

EURID'S QUARTERLY PROGRESS REPORT

Second Quarter 2012



www.eurid.eu

.eu
Your European Identity

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From the General Manager

.eu's strong performance continued into Q2 2012. I am pleased to report that .eu passed 3.6 million registrations during the quarter and saw growth of 7.6% when compared with one year ago. .eu domain name holders continued to be loyal as we also maintained .eu's robust, 85% renewal rate.

The second quarter includes the anniversary of .eu's launch in April 2006 and traditionally sees more domain name deletions. However, Q2 2012 was different from previous second quarters. This year, we had a quarterly net growth of 0.2% showing that 2012's April anniversary had the smallest impact yet.

In May, we publically stated that we operate .eu in an environmentally sustainable way and added this green dimension to our values. This was because EURid became the first European top-level domain registry to be registered by the EU Eco-Management and Audit Scheme (EMAS).

EURid's core values are reducing complexity for .eu accredited registrars and adding value for their customers. To that end, we also introduced two projects during Q2 aimed at benefiting our registrars' customers.

In June we launched YADIFA[®], an open-source name server implementation. I consider it to be good business practice to run name servers with different software solutions. This spreads operational risk and ensures that our systems respond promptly to the many millions of data queries involving .eu domain names coming in from the Internet. In addition to offering YADIFA to other top-level domain operators, we run YADIFA ourselves which helps keep .eu domain names working for everyone.

Also announced in June, we reduced the fees for the .eu Alternative Dispute Resolution (ADR) service. We enable anyone with a legitimate prior rights claim to challenge a .eu registration and we hope that by lowering the fees by 50%, .eu ADR will be even more accessible to Europe's small- to medium-sized enterprises for the remainder of 2012.



.eu's strong performance continued into Q2 2012.



Marc Van Wesemael

YADIFA is a registered Community Trademark of EURid.

Update

The .eu top-level domain (TLD) and its registry, EURid, saw a variety of developments during the second quarter of 2012. These included the items highlighted below.

Board change

At the start of Q2, a member of EURid's Strategic Committee, Christopher Wilkinson, was appointed to the Board of Directors. Agreed at April's Board meeting, Mr Wilkinson replaced Board member Danny Aerts, who volunteered to step back as a Director of the Board to join the Strategic Committee instead.

.eu, Europe's greenest TLD

EURid has taken an environmentally responsible approach to operating .eu for many years and in May 2012, became the first European TLD registry to achieve the EU Eco-Management and Audit Scheme (EMAS) registration. This makes .eu's operations the greenest of any TLD in Europe.

YADIFA name server

EURid officially launched YADIFA, an open-source name server implementation for TLD operators and Internet Service Providers (ISPs) alike, on 25 June 2012. YADIFA is designed specifically for the efficient management of large Internet zones and uses dynamic updates to instantly change domain name records. It is equally optimised to handle multiple Internet zones. The source code is freely available at: <http://www.yadifa.eu>. You can follow YADIFA on Facebook (<http://www.facebook.com/YADIFAdns>) and Twitter (@YADIFAdns).

.eu ADR fee cut

Adding value for .eu domain name holders is one of EURid's themes for 2012. In June, we did just that by working with the Czech Arbitration Court to make the .eu Alternative Dispute Resolution (ADR) process even more accessible to the European public through a fee reduction. The cost of a basic proceeding was cut by 50%. The new fee structure is valid for six months from 1 July 2012.

Registrar meetings

EURid also engaged with the .eu registrar community during Q2. The .eu Registrar Advisory Board met in Pisa, Italy on 25 May. The annual registrar meeting and dinner were held during the ICANN 44 meeting in Prague, the Czech Republic on 24 June. Later, we posted the video from the evening on our YouTube channel at: <http://www.youtube.com/europeanregistry>.

.eu magazine as an app

In June, EURid added app stores as a distribution channel for the *.eu Identity* magazine. Complementing the existing online and print versions, the tablet application can soon be downloaded from the Apple iTunes® and Google Play app stores. This issue, for summer 2012, features environmentally aware companies with .eu websites.

Annual report 2011

Also in June, we published the 2011 annual report. It outlines key achievements, showcases inspirational .eu websites and presents the General Manager's comments on the road ahead. An online version was published at: <http://link.eurid.eu/reports>.

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About EURid and .eu

EURid is the not-for-profit organisation appointed by the European Commission to operate the .eu top-level Internet domain. The first initiative to establish .eu as a European top-level domain (TLD) was taken in 1999 by the European Council. Subsequently, EURid was appointed in May 2003 as the operator of the .eu registry. The actual service contract was signed in October 2004. The .eu TLD was added to the root zone of the Internet Domain Name System in May 2005. Technically speaking, .eu has been in existence since then.

Between 7 December 2005 and 6 April 2006, the .eu registry accepted applications for domain names on a limited basis. Only those individuals and organisations holding legal protection for a name within a Member State of the European Union were eligible to apply during that time. This stage of phased registration is referred to as the Sunrise Period.

On 7 April 2006, EURid opened the .eu TLD for general registration on a strictly first-come, first-served basis.

The three organisations operating the national registries for Belgium, Italy and Sweden founded EURid in April 2003. Later, the organisations operating the TLDs for the Czech Republic and Slovenia also became members. The European Chapter of the Internet Society (ISOC) joined EURid in 2006, followed by the BusinessEurope organisation in 2007.

EURid's head office, which is also the regional office for Western Europe, is located just outside Brussels in Diegem, Belgium. There are three other regional offices located in Pisa, Italy; Prague, the Czech Republic; and Stockholm, Sweden. Each office provides support for registrars and the general public in languages local to its region.

International

During the second quarter of 2012, EURid participated in the following events:

- RIPE 64 meeting, Ljubljana, Slovenia, 16 – 20 April
- Global INET 2012, Geneva, Switzerland, 22 – 24 April
- TERENA Networking Conference, Reykjavik, Iceland, 21– 24 May
- 26 CENTR Technical workshop, Frankfurt, Germany, 4 June
- 8 CENTR Marketing workshop, Frankfurt, Germany, 5 June
- 1 CENTR Security workshop, Frankfurt, Germany, 6 June
- IPv6 Day, Prague, the Czech Republic, 6 June
- 26 CENTR Administrative workshop, Frankfurt, Germany, 7 June
- EuroDIG, Stockholm, Sweden, 14 – 15 June
- Webit Bulgaria Summit, Sofia, Bulgaria, 14 – 15 June
- Tech All Stars, London, the United Kingdom, 20 – 21 June
- ICANN 44 meeting, Prague, the Czech Republic, 24 – 29 June.

