

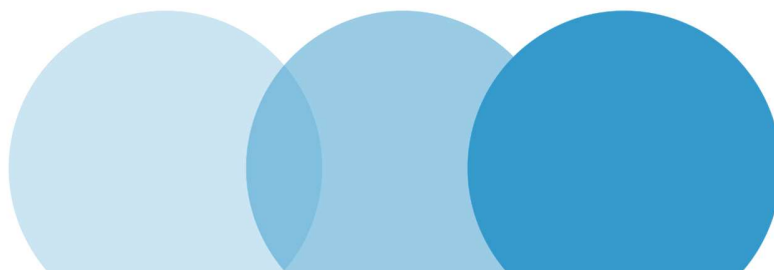
# EURid



# Environmental Statement 2023 Site Diegem

*Update of the environmental statement for the year 2022\**

\*The Dutch environmental statement is the only valid statement. The English version is only a translation of this.



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## 1. EURid GOES GREEN

*Dear EURid stakeholders,*

*Dear colleagues,*

*We are very proud to once again re-confirm EURid's environmental commitment for the coming years following the EMAS Regulation (Commission Regulation (EU) 2017/1505 with the new version of ISO 14001:2015 and Commission Regulation (EU) 2018/2026).*

*EMAS stands for the European Eco-Management and Audit Scheme and:*

- helps EURid in finding the right tools to improve our environmental performance by evaluating and reducing our environmental impact.*
- guarantees the independent nature of our EMAS registration by means of third-party verifications.*
- helps us to achieve greater transparency by publishing our environmental statement online.*

*With EMAS we aim to reduce our environmental impact, strengthen our legal compliance and employee involvement, and save resources and money.*

*For us, the EU Eco-Management Audit Scheme (EMAS) is not just a logo, but our environmental commitment is part of a strategy that optimises the use of internal and external resources.*

*We plan to update you on the steps we are taking to translate our environmental objectives into concrete actions and further refine them over the next years.*

*With our green commitment and your support, we wish to make the Internet a greener environment.*

*Kind regards,*

*Peter Janssen  
General Manager  
EURid vzw*

## 2. SCOPE LIMITATIONS AND EXCLUSIONS

The scope of the environmental system is to describe the environmental aspects of all activities related to the planning and supply of services to manage the .eu top-level Internet domain at the headquarters in Diegem (Belgium).

## 3. EURid COMPANY OVERVIEW

EURid vzw, the European Registry for Internet Domains, manages the .eu, .eu and .eu top-level domains under contract with the European Commission.

Since the beginning of its activities as a registry, EURid has engaged with the international Internet community to share best practices and expertise on the Domain Name System (DNS). Our partnerships include but are not limited to the Council for European National Top-Level Domain Registries (CENTR), the Internet Corporation for Assigned Names and Numbers (ICANN), UNESCO, the United Nations Internet Governance Forum (IGF), the European Summer School on Internet Governance (Euro-SSIG), the Réseaux IP Européens Network Coordination Centre (RIPE NCC), the European Union Intellectual Property Office (EUIPO) and the EU law enforcement agency (Europol).

EURid's headquarters are located in Diegem (Belgium), with local presence in Pisa (Italy), Prague (Czech Republic), and Stockholm (Sweden).

### HISTORY

Following another successful response to the call for expression of interest, EURid signed the contract with the European Commission as the registry manager of the .eu top-level domain for a period of five years starting 13 October 2022, once renewable.

### STRUCTURE

EURid was incorporated under Belgian law as a private not-for-profit association on 8 April 2003.

EURid's corporate governance principles are explained at <https://eurid.eu/en/welcome-to-eurid/corporate-governance/>.

Below are its current members:

Member Name	Activity
<b>Arnes</b>	Academic Research Network of Slovenia ccTLD Registry for .si <a href="https://www.arnes.si">https://www.arnes.si</a>
<b>Business Europe</b>	Organisation representing the industrial and employers' federations of 41 countries (incl. all EU countries) <a href="https://www.businesseurope.eu">https://www.businesseurope.eu</a>
<b>CEPIS</b>	Council of European Professional Informatics Societies <a href="https://www.cepis.org">https://www.cepis.org</a>
<b>CZ.NIC</b>	ccTLD Registry for .cz <a href="https://www.nic.cz">https://www.nic.cz</a>
<b>DNS Belgium vzw</b>	DNS Belgium ccTLD Registry for .be <a href="https://www.dnsbelgium.be">https://www.dnsbelgium.be</a>
<b>ECOMMERCE EUROPE</b>	Association representing 100.000+ companies selling goods and/or services online to consumers in Europe <a href="https://www.ecommerce-europe.eu">https://www.ecommerce-europe.eu</a>
<b>ECTA</b>	European Communities Trademark Association <a href="https://www.ecta.eu">https://www.ecta.eu</a>
<b>EUROCONSUMERS</b>	Consumer Organisation in Europe <a href="https://www.euroconsumers.org">https://www.euroconsumers.org</a>
<b>IAB Europe</b>	Interactive Advertising Bureau Europe <a href="https://www.iabeurope.eu">https://www.iabeurope.eu</a>
<b>IIT-CNR</b>	Istituto di Informatica e Telematica ccTLD Registry for .it <a href="https://www.nic.it">https://www.nic.it</a>
<b>SMEUNITED</b>	SMEunited, formally known as UEAPME, is the association of crafts and SMEs in Europe <a href="https://smeunited.eu">https://smeunited.eu</a>

## ACTIVITIES

The purpose of the company is to organise, manage and control the .eu top-level domain (and its variants in other scripts) in the common interest, based on the principles of quality, efficiency, dependability and accessibility.

## HEADQUARTERS IN DIEGEM - BELGIUM

The main office is located in Diegem near Brussels, Belgium.

EURid provides support in all official EU languages to around 700 worldwide registrars who offer .eu domain registration services.

