park (electronic waste). The bigger discarded parts are retrieved by agreed companies.
   - In the server room there is one separate air conditioning system with one Airco unit of 9,5 kw.
   - A cleaning company is doing the cleaning of the offices. They bring and use only few cleaning products in bottles such as detergent. There is no storage of dangerous goods.
3. We decided to report in separate tables the data of water and electricity consumption and waste production because it is difficult to merge such different data, while the consumption data not affected by the change of office remain in the previous tables.

NUMBER OF EMPLOYEES

YEAR	PART-TIME/FULL-TIME	TOTAL	TREND
2017	41 full-time and 2 part-time	43	↑
2018	34 full-time and 12 part-time	46	↑
2019	39 full-time and 7 part-time	46	↔

The consumption data was calculated on the number of employees to obtain a comparable indicator (the index of consumption) over time.

SPECIFIC ENVIRONMENTAL ISSUES

a. Paper consumption

Over the last six years, EURid has performed very well regarding reduction in the use of paper. This is a trend we intend to maintain in the future. For this reason, we decided not to include it as a goal in the new Environmental Programme 2018-2020, because we believe we have achieved the objective.

The data relating to the consumption of paper looks at the purchase of the following:

- White paper (A4);
- Recycled paper (A4);
- Coloured paper (A4);
- Letterhead paper and envelopes;
- Notebooks (A4 and A5).

The consumption of different types of paper is calculated by the consumption of A4 sheets only. This consumption is measured in kilometres (km), by imagining the used A4 sheets lined up along their longest edge (29.7 cm). The core indicator is: *No. of A4 sheets used/per capita per year.*

To achieve this objective in previous years, EURid introduced paperless invoicing for its registrars and online magazine and reports, leading to a reduction in paper consumption.

	2017	2018	2019
TOTAL A4 SHEETS	48,250	59,500	56,079
SHEETS A4 PER CAPITA	1,122	1,293	1,219
TOTAL KM A4	12.96 km	15.9 km	15 km
KM A4 PER CAPITA	0.3 km	0.34 km	0.32 km
TREND PC (per year)		+15%	-5.7%

In 2017, we worked to reduce the amount of paper used by regularly reminding employees about the paper reduction objective (-18% compared to 2016). The higher amount in 2018 and 2019 is due to a specific awareness campaign.

Recycled paper represents 53% of the total paper consumption compared to 97% in 2018 and 57% in 2017. Any remaining white paper is FSC certified.

b. Electricity consumption

Till the 1st of May 2019 EURid vzw had three meters monitoring the consumption of electricity. The table below shows the electricity consumption recorded by these meters.

EURid's office space were divided into three parts: front, middle, and back. Each part has a main switch to turn off the electricity.

The core indicator is kWh/per capita per year.

Meters (serial number)	2017 [kWh]	2018 [kWh]	2019* [kWh]	2019** [kWh]
1st meter (EAN 541448820073002251)	109,633	99,620	39,455	
2nd meter (EAN 541448820073002237)	42,545	44,280	15,056	
3rd meter (EAN 541448820073002244)	11,452	6,583	2,631	
TOTAL kWh	163,630	150.483	57,142	72.183
			129.325	
kWh PER CAPITA	3,805.3	3,271.4	2,811.4	
TREND PC (per year)		-14%	-14%	

* Estimate starting from 152.957 kWh. Since the invoice will only be available in June 2019, these figures are based on a daily base estimate resulting from the figures for energy consumption between 16.07.2018 – 03.06.2019.

**Starting from 2nd of May 2019 the available data is for the entire office without separation in meters. The common parts of the building are not counted.

The data shows that electricity consumption per person starting from 2017 decreased considerably. In 2018 the total amount decreased because we worked to regularly remind employees about energy saving. The figure for 2019 is difficult to compare because it is estimated in the first office and added to the figure for the second office which does not include common areas.

However, it is worth highlighting that EURid has limited capacity to make improvements to this environmental factor because of the nature of the electricity infrastructure.

c. Water consumption

Water is supplied via the central water distribution system and is used for the toilets, for cleaning, for the dishwasher, and for other kitchen purposes. In the kitchen there is also a water fountain that filters and cools the tap water.

The offices do not have a separate water meter. The total water consumption is divided between tenants based on square metres of rented office space.

From	To	Water consumption whole building [m³]	EURid´s share[m³]	Average consumption per day	TREND (per year)
19/02/2016	23/02/2017	919 m³	117.9 m³	0.32 m³	
24/02/2017	31/12/2017	416 m³	53.37 m³	0.17 m³	- 46.9%
01/01/2018*	31/12/2018 *	477 m³	61.17 m³	0.17 m³	0%
01/01/2019*	31/03/2019 *	119 m³	15.3 m³	0.17 m³	0%

* Since the invoice is only available between 01/01/2018 and 31/03/2019, the final figures are based on an estimate resulting from the average consumption per month.

Taking the water counter between February 2016 and February 2017, the data for the consumption of water in the whole building is around 900 m³. In 2017, the amount decreased because in the building there were only three companies, so all the other spaces were empty.

Even in this case it is worth highlighting that EURid has limited capacity to make improvements to this environmental factor because of the nature of the water supply.

The data regarding water usage in the new office are not available yet. EURid is waiting for the data from the landlord.

d. Transport use for business travel, emissions into the atmosphere

COMPANY VEHICLES

Some EURid employees have a company car as a fringe benefit. Our contract with the car-leasing agency foresees mileage of up to 35,000 km per year. EURid has drafted a policy (*Car travel policy*) on the management of cars assigned to staff, to regulate the different situations as well as the rights

and obligations of drivers. EURid intends to reduce its carbon dioxide (CO_2) emissions by replacing EURO 5 company cars with EURO 6 cars.