During the ICANN 44 meeting in Prague, EURid was actively involved in the Strategic and Operational Planning (SOP) and IDNs Policy Development Process (PDP) working groups. EURid's Technical Manager, Peter Janssen, presented the YADIFA name server implementation during the Country Code Names Supporting Organisation (ccNSO) Tech Day session. Earlier in the quarter, a presentation about YADIFA was also given at the RIPE 64 meeting.

In June, EURid gave presentations at the CENTR Administrative and Marketing workshops. EURid's External Relations Manager, Giovanni Seppia, continued to chair the CENTR-IGF working group. The two Internet Governance Forum (IGF) workshops proposals where EURid was involved – one on the ccTLD environment by the CENTR community and the other on IDNs and multilingualism in partnership with UNESCO – were approved by the IGF's Multistakeholder Advisory Group. These proposals are on the agenda of the next IGF meeting in Baku, Azerbaijan.

The .eu domain

During Q2 2012, the number of .eu registrations increased by 7 977 domain names, or a net growth of 0.2%, to 3.60 million. The total number of .eu domain names registered at the end of Q2 represented an increase of 7.6%, or 254 875 registrations, when compared with the total number at the end of Q2 2011.

The number of Internationalised Domain Names (IDNs) in the .eu portfolio at the end of Q2 2012 was 60 681, or 1.7% of all registrations. The number of IDNs as a percentage of new registrations is at the same level as that of other registries.

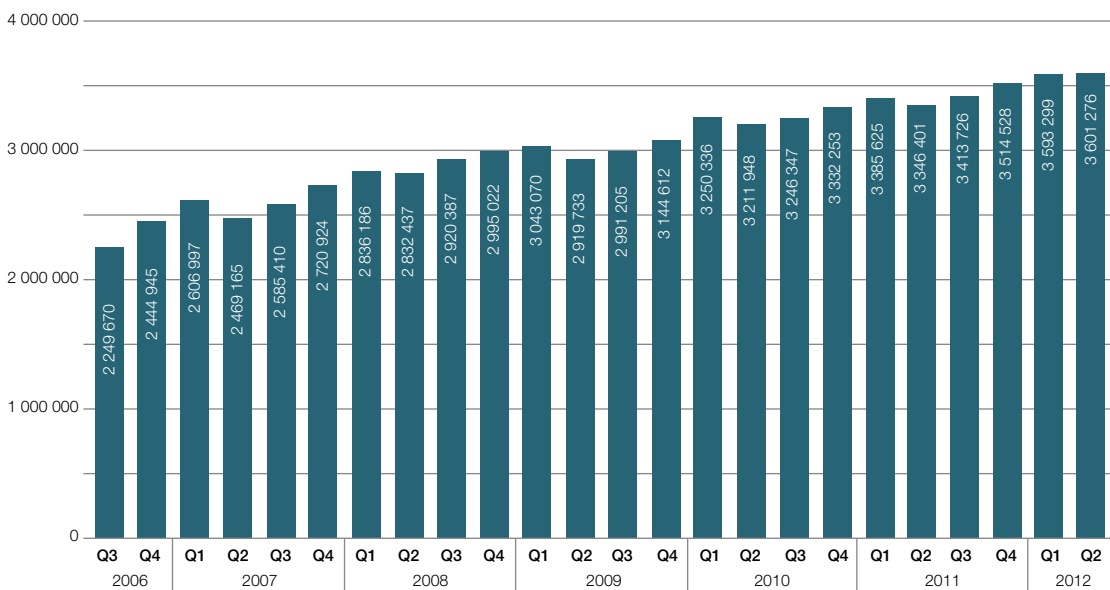
During Q2 2012, 18 096 domains out of 3.60 million were traded. This means that about one domain out of 200 was traded; down from Q2 2011 when one in 170 was traded. In addition,

there were a total of 857 .eu accredited registrars by the end of the quarter. Finally, the countries in the top ten list of registrations based on country of registrar accounted for 84.2% of all .eu registrations.

During the second quarter, the total number of .eu registrations increased in 18 of the 27 EU Member States. Lithuania, the Czech Republic, Slovakia and Poland all saw growth of more than 5%.

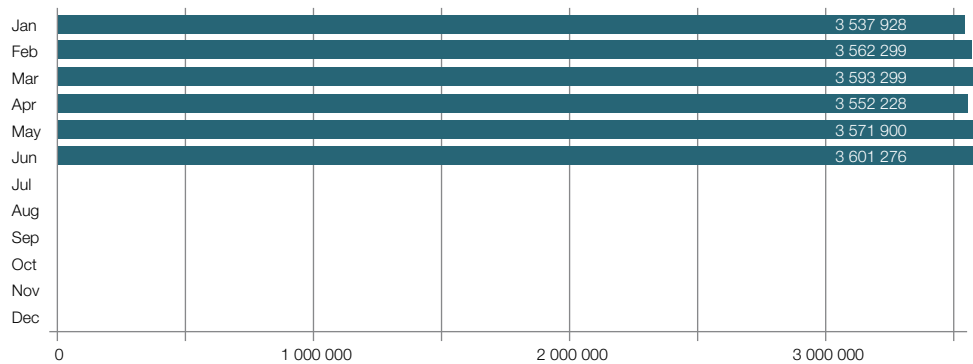
The national ccTLD market in EU countries¹ increased by 1.1% during Q2 2012, and grew by 7.6% from Q2 2011. Within the EU, the market for gTLD domain names such as .com, .net, .org, .info and .biz saw no growth (0.0%) during Q2 2012 but grew by 3.2% from Q2 2011, according to statistics from Zooknic.