EURid HEADQUARTERS GENERAL INFORMATION	
NAME	EURID VZW
ADDRESS	TELECOMLAAN 9 box 7
CITY and POSTAL CODE	DIEGEM, 1831
COUNTRY	BELGIUM
REGION	VLAAMS-BRABANT
TELEPHONE	+32 2 401 27 50
No. EMPLOYEES (12/2022)	35 FULL-TIME + 7 PART-TIME
E-MAIL	<a href="mailto:info@eurid.eu">info@eurid.eu</a>
WEBSITE	<a href="https://www.eurid.eu">https://www.eurid.eu</a>
GENERAL MANAGER	PETER JANSSEN
RESPONSIBLE FOR EMS	GEO VAN LANGENHOVE
NACE CODE OF ACTIVITY (EA CODE)	63.9

## EURid OUTLOOK

*EURID'S MANAGEMENT TEAM CONSISTS OF 8 SENIOR MANAGERS:*

- General Manager
- Business Operations Manager
- Finance Manager
- Human Resources Manager
- Legal Manager & DPO
- Technical Manager
- Security Manager
- Innovation Manager

#### *STAFF DISTRIBUTION AT THE END OF DECEMBER 2022*

42 STAFF MEMBERS IN DIEGEM

#### *OFFICE SPACE AT THE END OF DECEMBER 2022*

860 M<sup>2</sup> AREA RENTED FOR DIEGEM OFFICES

#### *NUMBER OF DOMAIN NAMES MANAGED AT THE END OF DECEMBER 2022*

3702264 .eu DOMAIN NAMES

*SERVICE CONCESSION CONTRACT BETWEEN EURid and THE EUROPEAN COMMISSION, renewed and effective as of 13 October 2022.*

The Contract foresees amongst other:

- Management and administration of the .eu TLD and its variants in other scripts;
- Regular reports to be produced by EURid;
- A procurement policy for expenses above a certain threshold;
- Contingency planning;
- Possible financial and administrative spot checks conducted by the European Commission and/or its services.

#### *ENVIRONMENTAL STATEMENT INFORMATION*

Next review: in March 2024

Next update: in March 2025

The validated version of the Environmental Statement is in Dutch, an English version is available as well.

This Environmental Statement is produced in accordance with Annex IV (Environmental Reporting) REGULATION (EC) No 1221/2009.

#### 4. ENVIRONMENTAL POLICY

EURid, the European Registry of Internet Domain Names, manages the .eu TLD and its variants in other scripts under a service concession contract with the European Commission.

Since 2011 we have been working to reduce the environmental impact of our activities.

We believe that even Internet companies must become greener and compensate their CO2 emissions. Our environmental policy is designed to support this objective by continuing past efforts and improving our own environmental performance through:

- the adoption of energy and water saving measures at our headquarters;
- the implementation of a plan for the introduction of greener corporate cars;
- the reduction of waste and a careful management of its disposal, based on the principle of 'reduce, reuse and recycle';
- the efficient use of products and materials (such as paper) and the selection, wherever possible, of day-to-day items which exert minimal environmental impact in the extraction or sourcing of materials, their manufacture, use, and disposal;
- the reduction of our carbon footprint through the cutting down of our greenhouse emissions, the selection of green suppliers, and the use of the most environmentally friendly modes of transportation;
- the calculation of GHG emissions, which remain after the implementation of reduction measures, to estimate our carbon footprint (verified in accordance with the ISO 14067), and compensating for the total amount by purchasing emission reductions from high quality projects;
- the adoption of environmentally responsible criteria when organising events. The criteria are derived from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events and associated travel are as environmentally sound as possible;
- the regular recycling of leftover event merchandise;
- the development of a communication strategy regarding our environmental goals, to inform internal and external stakeholders alike;
- the sharing of our environmental best practices with our industry peers.

Since 2011 we have implemented the Environmental Management System (EMS) as proof of our commitment to the regular improvement of our environmental management philosophy.



## *Implementing the Policy*

### **Preamble**

We are aware of the impact of our services and policies, the enforcement of laws and regulations, and the choices we make when selecting goods and services on the environment.

### **Environmental Management**

We carefully assess the environmental impact of our activities and monitor the compliance of our policy and procedures with the Eco-Management and Audit Scheme (EMAS) which we embrace since many years. We fulfil our environmental responsibilities and ensure that all our activities, including those carried out on our behalf, comply with or exceed legal and voluntary environmental requirements. We are committed to setting yearly targets in order to make our activities greener in the short, medium, and long term.

### **Company engagement**

In order to maximise our efforts, we will ensure the full and adequate involvement of all EURid staff by informing them of our actions regarding the environment and providing training whenever appropriate to enhance their individual environmental responsibility. We will continue to work with our suppliers to help them improve their environmental performance and ensure that, when working for us, they adopt adequate environmental standards as far as possible.

### **Accountability**

We remain accountable to all our stakeholders for the management of the .eu and .europa top-level domains. We are striving to become a driving force in establishing and putting into operation standards for corporate environmental accountability. The results we achieve within the EMAS framework are published in the 'Environmental Statement' that will be available to all interested parties as required by the EMAS.

Diegem, 24 January 2018

The policy has been confirmed in January 2021.

EURid's General Manager, Marc Van Wesemael

## 5. ENVIRONMENTAL MANAGEMENT SYSTEM

### WHY GO GREEN?

*“We believe that even companies that are working in cyberspace can impact the environment. In our case, several policies and procedures are in place to reduce the environmental impact of our activities. The objective for us is to refine and eventually change our daily work to make it fully compliant with environmental standards, and potentially even exceed them.”* (EURid’s EMS quote)

The environmental policy as defined by company management, the environmental programme with annual environmental goals, the annual review of compliance with current environmental law, all environmentally relevant procedures, and the continual improvement of our environmental performance within the system are rooted in the EMAS EC Regulations 1221/2009, 1505/2017, 2018/2026 and ISO 14001:2015 standard.

Mr. Geo Van Langenhove is in charge of EURid’s management of the EMAS Regulation. He is also responsible for environmental sustainability within the organisation’s executive management. The daily involvement of EURid staff in environmental and improvement processes is noticeable across several channels:

- Regular information via the internal blog, intranet, and mailing lists;
- Availability of the person responsible for information about the Environmental Management System;
- Regular team meetings and yearly retreats where presentations on EURid’s environmental commitment are made.

### RELEVANT CHANGES IN 2022

At the end of 2021 - with the start of the new contract with the European Commission - EURid had decided to reduce the scope of its EMAS certification to the Diegem headquarters only, removing the registration for the local offices in Pisa and Prague. No additional relevant changes occurred in 2022.