Starting in 2015, the indicator used is the number of EURO 6/total company cars in leasing used annually instead of number of EURO 5 and EURO 6/total company cars in leasing used annually.

YEAR	N. of cars	EURO 5	EURO 6	%	[km/year]	CO_2 Emission [g/km]	CO_2 emitted per year [kg]
2017	20	9	11	55 %	493,979	101.8	50,287
2018	20	5	15	75 %	490,086	101.8	49,891
2019	22	2	20	91 %	566,000	62.44	35,341

Since 2019 EURid has started using hybrid vehicles. In particular, out of the 20 Euro 6, the company fleet includes 15 plug-ins and 2 electric/petrol cars.
It is worth noting that, of the 16 employees who do not have a company car, 6 use their own car to get to the office, while the other 10 use public transport. In the new Environmental Programme 2018-2020, we decided to replace the EURO 5 cars with EURO 6 hybrid cars to reduce our CO_2 emissions further. Since 2016, EURid has allowed homeworking once a week. This measure further contributed to reducing the emissions and the impact coming from the transportation to and from work. The percentage of these users is around 67%.

e. Waste production

MUNICIPAL WASTE

At this stage it is not possible to specify how many kilograms of waste EURid produces, because all the waste from the companies in the building is collected together in the underground parking garage. Since January 2014 the Waste Collection Company (MCA recycling) has been EMAS and ISO14001 certified.

Since 2015, the Waste Company has added additional types of waste. For EURid, the only new type that is applicable is bulky waste (including pallets and chairs). In 2018 three other kinds of waste were added: bulky waste (carpet) and two kinds of cartridges. The new waste figures for the whole building are as follow:

YEAR	Paper EWC: 150101	Cardboard EWC: 150101	Glass EWC: 150107	Cans EWC: 150104	Plastic EWC: 150102	Tetra pack EWC: 150105	Confidential documents EWC: 200101	General waste EWC: 200301
2017	122 m³	131 m³	0.5 cont.	24 m³	22 m³	-	-	188 m³
2018	76 m³	121 m³	0.38 cont.	21 m³	17 m³	-	-	137 m³
2019 till May	45 m³	45 m³	0,25 cont.	5 m³	4 m³	1 m³	**5 m³**	56 m³

YEAR	Bulky waste EWC: 200307	Bulky waste in - carpet EWC: 200137	Bulky waste in - wood EWC: 20038	Cartridges EWC: 200128	Cartridges EWC: 150110	Bulky waste Polystyrene EWC: 150102	Electric Waste and Electronic Equipment EWC: 200135
2017	9 m³	-	1 m³	-	-	-	4 m³
2018	12 m³	1 m³	5 m³	33 kg	3.6 kg	-	4 m³
2019 till May	**31 m³**	-	-	-	-	2 m³	-

The 31 m³ of the 20.03.07 EWC and the 5 m³ of the 20.01.01 are directly connected with the change of the headquarters.

In 2019, in conjunction with the move EURid sent 600 hard disks to destruction.

In the new headquarters, the waste figures for the whole building are as follow:

YEAR	Paper EWC: 150101	Cardboard EWC: 150101	Glass EWC: 150107	Cans EWC: 150104	Plastic EWC: 150102	Bulky waste Polystyrene EWC: 150102	Bulky waste EWC: 200307	Bulky waste Metal EWC: 170405	Edible Oils EWC: 200125	PMC EWC: 150106	General waste EWC: 200301
2019	76 m³	230 m³	1 cont.	18 m³	18 m³	4 m³	13 m³	1 m³	0,18 m³	15 m³	224 m³

TONER CARTRIDGES

With the introduction of best practices to reduce paper consumption, we witnessed an additional decrease in cartridge consumption. In 2016 EURid began to use the municipal waste company to dispose of toner cartridges (see the amount in the Municipal Waste table: 3.6 kg in 2018). In 2019 there was no disposal of used toner cartridges.

I.T. MATERIAL

EURid's activities rely on the use of computers (laptops and desktops), as well as a server station located in the building. As for used I.T. material, EURid returns it to the companies where it was bought, where it is taken care of. Most of it is regenerated and, eventually, recycled.

f. Central heating and cooling

In the previous office EURid used the building's central system for heating and cooling. It was powered by the Daikin VRV system (Variable Refrigerant Volume). Heating and cooling costs were included in the rent. The total power of 112kW was divided between 13 8kW units and 2 10kW units. Maintenance took place once a year.

In the new headquarters EURid uses the building's central system for heating and cooling. The cooling system in the whole building is water and air based. Heating and cooling costs are included in the rent.

g. Cooling for server room

In the previous office EURid had an additional air conditioning system in the server room. This installation consisted of two 10 kW units, refrigerant R410a. The first unit had 3.7kg of refrigerant and the second had 4.3kg. Maintenance took place twice a year.

In the new headquarters there is one separate air conditioning system with one Aico unit of 9,5 kw in the server room.

h. Biodiversity

Regarding the biodiversity indicator, EURid divides the total square meters by the number of employees. Therefore, the indicator is as follows:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2017	1.316 m^2	43	30.60 m^2/emp
2018	1.316 m^2	46	28.60 m^2/emp
2019	860 m^2*	46	18.69 m^2/emp

* calculated on the basis of the new office which has a smaller size than the old one.

EURid has decided to calculate the indicator even if biodiversity is not particularly relevant to the organisation.