Total .eu domain name registrations by quarter

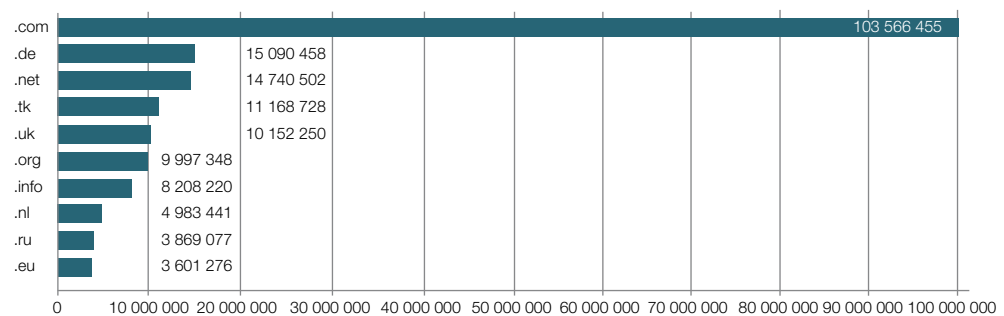


¹Data from national registry websites was not available for Bulgaria, Cyprus and Malta.

Total .eu registrations by month, 2012



World top ten TLDs



During Q2, .eu maintained its position as one of the ten largest TLDs in the world. The registry for .tk offers free registration services and .tk is now the world's fourth largest TLD. The inclusion of .tk means that .cn has dropped out of the top ten.

.eu Internationalised Domain Names (IDNs), Q2 2012

Quarter	IDNs	Percentage
Q4 2009	56 036	1.78%
Q1 2010	62 609	1.93%
Q2 2010	65 109	2.03%
Q3 2010	67 074	2.07%
Q4 2010	57 826	1.74%
Q1 2011	56 961	1.68%
Q2 2011	58 424	1.75%
Q3 2011	58 332	1.71%
Q4 2011	56 699	1.61%
Q1 2012	58 455	1.63%
Q2 2012	60 681	1.70%

Multiyear registrations (MYRs)

Since 7 April 2011 it is possible to register .eu names with a registration period of more than one year. During Q2 2012, 5 599 new registrations with a longer registration period than one year were made. This represented 2.5% of all new registrations in Q2.

The number of MYRs registered in May 2011 was particularly high due to the promotional offer EURid ran following the MYR launch. While the offer ran, registrars got 50% discount on .eu domain names they registered for two, five or ten years.

	Q2 2011	Q3 2011	Q4 2011	Q1 2012	Q2 2012
MYRs	22 931	5 295	6 218	6 297	5 599
Percentage	12.3%	2.8%	2.4%	2.7%	2.5%

By far the most common registration length for MYRs has been two years, 74% of the 5 599 MYRs in Q2 were made for two years. The second and third most common registration lengths were three years (11%) and five years (10%).

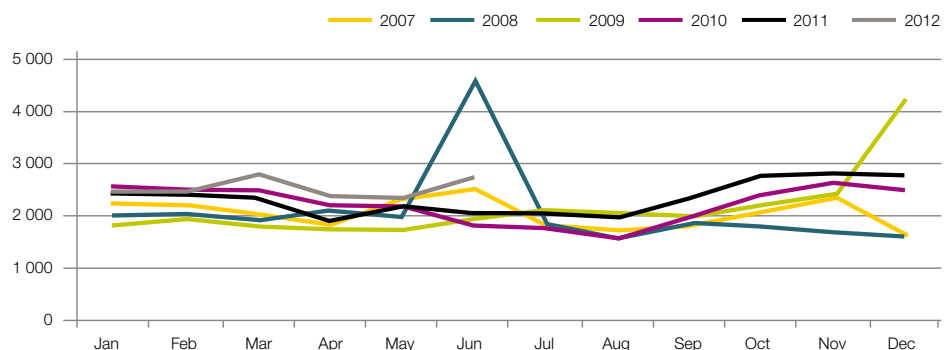
New registrations, deletions and renewals

There were 227 378 new .eu registrations in Q2 2012. The number of new registrations was 8% higher than during the same months in 2011.

Registrants can delete domain names they no longer require through their .eu accredited registrars. During Q2 2012, there were 219 405 deletions. A domain name headed for deletion is quarantined for 40 days after the date specified in the deletion request. It can be reactivated during that period only at the request of the former

registrant. The quarantine period is a safeguard to prevent domain names from being deleted by mistake. The deleted name becomes available for general registration after the quarantine period. When combined, the new registrations and deletions for Q2 showed a net increase of about 100 names per day. Renewal rates stayed strong during Q2 at an average of 85%, somewhat higher than the industry average.

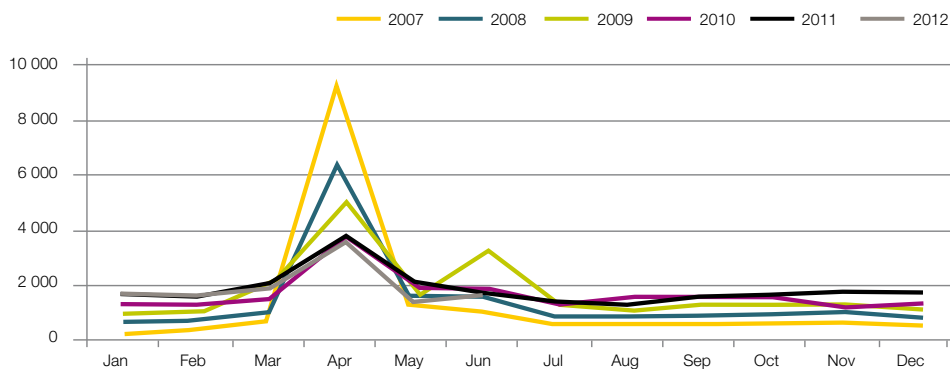
New .eu registrations per day



The number of new registrations per day was 8% higher than during the same months in 2011.