### ENVIRONMENTAL MANAGEMENT SYSTEM IN NUMBERS

1 ENVIRONMENTAL MANAGEMENT SYSTEM MANAGER	12 PROCEDURES
21 RELEVANT ENVIRONMENTAL FACTORS	18 FORMS
7 OBJECTIVES	22 ACTIONS
1 CATALOGUE FOR ENVIRONMENTALLY FRIENDLY OFFICE MANAGEMENT	16 INDICATORS
1 LOW ENVIRONMENTAL IMPACT EVENT GUIDE	1 CARBON FOOTPRINT REPORT
100% ENVIRONMENTAL LEGAL COMPLIANCE	

## 6. RELEVANT ENVIRONMENTAL ISSUES

In 2011 EURid developed its own method for identifying and assessing issues in the quantification of direct and indirect interactions with the environment. This objective method was based on four criteria defined by EURid’s management. The environmental issues become relevant when they exceed the ‘eight environmental impact units’ thresholds for direct impacts, and the ‘four environmental impact units’ thresholds for indirect impacts.

In 2022, there were no significant environmental changes. This method for identifying and assessing environmental factors has been confirmed, although it was re-evaluated and the local offices of Pisa and Prague were removed.

As a non-industrial business, the impact of EURid’s activities and offices on the environment is relatively minimal.

### HEADQUARTERS IN DIEGEM - BELGIUM

ACTIVITY	ENVIRONMENTAL AREA	ENVIRONMENTAL ASPECTS	ENVIRONMENTAL IMPACTS	(IN) DIRECT	INFLUENCE	SCORE
Administrative activities management	Stakeholder	Agreements with external stakeholders	Increase in environmental awareness	I	0.5	4.5
			Increase in activities aimed at improving environmental management	I	0.5	5
		External communication activities	Increase in environmental awareness	I	0.5	5
		Participation in projects with external companies and agencies	Increase in environmental awareness	I	0.5	4.5
	Air/Energy	Business travel	Increase in pollutant concentration	I	0.75	7.5
	Air	HFC gasses used in air conditioning for data centres (suppliers)	Increase in HFC gasses	I	0,5	4.5
	<b>HFC gasses used in air conditioning for server rooms</b>	<b>Increase in HFC gasses</b>	<b>D</b>	<b>1</b>	<b>9</b>	

Training and information activities management	Stakeholder	Involvement of customers and users	Increase in environmental awareness	I	0.5	5
		Involvement of employees	Increase in environmental awareness	I	0.75	6.75
		Supplier awareness	Increase in environmental awareness	I	0.5	5
	Resources	<b>Choice of supplier for equipment and materials</b>	<b>Increase in environmentally friendly behaviour</b>	<b>D</b>	<b>1</b>	<b>8</b>
		Supplier service of equipment and materials	Environmental impact and reduction in resource consumption	I	0.75	7.5
		<b>Choice of catering service</b>	<b>Increase in environmentally friendly behaviour</b>	<b>D</b>	<b>1</b>	<b>10</b>
		Catering service	Environmental impact and reduction in resource consumption	I	0.75	7.5
		Choice of communication materials	Increase in environmentally friendly behaviour	D	1	10
		<b>Use of communication materials</b>	<b>Environmental impact and resource consumption reduction</b>	<b>I</b>	<b>0.75</b>	<b>8.25</b>
Organisation and participation in events -activities management	Stakeholders	Stakeholder involvement	Increase in stakeholder environmental awareness	I	0.5	5
	Resources	<b>Choice of supplier for equipment and materials</b>	<b>Increase in environmentally friendly behaviour</b>	<b>D</b>	<b>1</b>	<b>8</b>
		Supplier service of equipment and materials	Environmental impact and reduction in resource consumption	I	0.75	7.5
		<b>Choice of catering service</b>	<b>Increase in environmentally friendly behaviour</b>	<b>D</b>	<b>1</b>	<b>8</b>
		Catering service	Environmental impact and reduction in resource consumption	I	0.75	7.5
		<b>Choice of communication materials</b>	<b>Increase in environmentally friendly behaviour</b>	<b>D</b>	<b>1</b>	<b>8</b>
		Use of communication materials	Environmental impact and reduction in resource consumption	I	0.75	7.5

## 7. RELEVANT ENVIRONMENTAL DATA

### HEADQUARTERS IN DIEGEM – BELGIUM

The headquarters in Diegem have some notable characteristics:

1. EURid vzw is not the owner of the building where its offices are located. The building is shared with several tenants, of which EURid is just one. EURid only occupies a smaller part of the building.  
EURid vzw is therefore not directly legally responsible for the heating (three gas burners), or the installation or maintenance of the cooling system as they serve the entire building. The permit holder for the whole building and all its facilities is the landlord.
2. Environmental characteristics of the building:
  - There is only domestic wastewater, which discharges into the municipal sewer, while domestic and non-hazardous waste are produced and separated. MCA BVBA collects the waste and Recyca the ink-cartridges. Batteries and other small discarded electronic materials are brought to disposal sites in the nearby supermarket (batteries) and container park (electronic waste). Larger discarded parts are retrieved by agreed companies.
  - In the server room there is one separate air conditioning system with one Airco unit of 9.5 kW.
  - A cleaning company undertakes the cleaning of the offices. They bring and use only a few cleaning products in bottles, such as detergents. There is a storage of dangerous goods in a very low quantity.

### NUMBER OF EMPLOYEES

YEAR	PART-TIME/FULL-TIME	TOTAL	TREND
2017	41 full-time and 2 part-time	43	↑
2018	34 full-time and 12 part-time	46	↑
2019	39 full-time and 7 part-time	46	=
2020	34 full-time and 10 part-time	44	↓
2021	35 full-time and 9 part-time	44	=
2022	35 full-time and 7 part-time	42	↓

*The consumption data were calculated on the number of employees to obtain a comparable indicator (the index of consumption) over time.*

## SPECIFIC ENVIRONMENTAL ISSUES

### a. Paper consumption

Over the last years, EURid has performed very well in relation to reduction in paper use. For this reason, we decided not to include it as a goal in the environmental programme for 2021-2023, as we believe we have already achieved our objective.

The data relating to the consumption of paper look at the purchase of the following:

1. White paper (A4);
2. Recycled paper (A4);
3. Coloured paper (A4);
4. Letterhead paper and envelopes;
5. Notebooks (A4 and A5).

The consumption of different types of paper is calculated by the consumption of A4 sheets only.

This consumption is measured in kilometres (km), by imagining the A4 sheets consumed lined up along their longest edge (29.7 cm). The core indicator is: *No. of A4 sheets used/per employee per year*.

To achieve this objective in previous years, EURid introduced paperless invoicing for its registrars and online magazine and reports, leading to a reduction in paper consumption.