06B. REGIONAL OFFICE IN PISA – ITALY

NUMBER OF EMPLOYEES

YEAR	PART-TIME/FULL-TIME	TOTAL	TREND
2017	3 full-time and 1-part time	4	↓
2018	2 full-time and 2-part time	4	↔
2019	1 full-time and 2-part time	3	↓

All consumption data was calculated based on the number of employees to obtain a comparable indicator (the index of consumption) over time. In Pisa, the office is located in an historic building in the city centre.

SPECIFIC ENVIRONMENTAL ISSUES

a. Paper consumption

	2017	2018	2019
TOTAL A4 SHEETS	6,000	3,000	4,500
SHEETS A4 PER CAPITA	1,500	750	1,500
TOTAL KM A4	2.25 km	1.12 km	2.25 km
KM A4 PER CAPITA	0.56 km	0.28 km	0.56 km
TREND (per year)		-50%	+100%

The figures show an increase equivalent to 100% in paper consumption per employee between 2018 and 2019. In 2018 the figures show a decrease equivalent to 50% in paper consumption per employee. It depends fundamentally on the stocks since the data does not consider the consumed but the purchased quantity. Therefore, there can be significant variations from year to year. Furthermore, the lower number of employees is crucial in this count as there were 4 employees in 2018 and 3 in 2019. The paper used is 100% ecolabel and PEFC certified.

b. Electricity consumption

The core indicator is kWh/per capita per year.

Electricity consumption	2017	2018	2019
kWh	10,974	10,045	10,172
kWh PER CAPITA	2,743	2,511	3,390
TREND (per year)		-8.5%	+ 26%

The figures show a decrease in electricity consumption per employee between 2017 and 2018. The consumption per capita increased by 26% in 2019 caused by a greater use of air conditioners.

c. Heating

Central heating	2017	2018	2019
m^3	760	754	1,209
m^3 PER CAPITA	190	188.5	403
TREND (per year)		-0.8%	+113.8%

The consumption per capita in 2018 equals the 2017 levels. As for heating consumption, the figures show a substantially increase in heating per employee between 2018 and 2019. Again, this is due to a decrease in the number of employees.

d. Biodiversity

Regarding the biodiversity indicator, EURid divides the total square meters by the number of employees, so the indicator is:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2017	170 m^2	4	42.5 m^2/emp
2018	170 m^2	4	42.5 m^2/emp
2019	170 m^2	3	56.7 m^2/emp

EURid decided to calculate the indicator even if biodiversity is not particularly relevant to the organisation.

e. Transportation

Since 2016, has EURid allowed homeworking once a week. This measure further contributed to reducing emissions and the impact coming from the transportation to and from work. The percentage of these users is around 67%.

06C. REGIONAL OFFICE IN PRAGUE – CZECH REPUBLIC

NUMBER OF EMPLOYEES

YEAR	PART TIME/FULL TIME	TOTAL	TREND
2017	3 full-time and 1 part-time	4	↔
2018	3 full-time and 1 part-time	4	↔
2019	3 full-time and 1 part-time	4	↔

All consumption data was calculated based on the number of employees to obtain a comparable indicator (the index of consumption) over time. The office is located in the Prague 7 district.

DIRECT ENVIRONMENTAL ASPECTS

a. Paper consumption

	2017	2018	2019
TOTAL A4 SHEETS	2,600	2,500	2,500
SHEETS A4 PER CAPITA	650	625	625
TOTAL KM A4	0.78 km	0.75 km	0.75 km
KM A4 PER CAPITA	0.19 km	0.18 km	0.18 km
TREND (per year)		-3.8%	+0%

The consumption per capita in 2019 equals the 2018 and 2017 levels. The paper used is 100% recycled.

b. Electricity consumption

The core indicator is kWh/per capita per year.

Electricity consumption	2017	2018	2019
kWh	5,972	4,613	4,082
kWh PER CAPITA	1,493	1,153	1,021
TREND (per year)		-22.7%	-11.5%

In 2018 and 2019 the total and the per-capita amount decreased because we worked to regularly remind employees about energy saving and also due to the employees who can work one day per week from home.

c. Water consumption

Water is supplied via the central water distribution system and is used for the toilets, a small dishwasher, and for cooking and cleaning purposes. The office does not have a separate water meter. The total water consumption is divided between tenants based on the square meters of rented office space.

Water	2017	2018	2019
m^3	74.31	32.88	80.10
m^3 PER CAPITA	18.58	8.22	20,02
TREND (per year)		-55.7%	+143.6%

The building has changed owner since Spring 2018 and that year the reduction of water depends on the settlement with the previous one. In 2019 the data is higher than the previous years because the building infrastructure is becoming old, and the consumption is raising. The landlord is working on the renovation of the measurement of the consumption. They finished the exchange of heat meters and they have started to work on the water consumption. In any case, the office has limited control on this matter.

d. Waste production

EURid's office in Prague is not considered a waste producer. Municipal waste, paper and plastics are collected separately in the office and then, moved into main containers. Waste baskets are emptied by Euroservice Clean CR, a.s., contracted cleaning service. Newly tetrapack packaging material is separated since 2019.

Comparative calculations of annual waste production in EURid's office:

Waste production	2017	2018	2019
Plastics EWC:150102	0.021 t	0.0179 t	0.0405 t
Paper EWC:150101	0.018 t	0.0282 t	0.0863 t
Tetrapack EWC:150105	-	-	0.0006 t
Glass EWC:150107	0.001 t	0.0137 t	0.0166 t
Solid municipal waste EWC:200301	0.484 t	0.4047 t	0.3788 t

Empty ink cartridges are replaced by Office Depot, s.r.o., an office supplies distributor.