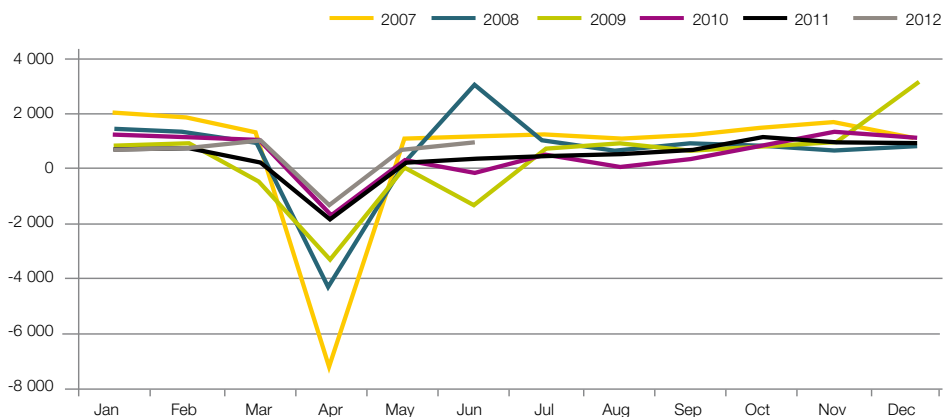


Deletions per day



The month of April sees a spike in deletions each year, as many domain names come up for renewal then. April is the month the .eu domain was officially launched. Each year there are fewer domain names remaining from the April 2006 launch and the effect lessens every year. Q2 2012 was the first second quarter to see positive growth.

Net growth per day



As stated above, Q2 saw a net increase of about 100 names per day.

Renewal rates by percentage

Month	2012	2011	2010	2009	2008	2007
January	78%	76%	77%	78%	79%	100%
February	80%	78%	79%	78%	80%	100%
March	79%	79%	81%	79%	83%	99%
April	86%	85%	87%	84%	84%	81%
May	82%	80%	83%	80%	81%	82%
June	84%	83%	79%	69%	80%	86%
July		81%	81%	80%	82%	84%
August		80%	79%	81%	82%	80%
September		82%	78%	79%	82%	83%
October		79%	78%	78%	82%	82%
November		78%	77%	79%	79%	83%
December		78%	75%	79%	80%	84%
Annual average		81.6%	81.7%	80.0%	82.6%	81.9%

Renewal rates remained strong in Q2, at an average of 85%, somewhat higher than the industry average.

Trades and transfers

When a domain name changes hands, EURid calls the process a “trade”. The registrar for the new registrant initiates the trade, which must then be confirmed by both the existing registrant and the new holder of the domain name. During Q2 2012, 18 096 domains out of 3.60 million were traded; down from Q2 2011 when 19 965 domains were traded.

When a registrant wishes to change registrars, this is known as a domain name “transfer”. Transfers can be carried out at any time. A transfer is initiated by a registrant’s new registrar and must be confirmed by the registrant before it is processed. During Q2 2012, about one domain out of 220 was transferred, for a total of 16 547 transfers. During the same quarter last year, about one out of 170 was transferred.

Completed trades

Trades	2012	2011	2010	2009	2008	2007
January	6 319	5 775	6 541	5 443	4 941	6 553
February	6 307	5 848	5 669	6 119	8 202	8 656
March	7 348	7 822	8 512	10 033	17 004	15 935
April	6 320	7 974	7 624	17 925	55 764	25 869
May	6 025	6 153	6 600	6 016	20 057	6 481
June	5 751	5 838	6 026	5 875	9 097	12 957
July		5 736	5 795	5 355	5 451	5 034
August		5 095	4 874	5 195	3 625	6 010
September		5 718	5 070	5 650	4 431	4 177
October		7 968	5 593	6 389	6 274	5 344
November		6 273	5 900	4 865	4 246	5 746
December		6 933	8 546	4 900	6 118	4 419

Completed transfers

Transfers	2012	2011	2010	2009	2008	2007
January	6 710	5 431	3 951	4 602	4 313	3 564
February	5 828	4 977	5 097	5 311	4 609	5 278
March	7 732	7 604	7 518	7 982	10 190	36 458
April	6 391	7 396	6 345	12 582	10 863	69 060
May	4 826	6 400	6 288	4 606	4 968	12 895
June	5 330	5 384	4 483	4 869	4 474	4 230
July		4 207	3 876	3 575	3 944	3 448
August		4 606	3 772	2 952	3 714	3 667
September		5 238	4 229	3 509	4 124	4 428
October		5 381	4 326	4 102	4 132	3 729
November		5 512	4 860	3 602	4 018	3 382
December		4 961	4 967	3 419	5 122	3 578

DNS queries per minute

One method of determining the actual use of .eu domain names is by measuring DNS queries to the .eu name servers. The graph shows the

average number of queries per minute for each month. The number of DNS queries has grown steadily since the launch of .eu.

Number of DNS queries per minute



The number of DNS queries has grown steadily since the launch of .eu.



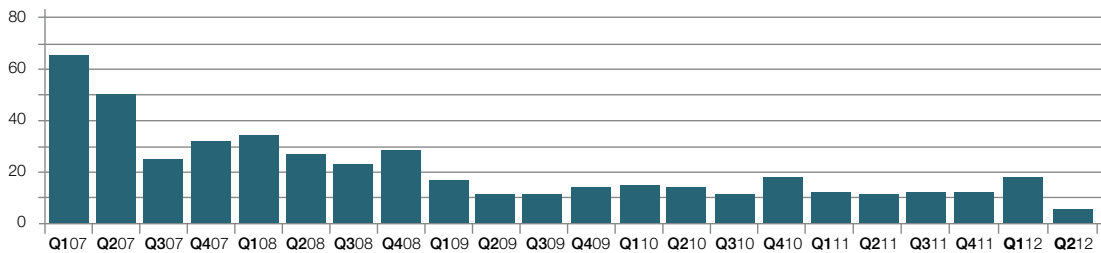
Domain name disputes

To protect intellectual property rights, an Alternative Dispute Resolution (ADR) policy was established for .eu domain name disputes. This policy is described in more detail in EC Regulation 874/2004. The dispute resolution procedure is administered by the Czech Arbitration Court, an independent body offering its services in 21 EU languages.

The ADR process for .eu disputes is similar to the dispute processes offered by most major top-level domain registries.

On 27 June 2012, the Czech Arbitration Court and EURid announced a special fee reduction to make the ADR process even more accessible to the European public. The cost of a basic proceeding was cut by 50% with the new fee structure valid for six months from 1 July 2012. This move comes in response to recommendations made in an external audit of the .eu ADR service prepared for EURid. The .eu ADR procedure is functioning well but, according to the audit, a fee reduction would further raise the visibility of the service and improve access.