	2017	2018	2019	2020	2021	2022
TOTAL A4 SHEETS	48.250	59.500	56.079	7.050	15.000	27.500
SHEETS A4 PER EMPLOYEE	1.122	1.293	1.219	160,22	340,90	654,76
TOTAL KM A4	12,96 km	15,9 km	15 km	2 km	4,2 km	8 km
KM A4 PER EMPLOYEE	0,3 km	0,34 km	0,32 km	0,04 km	0,097 km	0,19 km
TREND PC (per year)		+15%	-5,7%	-86%	+53%	+92%

*The table contains numbers for the paper consumption for the respective full year.*

We have worked to reduce the amount of paper used by regularly reminding employees about the paper reduction objective.

For 2022 recycled paper represents 96,30% of total A4 paper consumption (Ecolabel and Blue Angel). The decrease in 2020 was mainly due to the Covid19 pandemic, leading to less people being present in the office. The 2021 increase was related to the hybrid working regime (allowing people to partially working from home and from the office again). We see a substantial increase in 2022, mainly due to

a return to pre-Covid normalcy, however the paper consumption is still half compared to pre-Covid years.

## b. Electricity consumption

The core indicator is kWh/per employee per year.

Meters (serial number)	2017 [kWh]	2018 [kWh]	2019 [kWh]	2020 [kWh]	2021 [kWh]	2022 [kWh]
TOTAL kWh	163.630	150.483	128.200	97.227	100.248	120.943
kWh PER EMPLOYEE	3.805,3	3.271,4	2.787	2.314,9	2.278,4	2.879,6
TREND PC (per year)		-14%	-14,8%	-20%	+2,3%	+26%

The table contains numbers for the electricity consumption for the respective full year.

The data show that electricity consumption per person as of 2017 decreased considerably. In 2018 the total consumption decreased because we worked to regularly remind employees about energy saving. The figure for 2019 is difficult to compare because we had to add up two different offices, and the 2020 and 2021 figure is also not comparable due to the COVID-19 pandemic that has changed the way people work by greatly increasing smart working. Consumption in 2022 is similar (lower) to that in 2019, a pre-pandemic year.

However, it is worth highlighting that EURid has limited capacity to make improvements within this environmental factor because of the nature of the electricity infrastructure.

The energy we used in 2022 was a traditional mix.

## c. Water consumption

Water is supplied via the central water distribution system and is used for the toilets, cleaning, the dishwasher, and other kitchen purposes. In the kitchen there is also a water fountain that is connected to the central water distribution system. This fountain filters and cools the tap water.

The different offices in the building do not have a separate water meter. The total water consumption is divided between tenants based on square meterage of rented office space.

From	To	Water consumption whole building [m <sup>3</sup> ]	EURid's share[m <sup>3</sup> ]	Average consumption per day	TREND (per year)
01/01/2019	31/12/2019	1.742 m <sup>3</sup>	125 m <sup>3</sup>	0,34 m <sup>3</sup>	
01/01/2020	31/12/2020	2.279 m <sup>3</sup>	165 m <sup>3</sup>	0,45 m <sup>3</sup>	+32%
01/01/2021	31/12/2021	2.084 m <sup>3</sup>	151 m <sup>3</sup>	0,41 m <sup>3</sup>	-8,5 %
01/01/2022	31/12/2022	2.953 m <sup>3</sup>	213,5 m <sup>3</sup>	0,58 m <sup>3</sup>	+41%

*The table contains numbers for the electricity consumption for the respective full year, calculated pro rata based on the available data for 2022.*

In 2022, there is a substantial increase compared to 2020 and 2021 due to a return to pre-Covid normalcy. A comparison with 2019 cannot be made because EURid moved office in that year.

Even in this case, it is worth highlighting that EURid has limited capacity to make improvements within this environmental factor because of the nature of the water supply and sharing with other building tenants.

#### **d. Transport use for business travel, emissions into the atmosphere**

Some EURid employees have a company car as a fringe benefit. Our contract with the car leasing agency foresees mileage of up to 35,000 km per year. EURid has drafted a policy (*Car travel policy*) on the management of cars assigned to staff, to regulate the different situations as well as the rights and obligations of drivers. EURid intends to reduce its carbon dioxide (CO<sub>2</sub>) emissions by only choosing at least Euro 6 company cars.

The indicator used is the number of Euro 6 cars/total company cars leased annually instead of the number of Euro 5 cars and Euro 6 cars/total company cars leased annually.

YEAR	No. of cars	EURO 5	EURO 6	%	[km/year ]	CO <sub>2</sub> Emission [g/km]	CO <sub>2</sub> emitted per year [kg]
2017	20	9	11	55%	493.979	101,8	50.287
2018	20	5	15	75%	490.086	101,8	49.891
2019	22	2	20	91%	566.000	62,44	35.341
2020	20	0	20	100%	289.564	30,12	8.722
2021	25	0	25	100%	290.215	43	12.475
2022	25	0	25	100%	416.159	43	17.889

*The table contains numbers for the cars for the respective full year.*

From 2022 EURid uses only hybrid vehicles (1 hybrid-petrol / 24 plug-in hybrid petrol).

It is worth noting that in 2022, out of the 19 employees who do not have a company car, 6 use public transport.

Since 2016, EURid has allowed homeworking. This measure has further contributed to reducing emissions and the environmental impact of transportation to and from work. These employees make up around 67% of the workforce.



Since 2020, due to the COVID-19 pandemic lock-down measures, employees worked from home most of the time. The 2022 figure is definitely better than the 2019 figure in terms of Co2 emissions, this means that the car replacement policy is working in reducing the impacts generated.

The CO<sub>2</sub> emissions of the company cars used is calculated and offset within the Carbon Footprint – see chapter 8.

### e. Waste production

#### MUNICIPAL WASTE

The nature and quantity of EURid’s waste products is gathered by EURid in the storage room of the building and removed by MCA Recycling. The waste is categorised as “comparable to household waste”. The waste is managed by MCA, which performs the selective sorting of the building waste. MCA provided EURid with a waste manual in which they describe which waste is collected separately and the way it is collected.

A separate bag for drink cartons is placed in the kitchen. When full, the bag is added to the waste collecting location for pick-up by MCA. In the kitchen there are separated well-identified waste bins available for the employees. All used coffee pads are collected and handed over to a third party for recycling.

The waste figures relate to the entire building and are as shown in the table below.

In general, there is an increase in general waste that requires further investigation with the owner and the waste management and collection company.