In April discarded electronic devices (PCs, electrical appliances) were collected by Benefit Computers, s.r.o., a waste electrical and electronic equipment operator. EURid's office in Prague has not produced any other waste like hazardous, bulk, etc..

e. Heating

Central heating	2017	2018	2019
Mj	14,800	13,800	12,700
Mj PER CAPITA	3,700	3,450	3,175
TREND (per year)		-6.7%	-8%

In 2018 and 2019 the total and the per-capita amount decreased because we worked to regularly remind employees about heat-saving measures and also due to the employees who can work one day per week from home.

f. Biodiversity

Regarding the biodiversity indicator, EURid divides the total square meters by the number of employees. Therefore, the indicator is as follows:

YEAR	sqm rented	n. of employees	BIODIVERSITY Indicator
2017	180 m^2	4	35.5 m^2/emp
2018	180 m^2	4	35.5 m^2/emp
2019	180 m^2	4	35.5 m^2/emp

EURid decided to calculate the indicator even if biodiversity is not particularly relevant to the organisation.

g. Transportation

Since 2016, EURid has allowed homeworking once a week. This measure further contributed to reduce emissions and the impact coming from the transportation to and from work. The percentage of these users is around 75%.

REGULATORY COMPLIANCE (for all offices)

EURid has established a system whereby it is able to identify and provide information on the legal requirements applicable to its activities and premises, in line with the EMAS Regulation requirements.

INDIRECT ENVIRONMENTAL ISSUES (for all offices)

Indirect environmental issues are those resulting from the organisation's interaction with third parties, which can be affected by the decision to become EMAS-certified. For non-industrial organisations like EURid, it is essential to consider the environmental impacts associated with core business. An inventory of the environmental factors of the organisation's site and facilities is not sufficient.

For EURid, indirect environmental issues concern the following activities:

- Administrative activities management (e.g. choice of suppliers);
- Information activities management;
- Organisation and participation in events.

Relations with stakeholders mainly concern relationships with customers and suppliers. For the selection of equipment and material suppliers, EURid tries, wherever possible, to select 'green' options, and to use materials with low environmental impact, especially during events and trade fairs. Similarly, for catering services, EURid prefers not to use disposable materials as far as it is possible.
The core indicator is the percentage of environmental standard-certified products or suppliers against the total number of EURid's relevant suppliers.

In 2019 the number of green suppliers is 27.8% of the total, relevant suppliers (i.e. 25 out of 90). There have been no changes in the list of suppliers other than the company that produces the videos as they are now using only solar battery powered security cameras.

The following table shows the types of green suppliers used by EURid (mainly at its headquarters):

TYPE OF PRODUCT	ENVIRONMENTAL LABELS**
Apple iPad, iPod	Energy star
Paper and cleaning products	FSC, European eco label, Blue Angel
IT equipment (computers, servers)	Energy star, Gold&Blue Angel
Printers	Energy star, Blue Angel
Office material (paper, labels)	FSC, PEFC, Blue Angel
Packaging and office material	PEFC, Blue Angel
Dishwasher	EU energy label A
TYPE OF SERVICES	**ENVIRONMENTAL CERTIFICATIONS***
Leasing cars	ISO 14001
Video conference systems	ISO 14001
Fixed phone lines	ISO 14001
Postage franking machine	ISO 14001

Software	ISO 14001
Data Centres	ISO 14001
Hotels	EMAS
Waste management company	EMAS
Connectivity	ISO 14001

* ISO 14001 or EMAS

** ECOLABEL or FSC or PEFC or BLUE ANGEL or NORDIC SWAN or ENERGY STAR or EU ENERGY LABEL (Class A/A+/A++)

To put this green policy into practice, EURid vzw decided to use two of Europe's greenest data centers, TelecityGroup and EBRC.

Another core indicator of this section is the quantity of eco-friendly corporate merchandise purchased (% per year). Since 2015, 100% of the giveaways were purchased using green criteria and from companies which are compatible with EURid's environmental approach.

7. EURid BEST PRACTICES

ORGANISATIONS OF/PARTICIPATION IN EVENTS

One of the objectives of EURid's environmental programme is to organise at least 90% of EURid's yearly, promotional events in accordance with environmental criteria. Between 2012 and 2019 EURid organised over 80% of awareness and marketing events with at least four environmental criteria in mind, even though the objective was to organise 50% of events in this way.

The UNEP green meeting guide defines a green event as 'one that is designed, organised and implemented in a way that minimises negative environmental impacts and leaves a positive legacy for the host community'.

To achieve this objective, EURid has drafted a low environmental impact event guide to help staff to implement environmental procedures when organising or participating in events/fairs. The guide aims to be a valuable tool for setting up meetings/events by introducing best practices and recommendations that ensure their sustainability. The guide contains seven different sections, each with specific environmental criteria that cover all the activities necessary to organise and manage an event.

For internal company meetings, one of the planned ways of decreasing CO_2 emissions is the increased use of EURid's video conference system to reduce the impact of travel between EURid's headquarters

and its regional offices. Before organising a meeting, EURid always considers whether a virtual meeting is possible as the greenest and most sustainable option.

In 2019, as in previous years, EURid organised six registrar lunches around Europe in accordance with green criteria.

EURid attended seven events as exhibitor and/or sponsor in 2019, reaching an audience of over 50 000 people within Internet/Domains, ICT, SMEs, and e-commerce, as well as the EU institutions and EU citizens communities.

In addition, EURid organised one stakeholder dinner in Lisbon, Portugal, on 22 October 2019, and the Web Awards gala in Brussels, Belgium, on 20 November 2019.