Domain name disputes filed by quarter

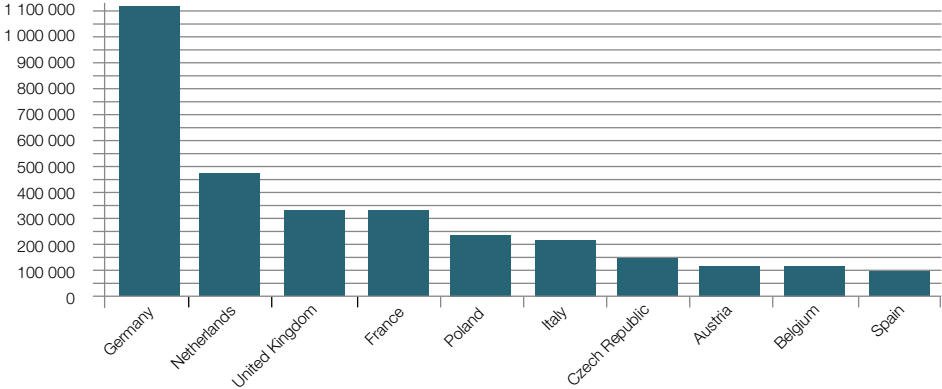


A total of five alternative dispute resolution cases were filed during Q2 2012 compared with 11 during Q2 2011. The Czech Arbitration Court published ten .eu ADR decisions during Q2. Nine of these resulted in the domain name being transferred to the complainant.

The registrants

The countries in the top ten list account for 88.5% of all .eu registrations. German residents have by far the most .eu domain name registrations, followed by residents of the Netherlands and the United Kingdom.

Top ten countries with most .eu registrations





Total number of .eu domain names by country of registrant, Q2 2012

Country	Total names
Åland Islands	1 851
Austria	117 929
Belgium	116 656
Bulgaria	21 035
Cyprus	14 902
Czech Republic	148 253
Denmark	35 763
Estonia	15 274
Finland	15 105
France	331 523
French Guiana	52
Germany	1 109 996
Gibraltar	1 997
Greece	37 227
Guadeloupe	226
Hungary	43 763
Ireland	27 790

Country	Total names
Italy	214 314
Latvia	6 187
Lithuania	20 698
Luxembourg	16 500
Malta	8 405
Martinique	138
Netherlands	472 194
Poland	241 485
Portugal	13 157
Reunion	337
Romania	26 297
Slovakia	34 184
Slovenia	9 996
Spain	96 602
Sweden	69 256
United Kingdom	332 185

The table above is based on country codes. Some EU Member State territories (such as Gibraltar, the Åland Islands and Guadeloupe) have their own country codes, which is why they are included in the list.

Popularity of .eu compared with ccTLD registrations, Q2 2012

Country	.eu/1000	ccTLD/1000
Luxembourg	32.2	135.7
Netherlands	28.4	299.2
Malta	20.1	n/a
Cyprus	18.5	n/a
Czech Republic	14.1	90.9
Austria	14.0	136.8
Germany	13.6	184.6
Estonia	11.4	49.4
Belgium	10.7	118.9
Sweden	7.4	130.0
EU	7.2	95.8
Denmark	6.4	213.8
Lithuania	6.4	45.7
Poland	6.3	62.1

Country	.eu/1000	ccTLD/1000
Slovakia	6.3	50.8
Ireland	6.2	40.4
United Kingdom	5.3	162.6
France	5.1	36.9
Slovenia	4.9	50.4
Hungary	4.4	62.1
Italy	3.5	39.9
Greece	3.3	33.3
Finland	2.8	55.2
Bulgaria	2.8	n/a
Latvia	2.8	43.8
Spain	2.1	33.9
Portugal	1.2	45.2
Romania	1.2	28.7

The figures above show the number of domain names per 1 000 inhabitants at the end of Q2 2012. They are based on population data from Eurostat and ccTLD information from national registries.

Growth by country, quarter over quarter and year over year

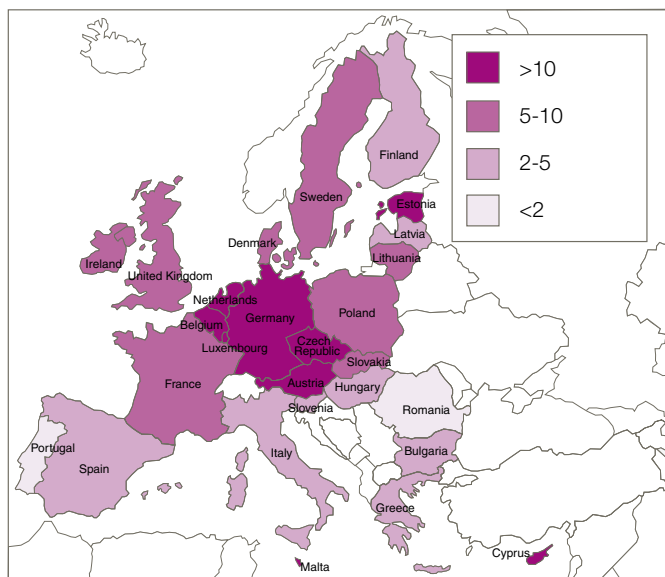
Country	Q2 2012 vs Q1 2012	Q2 2012 vs Q2 2011
Austria	4.8%	23.3%
Belgium	0.8%	9.8%
Bulgaria	2.4%	11.4%
Cyprus	0.1%	-24.7%
Czech Republic	7.9%	19.3%
Denmark	-1.3%	0.9%
Estonia	2.5%	6.4%
Finland	-0.8%	7.9%
France	1.6%	13.3%
Germany	0.2%	6.2%
Greece	4.5%	8.7%
Hungary	1.6%	6.0%
Ireland	-46.1%	-45.3%
Italy	0.0%	8.6%

Country	Q2 2012 vs Q1 2012	Q2 2012 vs Q2 2011
Latvia	-6.0%	1.5%
Lithuania	10.2%	30.0%
Luxembourg	-11.6%	-7.8%
Malta	3.9%	28.9%
Netherlands	-2.3%	5.5%
Poland	5.2%	15.6%
Portugal	0.8%	4.2%
Romania	-2.1%	1.4%
Slovakia	5.9%	22.5%
Slovenia	1.7%	17.4%
Spain	1.5%	8.7%
Sweden	-0.8%	-5.6%
United Kingdom	0.5%	7.0%

By the end of Q2 2012, .eu domain name registrations had increased in 18 EU countries. As shown above, the .eu domain became especially popular in Lithuania, the Czech Republic and Slovakia.