YEAR	Paper EWC: 150101	Cardboard EWC: 150101	Glass EWC: 150107	Cans EWC: 150104	Plastic EWC: 150102	Bulky waste EWC: 150102	Bulky waste EWC: 200307	Edible Oils EWC: 200125	PMC EWC: 150106	General waste EWC: 200301
2019*	76 m <sup>3</sup>	230 m <sup>3</sup>	1 cont.	18 m <sup>3</sup>	18 m <sup>3</sup>	4 m <sup>3</sup>	13 m <sup>3</sup>	0,18 m <sup>3</sup>	15 m <sup>3</sup>	224 m <sup>3</sup>
2020	121 m <sup>3</sup>	328 m <sup>3</sup>	0.75 cont.	17 m <sup>3</sup>	19 m <sup>3</sup>	1 m <sup>3</sup>	5 m <sup>3</sup>	0,18 m <sup>3</sup>	20 m <sup>3</sup>	208 m <sup>3</sup>
2021	135 m <sup>3</sup>	314 m <sup>3</sup>	0.5 cont.	4 m <sup>3</sup>	4 m <sup>3</sup>	4 m <sup>3</sup>	0 m <sup>3</sup>	0,09 m <sup>3</sup>	32 m <sup>3</sup>	179 m <sup>3</sup>
2022	163 m <sup>3</sup>	320 m <sup>3</sup>	0.54 cont	0 m <sup>3</sup>	18 m <sup>3</sup>	1 m <sup>3</sup>	0 m <sup>3</sup>	0 m <sup>3</sup>	115 m <sup>3</sup>	251 m <sup>3</sup>

\* In 2019 the data are partial and refer only to the second half of the year. For this reason, the 2020 data are higher, even though the offices were used much less due to the COVID-19 pandemic.

#### TONER CARTRIDGES

Since 2019 a cartridge recycling program is in place with a third party.

## IT MATERIAL

EURid's activities rely on the use of computers (laptops and desktops), as well as a server station located in the building. As for used IT material, EURid returns it to the companies from whom it was bought or to a refurbishing (OXFAM) or recycling (Iron Mountain) accredited company, where it is taken care of. Most of it is regenerated and, eventually, recycled.

## f. Central heating and cooling

At its headquarters EURid uses the entire building's central system for heating and cooling. The cooling system in the whole building is water- and air-based. Heating and cooling costs are included in the rent. The heating cost is the cost related to the gas consumption and is calculated pro rata of EURid's occupation share in the entire building.

## g. Cooling for server room

The office uses the entire building's central system for cooling (capillary expansion system) - Refrigerant R410a. The content of the cooling system is 150 Kg.

EURid's office has an additional air conditioning element in the server room. The refrigerant is R-410a. The air-conditioning unit in the server room has an individual nominal cooling capacity of 10 kW.

## NOTE

Emissions of NOX, PM, SO2 could not be calculated due to the lack of data in the possession of the building owner.

## EMAS REGULATORY COMPLIANCE

EURid has established a system whereby it is able to identify and provide information on the legal requirements applicable to its activities and premises, in line with the EMAS Regulation requirements. The permit conditions are controlled and maintained by the permit holder.

The permit holder for the whole building and its facilities is the landlord.

Legal attestations, environmental controls and supervising is mandatory for the permit holder but, as a tenant, EURid vzw is informed about the attestations and maintenance performed by certified firms.

The permit situation is up to date and there are no changes to it.

Since Diegem is situated in the Flemish region, the relevant specific environmental legislation is mentioned in the legal compliance report from SGS, namely Vlarem II (permit conditions), Vlarema (waste separation and collection), Vlarebo (soil legislation).

According to the SGS compliance report, EURid is found to be compliant with the environmental legislation.

## INDIRECT ENVIRONMENTAL ISSUES

Indirect environmental issues are those resulting from the organisation's interaction with third parties, which can be affected by the decision to become EMAS certified. For non-industrial organisations like EURid, it is essential to consider the environmental impacts associated with core business.

An inventory of the environmental factors of the organisation's site and facilities is not sufficient.

For EURid, indirect environmental issues arise in relation to the following activities:

- Administrative activities management (e.g. choice of suppliers);
- Information activities management;
- Organisation and participation in events.

Relations with stakeholders mainly concern relationships with customers and suppliers. For the selection of equipment and material suppliers, EURid tries, wherever possible, to select 'green' options, and to use materials with low environmental impact, especially during events and trade fairs. Similarly, for catering services, EURid prefers not to use disposable materials insofar as this is possible.

The core indicator is the percentage of environmental standard certified products or suppliers versus the total number of EURid's relevant suppliers.

The following table shows the labels used by some of EURid's suppliers (mainly at its headquarters):

TYPE OF PRODUCT	ENVIRONMENTAL LABELS**
IPad - iPhone	Energy Star
Paper and cleaning products	FSC, European eco label, Blue Angel
IT equipment (computers, servers)	Energy star, Gold&Blue Angel
Printers	Energy star, Blue Angel
Office material (paper, labels)	FSC, PEFC, Blue Angel
Packaging and office material	PEFC, Blue Angel
Dishwasher	EU energy label A
TYPE OF SERVICES	ENVIRONMENTAL CERTIFICATIONS*
Leasing cars	ISO 14001
Video conference systems	ISO 14001
Fixed phone lines	ISO 14001
Data Centre (EBRC)	ISO 14001 + ISO 50001 + Climate Neutral
Data Centre (AMS)	ISO 14001 + ISO 50001
Hotels	EMAS
Waste management company	ISO 14001
Connectivity	ISO 14001

\* ISO 14001 or EMAS

\*\* ECOLABEL or FSC or PEFC or BLUE ANGEL or NORDIC SWAN or ENERGY STAR or EU ENERGY LABEL (Class A/A+/A++)

To put this green policy into practice, EURid vzw decided to use two of Europe's greenest data centres, AMS and EBRC.

Another core indicator in this section is the amount of eco-friendly corporate merchandise purchased (% per year). Since 2015, 100% of giveaways have been purchased using green criteria and from companies which are compatible with EURid's environmental approach.

## 8. EURid BEST PRACTICES

EURid's activities and communication plan were affected by the COVID-19 pandemic in 2020.

Despite this, EURid managed to get involved in a CENTR project to share our best practices in CO<sub>2</sub> assessment and compensation efforts. The Swedish Internet Foundation, AFNIC, EURid, and DNS Belgium all have sustainability programmes. In 2020, consultants from Ecolife (a Belgian firm known to DNS Belgium) helped the registries compare their sustainability metrics to find shared models for measurements and performance indicators. The outcome was a report with a small set of baseline measurables in each registry and suggestions for how to set up a sustainability plan in each registry. Even after the pandemic, EURid staff is allowed to work from home on a regular basis, reducing the transportation and thus the environmental impact. Additionally, where possible, attending events occurs more as a remote participation instead of physical presence.