As in previous years, maximising the positive environmental impacts and minimising the potential negative ones in the course of planning and delivering events has been EURid's focus. The criteria from the United Nations Environment Programme (UNEP) meeting guide were applied to ensure that the selected events, and associated travel, were as environmentally sound as possible.

EURid's actions, undertaken to reduce potential negative impacts and increase benefits, focused on venue selection, marketing and communication, accommodation, transport, exhibiting, and catering.

For example, the commitment to sustainability of the venues or the organisers was carefully assessed when selecting the 2019 events, including the selection of the hotels where we accommodated our guests. Special focus was given to sustainability policies, action plans, awards, and recognitions achieved by event venues, organisers, and suppliers. Whenever a 'sustainable venue' was not available, we have closely worked with the venue managers to make at least some small operational improvements to reduce damage to the environment.

Also, in 2019 all events have been as 'paper-light' as possible: once again, EURid committed to reduce, as much as possible, the use of paper in all communications with participants, in favour of electronic means. Documents such as announcements, invitations, and presentations were sent via email and made available online.

Corporate merchandise used by EURid at fairs and conferences came from environmentally responsible suppliers. Only reusable, recyclable, recycled, energy-efficient, organic, and biodegradable items were selected for promotional purposes. One example is the Christmas gift to our employees. This year we have chosen a bottle of oil from Frantoio Muraglia that was born in Andria,

capital of the Apulia oil region, five generations ago. They still pick olives by hand and press them cold in the ancient stone press taking care of the Nature.

CO_2 EMISSIONS

Air and vehicle travel are core elements of EURid's activities, but these are also environmentally damaging as they produce large quantities of CO_2, the primary agent involved in climate change. For this reason, one of EURid's commitments has been, is, and will continue to be, linked, as much as possible, to the use of transport providers that have CO_2 emission compensation schemes to neutralise this impact.

One of our most important commitments for the current environmental programme is to continue to assess the yearly EURid's Carbon Footprint, and to compensate real CO_2 emissions.

The assessment of the Carbon Footprint (CF) is based on a methodology for the identification and quantification of greenhouse gas emissions relating to the main activities in all four offices: Brussels (Diegem), Pisa, Prague and also Stockholm even if this office is not included in the EMAS boundaries. This assessment has been updated periodically through the collection of the data and information necessary to quantify the annual Carbon Footprint. The Carbon Footprint has been quantified in accordance with the requirements of ISO 14067:2013 and ISO 14064:2006. The LCA study necessary to quantify the CF is developed in accordance with the ISO 14040:2006 and ISO 14044:2006.

Considering the life cycle of EURid's activities, the 2019 Carbon Footprint for the Diegem, Pisa, Prague and Stockholm offices was quantified at 159 tons CO_2eq, higher than last year. In 2015 the total number of GHG emissions from the headquarters in Diegem increased by 19%, mainly due to higher energy use and number of flights. From 2016 onwards this quantity decreased significantly.

The Carbon Footprint for Stockholm, Prague and Pisa has been positively downward also thanks to the good environmental practices.
In the Diegem headquarters it increased considerably in 2019 because the choice to calculate the 20 EURO 6 cars not like a hybrid vehicle (plug-ins/petrol or electric/petrol). The calculation model Sima Pro does not include yet the "hybrid vehicle" option with the emission factor associated, so it was decided, in a conservative way, to consider all 20 hybrids as full petrol.

YEAR	IMPACT CATEGORY	UNIT	DIEGEM	PISA	PRAGUE	STOCKHOLM
2017	IPCC GWP 100a	$tonCO_2eq$	116.6	11.9	5.8	0.5
2018			120.2	9.6	4.6	1
2019			145.4	8	4.4	0,9
% Trend GHG emissions 2018 vs 2019			**+21%**	**-20%**	**-4.5%**	**-11%**

To compensate its CO_2 emissions, since 2016 EURid supported the Uganda Borehole Rehabilitation project.

The most basic requirement to sustain life is water. For many rural communities across Sub-Saharan Africa, the struggle to find safe drinking water can put a major strain on family life, forcing women and children to walk great distances simply to collect it. Moreover, water drawn from rivers could potentially contain lethal contaminants, and must therefore be boiled before ingestion, adding yet another hardship for families, as well as the environment in terms of firewood used.

The goal of the Borehole Rehabilitation project is to improve this situation by working with Ugandan communities to repair broken boreholes and restore access to clean, safe drinking water. The direct benefits of the project are that families no longer have to travel great distances to obtain water or boil the water to eradicate contaminants – saving firewood, and thus preventing carbon emissions from being released into the atmosphere.

In particular, in 2019, EURid decided to re-support the installation of a solar system and lighting at the Amunamun Primary School in Uganda.
Light is key to give education to 1,173 pupils in this school that did not have access to electricity. The installation on the solar system and lighting system was completed by the end of January 2019 and provides two solar panels, 20 LED lights and a 12V battery. This will improve the pupil's education by allowing them to study at night, as currently they have no way of reading once it gets dark. The light provided by the project will give the pupils extra hours of study, helping them to progress in their education.
The project moves forward in 2019 with the installation of hand washing points and water, sanitation and hygiene training and meets four sustainable development goals: good health and well-being, quality education, clean water and sanitation and affordable and clean energy. The aim of the Ugandan Borehole project is to better this situation by working with local communities to repair broken boreholes in order to restore access to clean, safe drinking water.

Details of the contribution of various components are summarised in the EURid Carbon footprint External communication Report 2019.