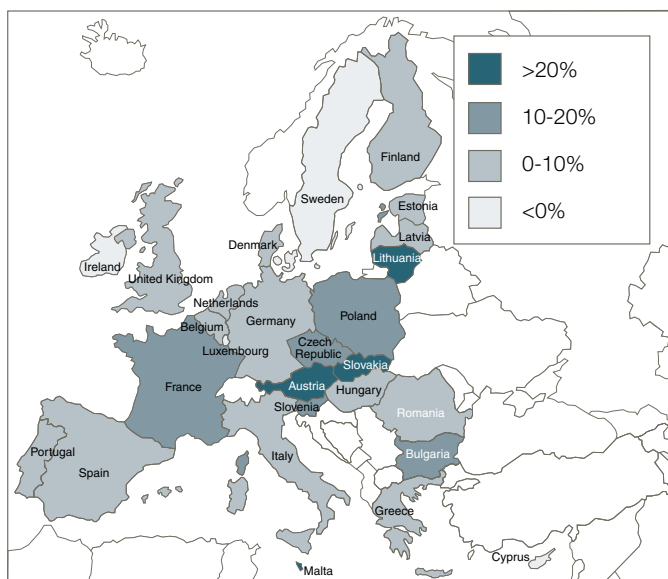
.eu domain names per 1 000 inhabitants, Q2 2012

The number of .eu registrations per 1 000 inhabitants varies from a high of 32 in Luxembourg to 28 in the Netherlands and around 1 in Portugal and Romania. In general, countries with a large number of ccTLDs per inhabitant also have a large number of .eu registrations per inhabitant.



Growth by country, Q2 2012 compared with Q2 2011

The countries with the fastest relative growth year over year were Lithuania (30%), Malta (29%) and Austria (23%).

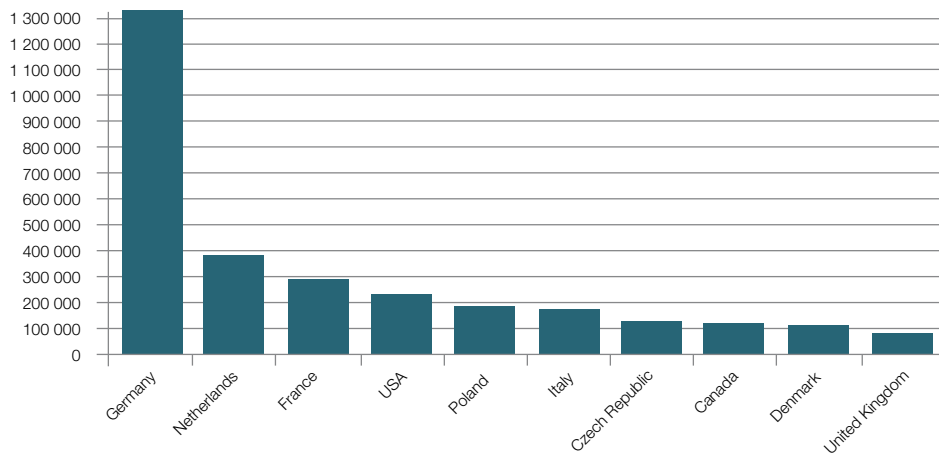


The registrars

.eu registrars can be located outside the EU. Categorising registrations by country of registrar shows many similarities with the categorisation by country of registrant (see previous table Top ten countries with most .eu registrations). The main difference is that the USA, Canada and Denmark are on the top

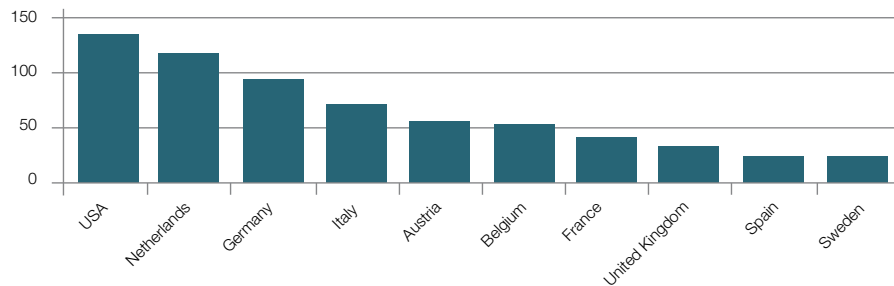
ten list based on country of registrar but not based on country of registrant, while the opposite holds true for Belgium, Austria and Spain. In Q2 2012, the countries in the top ten list of registrations based on country of registrar accounted for 84.2% of all .eu registrations.

Top ten countries based on registrations by country of registrar



In Q2, Polish registrars replaced Italian ones as the country with the fifth most registrations based on country of registrar and Czech registrars replaced Canadian ones as the country with the seventh most registrations based on country of registrar.

Top ten countries by number of .eu registrars



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.eu registrations by country of registrar during Q2 2012

Country	Names managed	Number of registrars
Anguilla	300	1
Australia	17 532	9
Austria	66 507	55
Bahamas	11 079	1
Barbados	259	1
Belgium	67 931	51
Bulgaria	815	2
Canada	124 760	23
Cayman Islands	124	2
China	1 011	4
Croatia	224	1
Cyprus	16 197	2
Czech Republic	130 628	18
Denmark	119 610	16
Estonia	9 092	2
Finland	4 283	6
France	293 366	41
Germany	1 305 539	93
Greece	33 220	15
Hong Kong	0	1
Hungary	28 588	23
India	59 475	1
Ireland	8 827	6
Israel	672	3
Italy	180 951	71