### ORGANISATION OF OR PARTICIPATION IN EVENTS

One of the objectives of EURid's environmental programme is to organise at least 90% of EURid's annual promotional events in accordance with environmental criteria.

The UNEP green meeting guide defines a green event as *'one that is designed, organised and implemented in a way that minimises negative environmental impacts and leaves a positive legacy for the host community'*.

To achieve this objective, EURid has drafted a low environmental impact event guide to help staff to implement environmental procedures when organising or participating in events/fairs. The guide aims to be a valuable tool for setting up meetings/events by introducing best practices and recommendations that ensure their sustainability. The guide contains seven different sections, each with specific environmental criteria that cover all the activities necessary to organise and manage an event.

For internal company meetings, one of the planned ways of decreasing CO<sub>2</sub> emissions is the increased use of EURid's video conferencing system to reduce the impact of travel between EURid's headquarters and its regional offices. Before organising a meeting, EURid always considers whether a virtual meeting is possible as the greenest and most sustainable option.

The 2022 .eu Web Awards Gala took place on 17 November in Mechelen, Belgium. For the organization of this event, the low environmental impact event guide was followed, and most importantly, the event was held in conjunction with the annual registrar meeting to further reduce the impact from participants' travel.

### CO<sub>2</sub> EMISSIONS and OFFSETTING

Air and vehicle travel are core elements of EURid's activities, but these are also environmentally damaging as they produce large quantities of CO<sub>2</sub>, the primary agent involved in climate change. For this reason, one of EURid's commitments has been, is, and will continue to be, to link as much as possible to the use of transport providers that have CO<sub>2</sub> emission compensation schemes to neutralise this impact.

One of our most important commitments for the current environmental programme is to continue to assess EURid's annual carbon footprint, and to compensate real CO<sub>2</sub> emissions.

The assessment of the carbon footprint (CF) is based on a methodology for the identification and quantification of greenhouse gas emissions in relation to the main activities throughout EURid. This assessment has been updated periodically through the collection of the data and information necessary to quantify EURid's annual carbon footprint. The carbon footprint has been quantified in accordance with the requirements of ISO 14067:2013 and ISO 14064:2006. The LCA study necessary to quantify the CF has been developed in accordance with the ISO 14040:2006 and ISO 14044:2006. Considering the life cycle of EURid's activities, the 2022 carbon footprint non only for the Diegem, but also for Pisa, Prague, and Stockholm offices was quantified (and certified) at 151 tons CO<sub>2</sub>eq, a bit higher than last year but lower than 2019 (pre-Covid year).

In the Diegem office, the CF of 2022 is the same as that of 2019, 145 CO<sub>2</sub>eq and comparable to the CF of 2021.

The Carbon Footprint 2023 will be available in July 2024.

YEAR	IMPACT CATEGORY	UNIT	DIEGEM
2017	IPCC GWP 100a	tonCO <sub>2</sub> eq	116,6
2018			120,2
2019			145,4
2020			121,5
2021			141,6
2022			145
% Trend GHG emissions 2021 vs 2022			+2,4%

To compensate its CO2 emissions, since 2016 EURid has supported several projects with Gold Standard credits (one of the higher standards for climate and development interventions to quantify certified and maximise the positive impact).

Borehole Rehabilitation project to improve this situation by working with Uganda communities to repair broken boreholes and restore access to clean, safe drinking water. The direct benefits of the project are that families no longer must travel great distances to obtain water or boil the water to eradicate contaminants, saving firewood and thus preventing carbon emissions from being released into the atmosphere.

Installation of a solar powered energy system and lighting at the Amunamun Primary School in Uganda. Light is key to giving education to 1,173 pupils in this school that did not have access to electricity. The installation of the solar powered energy and lighting systems improve the pupils' education by allowing them to study at night, as currently they have no way of reading once it gets dark. The light provided by the project will give the pupils extra hours of study, helping them to progress in their education.

The project moved forward in 2019 with the installation of hand washing points and water, sanitation, and hygiene training, and now meets four sustainable development goals: good health and well-being, quality education, clean water and sanitation, and affordable and clean energy. The aim of the Uganda Borehole project is to better this situation by working with local communities to repair broken boreholes in order to restore access to clean, safe drinking water.

In 2023 (for 2022 Carbon Footprint outcome), to offset its CO2 emissions, EURid supported the "Water is Life" project in Madagascar, aiming to provide safe water to families living around the city of Tulear, as well as to improve hygiene, social, economic and environmental issues.

EURid's commitment to being a green company is published in the Going Green section on EURid's website: <https://eurid.eu/en/welcome-to-eurid/going-green/>.

## **SUPPORT TO ENVIRONMENTAL and SOCIAL PROJECTS**

Between 2017 and 2021 EURid has been supporting the Surfrider Foundation with a donation during the holiday season. The Surfrider Foundation is dedicated to protecting the world's oceans, waves, and beaches through a multitude of activism-based campaigns and programmes. Most of the Foundation's work revolves around beach preservation, clean water protection, and plastic pollution prevention. EURid's supported specifically targeted the Ocean Campus Project, which provides online and offline learning opportunities to people around the world on relevant topics such as marine litter, sustainable coastal development, water quality, wave protection, and more. It even includes simple and sustainable DIY recipes that you can incorporate into your daily routine to protect the ocean from harmful litter. In addition to online videos and articles, the Project also includes a variety of educational initiatives that foresee cooperation with European schools. In 2022 EURid decided to put support for Surfer Rider Foundation activities on standby, waiting the next environmental program in 2024.

Since 2015, EURid has been working on a new project to inspire the world to see waste differently, and to change the idea of what rubbish is. The project is about the circular economy, from production and consumption to waste management, and the market for secondary raw materials. In collaboration with BORSEGGI ('pickpockets'), an Italian tailoring company based in the Milan Opera prison, the project aims to contribute to 'closing the loop' of product lifecycles through greater recycling and re-use, bringing benefits to both the environment and the economy. Specifically, through first-rate tailoring, BORSEGGI gave new life to EURid's various marketing materials used during the EuroDIG meeting in June 2016 and other events during 2017, 2018, and 2019. T-shirts and backpacks were repurposed by BORSEGGI so that they might be reused during the numerous events which EURid will attend in future.