SUPPORT TO ENVIRONMENTAL and SOCIAL PROJECTS

In December 2019, as in the previous years, EURid supported the Surfrider Foundation with a donation during the holiday season. The Surfrider Foundation is dedicated to protecting the world's ocean, waves, and beaches through a multitude of activism-based campaigns and programs. A majority of the Foundation's work revolves around beach preservation, clean water protection, and plastic pollution prevention. EURid support specifically targeted the Ocean Campus Project, which provides online and offline learning opportunities to people around the world on relevant topics like marine litter, sustainable coastal development, water quality, wave protection, and more. It even includes simple and sustainable DIY recipes that you can incorporate into your daily routine to protect the ocean from harmful litter. In addition to online videos and articles, the Project also includes a variety of educational initiatives that foresee cooperation with European schools.

Additionally, in 2019 EURid decided to support a project in Portugal.
In the summer of 2018, devastating wildfires affected 26 000 acres in Monchique, south of Portugal. As part of two reforestation initiatives, thousands of trees had to be planted in the area and EURid has been contributing to this project as part of the environmental efforts to c offset our CO_2 emissions.

Since 2015, EURid has been working on a new project to inspire the world to see waste differently, and to change the idea of what rubbish is. The project is about the circular economy, from production and consumption to waste management and the market for secondary raw materials. In cooperation with BORSEGGI ('pickpockets'), an Italian tailoring company based in the Milan-Opera prison, the project aims to contribute to 'closing the loop' of product lifecycles through greater recycling and re-use, to bring benefits to both the environment and the economy. Specifically, through first-rate tailoring, BORSEGGI gave new life to EURid's various marketing materials used during the EuroDIG meeting in June of 2016 and other events during 2017, 2018 and 2019. T-shirts and backpacks were repurposed by BORSEGGI so that they might be reused during the numerous events which EURid will attend in future.
In 2019 the video used to introduce the Better World category at .eu Web Awards 2019 was about the cooperation that EURid has been having with Borseggi since 2012 to recycle unused corporate merchandise. EURid presented the ".eu Champion 2019" award to Borseggi for the incredible support and cooperation over the years.

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COMMUNICATION ACTIVITIES in 2019

INTERNAL

- Sent EMAS flyer to update the EURid staff on the progress we made regarding the EMAS objectives and the various actions they could undertake to contribute to a greener environment;
- Provided regular environmental updates to management with bi-weekly External Relations status reports, and staff notifications via the internal blog and intranet.

EXTERNAL

- Regularly updated the environmental page on our public website: http://www.eurid.eu/en/about-us/going-green;
- Updated the dedicated environmental section in the quarterly report, published on the eurid.eu site and distributed via PR channels;
- Shared the environmental commitment with stakeholders through regular posts about our environmental actions and commitment on our social media profiles (Facebook, Twitter, YouTube). One post weekly about our environmental commitment on Facebook/Twitter;
- Communicated with our industry peers within the CENTR marketing and administrative workshops;
- Provided regular updates about the progress on the EMAS objectives and actions were inserted in the bi-yearly reports to the European Commission;
- Continued with the dedicated category award for the best .eu environmental website – 'Better World' – within the 2019 .eu Web Awards and showed an introductory video about EURid's environmental commitment with Borseggi during the gala ceremony.

SECURING INFORMATION

Information security is a fundamental building block of EURid's business. To help the company handle information security in a structured manner, in both its technical operations and business processes, the ISO 27001 security standard has been followed.

EURid achieved its ISO 27001 certification on 22 November 2013 (certificate number IS 5999234).

About ISO 27001

The ISO/IEC 27001 standard specifies the requirements for establishing, implementing, maintaining, and continually improving an information security management system within the context of an organisation. It also includes the requirements for the assessment and treatment of information security risks, tailored to the needs of the organisation. As part of the certification process, EURid

implemented an Information Security Management System (ISMS) based on the ISO 27001:2005 standard. The objective of the ISMS is to protect the confidentiality, integrity, and availability of the information we receive, process, and store in the EURid environment. To ensure a company-wide commitment to, and awareness of, information security, the ISMS forum is organised at the management level.

The ISMS system follows a risk-based approach to ensure that EURid can achieve the following:

- Identify information security risks through an appropriate risk assessment process;
- Select controls (policies, standards, procedures, and technical measures) to reduce the identified risks to an acceptable level;
- Regularly audit, review, and maintain the controls, as well as keep them up to date, to cope with emerging threats and risks. We evaluate information security risks, taking into account the confidentiality, integrity, and availability requirements of EURid's information assets.

EURid's Business Continuity and Contingency Management program, which was started in 2006 as one of the first European registries, was integrated into the ISO 27001 programme. As foreseen by the standard, EURid is audited yearly and re-certified every three years.

8. ENVIRONMENTAL PROGRAMME 2018-2020

No	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
1	**Reduce the environmental impact of transport.**	E.P. 19.01.2015 'The implementation of a plan for the introduction of greener corporate cars'.	Increasing the amount of CO_2 in the atmosphere.	▪ No. of EURO 6 company cars used in leasing/total company cars used in leasing annually (% per year) ▪ No of video conferences per year carried out by EURid's staff	December 2020
2	**Assess EURid's Carbon Footprint and compensate real CO_2 emissions.**	E.P. 19.01.2015 'The calculation of the GHG emissions, which remain after the implementation of reduction measures, to estimate our Carbon Footprint (verified in accordance with the ISO 14064) and compensate the total amount by purchasing emission reductions from high quality projects'.	Increasing the amount of CO_2 and greenhouse gases in the atmosphere.	▪ CO_2 and greenhouse gas emissions from EURid domain per year ▪ CO_2 and greenhouse gas emissions compensated per year/total amount of CO_2 and greenhouse gas emissions from EURid activities per year.	December 2020
3	**Organise at least 90% of profile-raising events annually in accordance with environmental criteria.**	E.P. 19.01.2015 'The efficient use of products and materials (such as paper) and the selection, wherever possible, of day-to-day items which exert a minimal environmental impact in the extraction or sourcing of materials, their manufacture, use, and disposal' and 'the adoption of	Use of non-renewable resources	▪ No. of events organised in accordance with at least five environmental criteria (P08.02) / total events organised (% per year). ▪ No. of external environment-related initiatives organised by the company per year.	December 2020