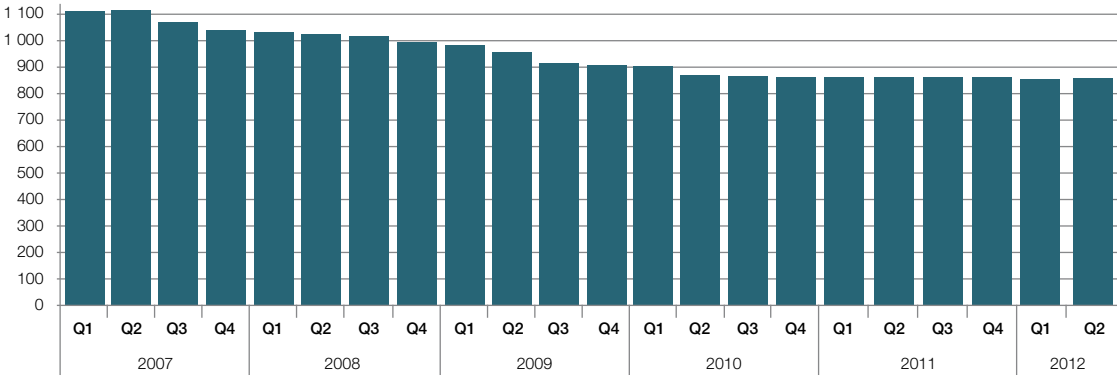
Country	Names managed	Number of registrars
Japan	265	2
Korea	746	3
Latvia	1 130	3
Liechtenstein	225	1
Lithuania	16 881	4
Luxembourg	36 499	3
Malaysia	155	1
Malta	84	1
Monaco	10 215	1
Netherlands	381 876	118
Norway	41 907	4
Poland	190 437	15
Portugal	1 002	4
Romania	11 788	10
Russia	0	1
Singapore	389	1
Slovakia	14 220	13
Slovenia	1 857	2
Spain	45 369	24
Sweden	47 325	24
Switzerland	12 600	3
Taiwan	148	1
United Kingdom	78 244	34
USA	224 914	136

A .eu accredited registrar managed an average of 4 200 .eu domain names during Q2.

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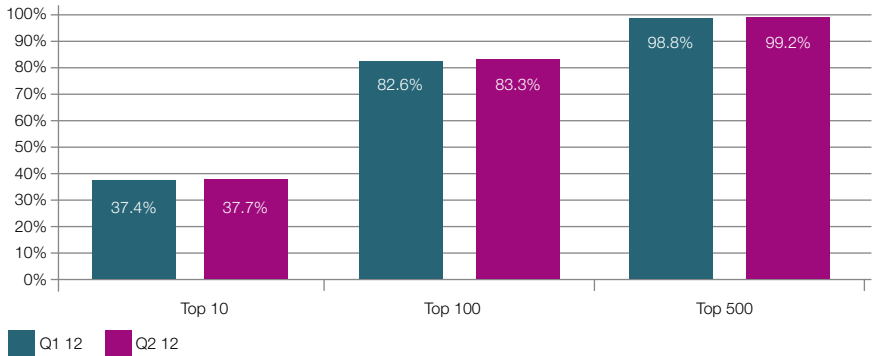


Total number of .eu accredited registrars by quarter



At the end of Q2, there were 857 .eu accredited registrars.

Market share of top 10, top 100 and top 500 registrars



The top 100 .eu accredited registrars manage about 83% of all registrations which means that many registrars are small businesses. Compared with the previous year, the market share of the top 10, 100 and 500 registrars has increased somewhat.

Environmental responsibility

.eu's operations are the most environmentally responsible of any TLD in Europe. On 23 May 2012, EURid became the first European TLD registry to be registered by the EU Eco-Management and Audit Scheme (EMAS).

EMAS is a voluntary management tool for companies and other organisations to evaluate, report and improve their environmental performance. This scheme helps companies optimise their production processes, reduce environmental impacts and use resources more efficiently. EURid's EMAS registration number is BE-VL-000016.

Objectives

EURid's environmental policy is based on the principle of "reduce, reuse and recycle" and provides a framework for making sustainable choices. The EMAS registration formalises this approach and demonstrates our public commitment to further improving .eu's environmental footprint. Operating .eu in a sustainable manner is guided by the following objectives:

- Reduce carbon footprint by cutting greenhouse gas emissions through selecting green suppliers
- Minimise waste and the impact of its disposal
- Adopt energy and water-saving measures
- Implement a green corporate car policy
- Use products and materials more efficiently
- Communicate, both externally and internally, environmental goals and the measures being taken to achieve them
- Disclose environmental best practice to other Internet industry stakeholders.

.eu, Europe's greenest TLD

Q2 2012 activities

EURid took the following actions to put its environmental policy into practice during Q2 2012.

To reduce paper use, EURid started to issue registrar invoices electronically on 1 May 2012. This not only benefits the environment, but is also more cost efficient. Similarly, the summer issue of EURid's *.eu Identity* magazine was made available as a tablet app with a view to reducing the number of copies printed.

The .eu registry also shared its environmental commitment with Members of the European Parliament through an information stand at the European Parliament in Strasbourg from 22 – 23 May 2012. Here we announced our intention to plant 500 trees in Germany through the reforestation and conservation organisation Naturefund.

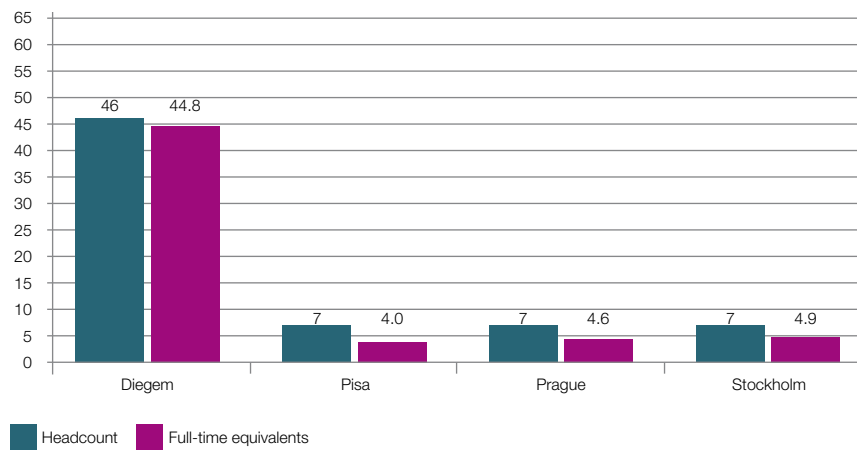
A new web page about .eu's sustainable operations was published where EURid's "EMAS and ISO 14001 Environmental Statement 2012-2015" document can be downloaded. For more information, visit: <http://www.eurid.eu/green>.