In 2019 the video used to introduce the Better World category at the .eu Web Awards 2019 was about EURid's collaboration with BORSEGGI (since 2012) to recycle unused corporate merchandise. EURid presented the ".eu Champion 2019" Web Award to BORSEGGI for their incredible support and cooperation over the years. In 2022 there were no specific recycling projects with BORSEGGI because there were no surplus gadgets or banners to throw away.

## INTERNAL PRESENTATIONS

- We continued our internal video conferences – throughout 2022 for staff members.
- Regular updates to the dedicated EMAS section of the intranet (<https://eurid.eu/en/welcome-to-eurid/going-green/>).

## COMMUNICATION WITH OUR STAKEHOLDERS ON OUR SITES (eurid.eu and registry.eu)

- A dedicated section in the European Commission bi-annual report to the Parliament and the Council (COM (2022) 1 final) published on 11 January 2022.

## COMMUNICATION WITH THE GENERAL PUBLIC - STAKEHOLDERS

- Regularly updated the green section on our public website. It includes infographics of the action to offset the CO<sub>2</sub> emissions of the previous year.
- The updated EMAS 2021-2023 Environmental Statement.  
See <https://eurid.eu/en/welcome-to-eurid/going-green/>

# Going green

We believe that even companies working in cyberspace can do so in a sustainable manner.

We are the first European TLD registry to be registered by the EU Eco-Management and Audit Scheme (EMAS) since 2012.

## Environmental actions

We have taken an environmentally responsible approach to managing our TLDs for many years.

The EMAS registration formalises our ongoing activities and demonstrates our public commitment to improving our environmental footprint even further. These activities include but are not limited to:

- **Resource efficiency:** Our plan to reduce the environmental impact of transport through the introduction of greener corporate cars is just one of the ways that we intend to reduce emissions.
- **Corporate involvement:** We promote the sustainability programme internally to members of staff, in order to enhance their involvement in environmental activities and projects.
- **Responsible events:** When organising conferences and events for accredited registrars, or participating in industry trade fairs and meetings, we apply environmental criteria from the United Nations Environment Programme (UNEP) meeting guide to ensure that these events (and their associated travel) are as environmentally sound as possible.





## SECURING INFORMATION

Information security is a fundamental building block of EURid's business. To help the company handle information security in a structured manner in both its technical operations and business processes, the ISO 27001 security standard has been followed.

EURid achieved its ISO 27001 certification on 22 November 2013 (certificate number IS 5999234).

### About ISO 27001

The ISO/IEC 27001 standard specifies the requirements for establishing, implementing, maintaining, and continually improving an information security management system within the context of an organisation. It also includes the requirements for the assessment and treatment of information security risks, tailored to the needs of the organisation. As part of the certification process, EURid implemented an Information Security Management System (ISMS) based on the ISO 27001:2005 standard. The objective of the ISMS is to protect the confidentiality, integrity, and availability of the information we receive, process, and store in the EURid environment. To ensure a company-wide commitment to, and awareness of, information security, the ISMS forum is organised at management level.

The ISMS system follows a risk-based approach to ensure that EURid can achieve the following:

- Identify information security risks through an appropriate risk assessment process;
- Select controls (policies, standards, procedures, and technical measures) to reduce the identified risks to an acceptable level;
- Regularly audit, review, and maintain the controls, as well as keep them up to date, in order to cope with emerging threats and risks. We evaluate information security risks, considering the confidentiality, integrity, and availability requirements of EURid's information assets.

EURid's Business Continuity and Contingency Management programme, which was started in 2006 as one of the first European registries, was integrated into the ISO 27001 programme. As foreseen by the standard, EURid is audited yearly and re-certified every three years.

## 9. ENVIRONMENTAL PROGRAMME 2021-2023

The environmental programme has been re-proposed for future years. In early 2022, the European Commission has re-appointed EURid. For this reason, within the EMS it was decided to maintain the environmental policy and programme the same as for the last three years, with a view to possibly revising these documents at the end of 2021 and making them more in line with the activity of future years.

No	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
1	<b>Reduce the environmental impact of transport.</b>	E.P. 19.01.2015 'The implementation of a plan for the introduction of greener corporate cars.	Increasing the amount of CO <sub>2</sub> in the atmosphere.	<ul style="list-style-type: none"> <li>No. of hybrid and electric company cars leased/total company cars leased annually (% per year)</li> <li>No. of video conferences per year carried out by EURid's staff</li> </ul>	December 2023
2	<b>Assess EURid's carbon footprint and compensate real CO<sub>2</sub> emissions.</b>	E.P. 19.01.2015 'The calculation of the GHG emissions which remain after the implementation of reduction measures, to estimate our carbon footprint (verified in accordance with the ISO 14064) and compensate the total amount by purchasing emission reductions from high quality projects'.	Increasing the amount of CO <sub>2</sub> and greenhouse gases in the atmosphere.	<ul style="list-style-type: none"> <li>CO<sub>2</sub> and greenhouse gas emissions from EURid's domains per year.</li> <li>CO<sub>2</sub> and greenhouse gas emissions compensated per year/total quantity of CO<sub>2</sub> and greenhouse gas emissions from EURid activities per year.</li> </ul>	December 2023
3	<b>Organise at least 90% of profile-raising events annually in accordance with environmental criteria.</b>	E.P. 19.01.2015 'The efficient use of products and materials (such as paper) and the selection, wherever possible, of day-to-day items which exert minimal environmental impact in the extraction or sourcing of materials, their manufacture, use, and disposal' and 'The adoption of responsible environmental criteria in the organisation of any event'.	Use of non-renewable resources	<ul style="list-style-type: none"> <li>No. of events organised in accordance with at least five environmental criteria (P08.02)/total number of events organised (% per year).</li> <li>No. of external environment-related initiatives organised by the company per year.</li> </ul>	December 2023