No	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
		responsible environmental criteria in the organisation of any event'.			
4	**Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment.**	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'the sharing of our environmental best practices with our industry peers'.		▪ No. of environmental communications (all types) made per year ▪ No. of environment-related complaints per year ▪ No. of PRs about EURid's environmental activity per year ▪ No. of nominated .eu environmental websites per year within the 'Better World' category of the Web Awards initiative	December 2020
5	**Increase the involvement of managers and employees in environmental activities and projects promoted by EURid.**	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike'.		▪ No. of training hours dedicated to the environment per year ▪ No. of environmental activities carried out annually ▪ No. of employees involved in environmental activities/total employees (% per year) ▪ No. of managers with environmental responsibilities/total managers (% per year)	December 2020
6	**Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.**	E.P. 19.01.2015 'The reduction of waste and a careful management of its disposal, based on the principle of 'reduce, reuse and recycle''.	Increasing the amount of waste and reuse of non-renewable resources	▪ Quantity of recycled unused corporate merchandise	December 2020

No	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
7	**Include an environmental criterion among the registrar buttons in the registrar advanced search**	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'the sharing of our environmental best practices with our industry peers'.		• No. of registrars who sign up for this criterion	December 2020

OBJECTIVE No. 1: Reduce the environmental impact of transport.

ACTION NO.	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COST	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Replace the EURO 5 company cars with EURO 6 cars introduce hybrid cars into the company fleet to reduce the CO_2 emissions	Human Resources Manager	No extra cost	December 2018	▪ No. of EURO 6 company cars used in leasing/total company cars used in leasing annually (% per year)	September 2018	OK 15 EURO 6 out of 20
			No extra cost	December 2019		September 2019	20 EURO 6 out of 22 with 15 Hybrid cars
			No extra cost	December 2020		September 2020	
2	Implementation of staff video conferences to reduce the flights between Brussels and	Management and EMSR	-	December 2018	▪ No. of video conferences per year	September 2018	OK – It is a consolidated procedure to make videoconferences

	the other three EURid regional offices.				carried out by EURid's staff		from headquarters to regional offices
			-	December 2019		September 2019	OK – It is a consolidated procedure to make videoconferences from headquarters to regional offices
			-	December 2020		September 2020	
3	Schedule video conferences with stakeholders to reduce the number of flights.	Management and EMSR	-	December 2018		September 2018	OK – It is a consolidated procedure
				December 2019		September 2019	OK – It is a consolidated procedure
				December 2020		September 2020	
4	Encourage employees who do not have a company car to use public transport, considering they are reimbursed by EURid (75%).	Human Resources Manager	-	December 2018		September 2018	OK – specific communications made by HR Mgr.
				December 2019		September 2019	OK – specific communications made by HR Mgr.
				December 2020		September 2020	

OBJECTIVE No. 2: Assess EURid's Carbon Footprint and compensate real CO_2 emissions.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Validation of the final calculation of CO_2 emitted by an independent accredited body.	EMSR / Finance Mgr	25 000 EUR/year	June 2018	▪ CO2 and greenhouse gas emissions from EURid domain per year ▪ CO2 and greenhouse gas emissions compensated per year/total amount of CO2 and greenhouse gas emissions from EURid activities per year	February 2018	OK – Contract already signed
				June 2019		February 2019	OK – Contract already signed
				June 2020		February 2020	OK – Contract already signed
2	Search for possible voluntary compensation actions.	EMSR / Finance Mgr		June 2018		February 2018	OK – Compensation project for 2017 chosen
				June 2019		February 2019	OK – Compensation project for 2018 chosen
				June 2020		February 2020	OK – Ongoing search
3	Compensation of CO_2 emitted (by buying emission rights or credits VER - Voluntary Emissions Reduction).	EMSR / Finance Mgr	7 000 EUR/year	September 2018		June 2018	OK – Compensation credits purchased
				September 2019		June 2019	OK – Compensation credits purchased
				September 2020		June 2020	
4	Directly support reforestation projects in		6 000 EUR/year	September 2018		June 2018	OK – Supported projects for

	collaboration with environmental organisations to help the fight against climate change.	EMSR / Finance Mgr					renewable energy and ocean protection
				September 2019		June 2019	OK – Supported projects for renewable energy, reforestation and ocean protection
				September 2020		June 2020	

OBJECTIVE No. 3: Organise at least 90% of profile-raising events annually in accordance with environmental criteria.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Apply the procedure P08.02 'Low environmental impact event guide' when organising environmentally friendly events.	Marketing Coordinator / External Relations Manager	80 000 EUR/year	December 2018	▪ No. of events organised in accordance with at least five environmental criteria (P08.02)/total events organised (% per year) ▪ No. of external environment-related initiatives organised by the company per year	September 2018	OK – For all the events directly organized
				December 2019		September 2019	OK – For all the events directly organised.
				December 2020		September 2020	
2	Choose only eco-friendly giveaways for stakeholders.	Marketing Coordinator / External Relations Manager	30 000 EUR/year	December 2018		September 2018	OK – For all the giveaways for stakeholders
				December 2019		September 2019	OK – For all the giveaways for stakeholders.
				December 2020		September 2020	
3	Select catering services that follow environmentally friendly procedures where possible	Marketing Coordinator / External Relations Manager	90 000 EUR/year	December 2018		September 2018	OK – For all the events directly organised
				December 2019		September 2019	OK – For all the events directly organised.