Human resources

In terms of human resources, there were a total of 67 employees working at EURid's four offices at the end of Q2 2012.

Headcount per office, Q2 2012





The management team

1 Marc Van Wesemael

General Manager

Marc Van Wesemael has worked in the telecom and software industries as a consultant and as a manager in software engineering, general sales and marketing. For ten years he was the Managing Director of not-for-profit DNS Belgium, the registry for .be. He has an MBA from Lessius Management School (Antwerp) in collaboration with Northwestern University (USA) and a degree in electronic engineering from the University of Ghent.

2 Bart Foutrel

Finance Manager

Bart Foutrel worked as an advisor on Global Compliance Service at PricewaterhouseCoopers before joining EURid in early 2008. He has a masters degree in business sciences from Lessius Hogeschool, where he focused on finance and insurance plus accountancy and tax law.

3 Peter Janssen

Technical Manager

Before Peter Janssen joined EURid, he was technical director for the Belgian registry .be. He was responsible for that domain's liberalisation in December 2000. He has a masters degree in computer science from the University of Leuven.

4 Brigitte Lagrou

Communications Manager

Brigitte Lagrou worked at VASCO Data Security as Worldwide Product PR Manager and EMEA PR Manager before joining EURid. Prior to that, she held the position of PR Manager at Telenet. She has several years' experience working in PR agencies, on local and pan-European ICT and consumer goods accounts.

5 Giovanni Seppia

External Relations Manager

Giovanni Seppia previously worked at ICANN as European Regional Liaison. Prior to that, he was General Manager at CENTR. He has also served as head of external relations for the Italian Registry (ITT CNR) and has three years' experience in various roles at the European Commission.

6 Geo Van Langenhove

Legal Manager

Geo Van Langenhove joined EURid as Legal Manager in January 2011. Previously he worked for companies in various technology fields, such as Nuance Communications, EuroFiber and IMEC, where his practice focused on intellectual property, contracts and litigation. He graduated from the Universities of Brussels and Leuven, College of Law. He also holds an advanced masters degree in intellectual property rights from the University of Brussels.

7 Els Verstappen

Human Resources Manager

Els Verstappen held a variety of HR roles at Scarlet, a telecommunications company, before joining EURid. Most recently, as HR Business Advisor, she was responsible for HR support for line management, selection and recruitment, among other things. Before working at Scarlet she was employed at KPN Belgium and at a European non-governmental organisation.

The board and strategic committee



Pierre Verbaeten

Chairman of the Board

Pierre Verbaeten was professor of the Computer Science department at the University of Leuven until October 2010. For more than ten years he was chairman of this department, the largest in Belgium with more than 30 professors and 170 researchers. He led the DistriNet research group, which conducts basic and applied research in computer networks, security, middleware, multi-agent systems and embedded systems; the group counts more than 70 researchers. In 1989 Mr Verbaeten became the first manager of the .be registry, which was transferred to the not-for-profit organisation DNS Belgium on 1 January 2000.



Tomáš Maršálek

Director of the Board

Mr Maršálek is an independent IT consultant and member of the CZ.NIC collegium, a body associated with CZ.NIC, the registry for the .cz top-level domain. Previously he was a chairman of CZ.NIC and the Managing Director of the Czech Neutral Internet eXchange node (NIX.CZ). After graduating from the Czech Technical University in Prague with a masters degree in radio electronic science, he began his professional career at AT&T. Mr Maršálek is a cofounder of GTS, the biggest alternative telecommunications operator in the Czech Republic. He also helped establish the IP network in Central and Eastern Europe on behalf of British Telecom.



Marko Bonč

Director of the Board

Marko Bonč received a bachelor of science degree in mathematics (1981) and a masters in computer science (1988) from the University of Ljubljana. Between 1981 and 1992 he worked as a researcher and project leader in the field of computer networks. Since 1992 he has been the Director of Arnes, the Academic and Research Network of Slovenia, which is also the registry for the Slovenian top-level domain, .si.



Domenico Laforenza

Director of the Board

Dr Domenico Laforenza is the Director of the Institute for Informatics and Telematics of the Italian National Research Council in Pisa. He is also the head of nic.it, the registry for Italy's .it TLD. In June 2011 he was nominated as the Vice-President of the European Consortium for Informatics and Mathematics (ERCIM). Dr Laforenza also serves in the "Future Internet Forum of the Member and Associate States" as Italian representative appointed by the Italian Ministry of Research, Education and University. He holds a doctoral degree in Computer Science from the University of Pisa.



Christopher Wilkinson

Director of the Board

Christopher Wilkinson is the Chairman of the Internet Society European Chapters (ISOC-ECC.ORG). He has degrees in natural sciences and economics and experience in international affairs. His working life spans several international organisations and the European Union. He was closely associated with the creation of ICANN and the GAC. He initiated the .eu top-level domain.



Danny Aerts

Member of the Strategic Committee
Danny Aerts is the Managing Director of the Swedish Internet Infrastructure Foundation (IIS), the registry for the .se top-level domain. A native of the Netherlands, Mr Aerts moved to Sweden in the mid 1990s. In 2006 he left his position as CEO at Swedish web portal Spray to join IIS. Mr Aerts has also been employed at several telecom companies, including Unisource Mobile, Telia and PTT Telecom. He graduated cum laude from Utrecht University, where he studied economic geography.



Philippe de Buck

Member of the Strategic Committee
Philippe de Buck received a doctorate in law from the University of Leuven. After a post-graduate course in tax studies at the Ecole Supérieure de Sciences Fiscales (ICHEC) in Brussels, he joined Agoria, the Belgian multi-sectoral federation for the technology industry. There he filled various functions until 2001, when he left the CEO position at the federation to join Business Europe in the role of Secretary General. Mr de Buck is also a member of the board of directors for both ING Belgium and BASF Antwerp and sits on the advisory board of the European Policy Center.





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