				December 2020		September 2020	

OBJECTIVE No. 4: Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Continue to update the eurid.eu webpage dedicated to EURid's environmental commitment and initiatives. Publish news about our green policies in the registrar newsletter.	EMSR / External Relations Manager	-	December 2018	▪ No. of environmental communications (all types) made per year ▪ No. of environment-related complaints per year ▪ No. of PRs about EURid's environmental activity per year ▪ No. of nominated .eu environmental websites per year within the "Better World" category of	September 2018	OK – Ongoing activity
				December 2019		September 2019	OK – Ongoing activity
				December 2020		September 2020	
2	Organise a communication event to share EURid's environmental philosophy within the EMAS framework.	EMSR	15 000 EUR	June 2020		November 2019	No yet – postponed due to the UK withdrawal from the EU.
3	Foresee at least one presentation annually on Internet-related forums to share EURid's environmental approach with industry peers.	EMSR	-	June 2020		November 2019	OK – September 2019 in Madrid.
4	Increase the number of .eu environmental websites per		-	December 2018		September 2018	OK – in 2018 12% of all

	year within the 'Better World' category of the Web Awards initiative.	External Relations Manager			the Web Awards initiative		nominated websites were for the 'Better World' category (as in 2017)
				December 2019		September 2019	OK – in 2019 19% of all nominated websites were for the 'Better World' category (26 up to 139)
				December 2020		September 2020	

OBJECTIVE No. 5: Involve managers and employees in environmental activities and projects promoted by EURid.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Internal training session for staff to spread the word of the opportunities stemming from correct environmental management in the office.	EMSR and Human Resources manager	-	December 2018	▪ No. of training hours dedicated to the environment per year	September 2018	OK – For the new employees training and in special activities for all employees
			-	December 2019	▪ No. of environmental	September 2019	OK – For the new employees training and special

					activities carried out annually ▪ No. of employees involved in environmental activities/total employees (% per year) ▪ No. of managers with environmental responsibilities/ total managers (% per year)		activities for all employees.
			-	December 2020		September 2020	
2	Participation in external seminars on environmental issues.	EMSR	3 000 EUR	December 2019		September 2019	OK – Sustainability project by CENTR presented in Bruxelles and Ljubljana.
3	Webinar on EURid's environmental approach for staff.	EMSR	2 000 EUR	December 2019		September 2020	

OBJECTIVE No. 6: Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Produce an inventory of unused corporate merchandise and a plan to recycle it and re-distribute it during the following year's events organised by EURid.	EMSR	15 000 EUR/year	December 2018	▪ Quantity of recycled unused corporate merchandise	September 2018	OK – Ongoing activities
				December 2019		September 2019	OK – Ongoing activities
				December 2020		September 2020	

2	Continue to implement the communication plan to inform EURid's stakeholders about this special approach to managing unused corporate merchandise.	EMSR	2 000 EUR/year	December 2018		September 2018	OK – In the newsletter and special communications
				December 2019		September 2019	OK – In the newsletter and special communications
				December 2020		September 2020	

OBJECTIVE No. 7: Include an environmental criterion among the registrar buttons in the registrar advanced search.

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Technically prepare the screen of the registrar advanced search with a new button for an environmental criterion	EMSR / Technical Manager	-	June 2018	▪ No. of Registrars who sign up of this criterion	April 2018	OK – done
2	Promotion of the new environmental criterion among the registrars and end-users	EMSR / Technical Manager		June 2018		February 2018	OK – 2 Registrars
				June 2019		February 2019	OK – 9 Registrars
				June 2020		February 2020	OK – 17 Registrars

PLEASE NOTE: The new Environmental Programme 2018/2020 covers the Diegem, Prague, and Pisa offices that are inside the EMAS operational boundaries. Therefore, the objectives, actions, indicators, and responsible bodies are not applicable to the remaining office, in Stockholm, until the company decides in the future to extend its operational boundaries.

9.ACRONYMS

EURid	European Registry of Internet Domain Names
EMAS	EU Eco-Management and Audit Scheme
EMSR	Environment Management System Responsible
FSC	Forest Stewardship Council
ISO	International Standardisation Organisation
PEFC	Programme for the Endorsement of Forest Certification
UNEP	United Nations Environment Programme
CF	Carbon Footprint

This Environmental Statement is produced in accordance with Annex IV (Environmental Reporting) REGULATION (EC) No 1221/2009.

10. VALIDATION

The EURid Environmental Statement is based on EC Regulation 1221/2009 of the European Parliament and of the Council dated 25 November 2009, the EC Regulation 1505/2017 dated 28 August 2017 and the EC Regulation 2026/2018 dated 19 December 2018, whereby organisations are allowed to participate on a voluntary basis in a community environmental management and audit system (EMAS).

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The Environmental Verifier Organisation is RINA Services Spa. The Organisation renewed the EMAS Registration in 2018 for the 3-year period 2018-2020.

This Environmental Statement is verified. All the information is objective and based on data obtained from the internal and external control processes developed by the Organisation and verified by the competent bodies.

This document has been verified by:

EMAS
Verified environmental management
REG.NO. BE-VL-000016

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CONVALIDA PER CONFORMITA' AL REGOLAMENTO CE N° 1221/2009 del 25.11.2009 (Accreditamento IT - V - 0002)

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Genova, 23/06/2020