No	OBJECTIVES	REF. ENVIRONMENTAL POLICY	ENVIRONMENTAL IMPACT OF NON-COMPLIANCE	INDICATORS	DEADLINE
4	<b>Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment.</b>	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'The sharing of our environmental best practices with our industry peers'.		<ul style="list-style-type: none"> <li>▪ No. of environmental communications (all types) created per year</li> <li>▪ No. of environment-related complaints per year</li> <li>▪ No. of PRs about EURid's environmental activity per year</li> <li>▪ No. of nominated .eu environmental websites per year within the Better World category of the Web Awards initiative</li> </ul>	December 2023
5	<b>Increase the involvement of managers and employees in environmental activities and projects promoted by EURid.</b>	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike'.		<ul style="list-style-type: none"> <li>▪ No. of training hours dedicated to the environment per year</li> <li>▪ No. of environmental activities carried out annually</li> <li>▪ No. of employees involved in environmental activities/total employees (% per year)</li> <li>▪ No. of managers with environmental responsibilities/total managers (% per year)</li> </ul>	December 2023
6	<b>Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.</b>	E.P. 19.01.2015 'The reduction of waste and careful management of its disposal, based on the principle of 'reduce, reuse and recycle''.	Increasing the amount of waste and use of non-renewable resources	<ul style="list-style-type: none"> <li>▪ Quantity of recycled unused corporate merchandise</li> </ul>	December 2023
7	<b>Include an environmental criterion among the registrar buttons in the registrar advanced search.</b>	E.P. 19.01.2015 'The development of a communication strategy regarding our environmental goals to inform internal and external stakeholders alike' and 'The sharing of our environmental best practices with our industry peers'.		<ul style="list-style-type: none"> <li>• No. of registrars who sign up for this criterion</li> </ul>	December 2023

**OBJECTIVE No. 1: Reduce the environmental impact of transport.**

ACTION No.	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COST	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Replace company cars with hybrid and electric cars in the company fleet to reduce CO <sub>2</sub> emissions.	Human Resources Manager	No extra cost	December 2021	<ul style="list-style-type: none"> <li>No. of hybrid and electric company cars leased/total company cars leased annually (% per year)</li> <li>No. of video conferences per year carried out by EURid staff</li> </ul>	September 2021	Ongoing
			No extra cost	December 2022		September 2022	Ongoing
			No extra cost	December 2023		September 2023	
2	Implementation of staff video conferences to reduce the flights between Brussels and the other three EURid regional offices.	Management and EMSR	-	December 2021		September 2021	From headquarters to regional offices - ongoing
			-	December 2022		September 2022	From headquarters to regional offices - ongoing
			-	December 2023		September 2023	
3	Schedule video conferences with stakeholders to reduce the number of flights.	Management and EMSR	-	December 2021		September 2021	(Almost) no physical meetings in 2021 that require flights
				December 2022		September 2022	(Almost) no physical meetings in 2022 that require flights
				December 2023		September 2023	
4	Encourage employees who do not have a company car to use public transport, since they are reimbursed by EURid (15%) and by the government (20%).	Human Resources Manager	-	December 2021	September 2021	It is difficult to promote public transport because not all areas are served properly.	
				December 2022	September 2022	Ongoing	
				December 2023	September 2023		

**OBJECTIVE No. 2: Assess EURid’s carbon footprint and compensate real CO<sub>2</sub> emissions.**

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Validation by an independent accredited body of the final calculation of CO <sub>2</sub> emitted.	EMSR / Finance Mgr.	25,000 EUR/year	June 2021	<ul style="list-style-type: none"> <li>▪ CO<sub>2</sub> and greenhouse gas emissions created by EURid domains per year</li> <li>▪ CO<sub>2</sub> and greenhouse gas emissions compensated per year/total amount of CO<sub>2</sub> and greenhouse gas emissions from EURid activities per year</li> </ul>	February 2021	DONE
				June 2022		February 2022	DONE
				June 2023		February 2023	DONE
2	Search for possible voluntary compensation actions.	EMSR / Finance Mgr.	25,000 EUR/year	June 2021		February 2021	DONE
				June 2022		February 2022	DONE
				June 2023		February 2023	DONE
3	Compensation of CO <sub>2</sub> emitted (by buying emission rights or VER credits - Voluntary Emissions Reduction).	EMSR / Finance Mgr.	7,000 EUR/year	September 2021		June 2021	DONE
				September 2022		June 2022	DONE
				September 2023		June 2023	DONE
4	Directly support reforestation projects in collaboration with environmental organisations to help the fight against climate change.	EMSR / Finance Mgr.	6,000 EUR/year	September 2021	June 2021	DONE	
				September 2022	June 2022	DONE	
				September 2023	June 2023	DONE	

**OBJECTIVE No. 3: Organise at least 90% of profile-raising events annually in accordance with environmental criteria.**

ACTION No	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Apply the procedure P08.02 'Low environmental impact event guide' when organising environmentally friendly events.	Marketing Coordinator / External Relations Manager	No extra cost (?)	December 2021	<ul style="list-style-type: none"> <li>No. of events organised in accordance with at least five environmental criteria (P08.02)/total events organised (% per year)</li> <li>No. of external environment-related initiatives organised by the company per year</li> </ul>	September 2021	DONE
				December 2022		September 2022	DONE
				December 2023		September 2023	
2	Choose only eco-friendly giveaways for stakeholders.	Marketing Coordinator / External Relations Manager	30,000 EUR/year	December 2021		September 2021	DONE
				December 2022		September 2022	DONE
				December 2023		September 2023	
3	Select catering services that follow environmentally friendly procedures where possible.	Marketing Coordinator / External Relations Manager	90,000 EUR/year	December 2021	September 2021	No events in 2021 due to the COVID	
				December 2022	September 2022	DONE	
				December 2023	September 2023		

**OBJECTIVE No. 4: Continue to implement a strategy to inform the registrar community and the stakeholders about our environmental commitment.**

ACTION No	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Continue to update the eurid.eu webpage dedicated to EURid's environmental commitment and initiatives. Publish news about our green policies in the registrar newsletter.	EMSR / External Relations Manager	-	December 2021	<ul style="list-style-type: none"> <li>No. of environmental communications (all types) per year</li> </ul>	September 2021	DONE
				December 2022		September 2022	DONE
				December 2023		September 2023	
2	Organise a communication event to share EURid's environmental philosophy within the EMAS framework.	EMSR	15,000 EUR	June 2022	<ul style="list-style-type: none"> <li>No. of environment-related complaints per year</li> <li>No. of PRs about EURid's environmental activity per year</li> </ul>	November 2022	No event (to reduce cost and EMAS impact), but a mailing or website publication.
3	Plan at least one presentation annually on Internet-related forums to share EURid's environmental approach with industry peers.	EMSR	-	June 2022	<ul style="list-style-type: none"> <li>No. of nominated .eu environmental websites per year within the Better World category of the Web Awards initiative</li> </ul>	November 2023	
4	Increase the number of .eu environmental websites per year within the Better World category of the Web Awards initiative.	External Relations Manager	-	December 2021		September 2021	DONE
				December 2022		September 2022	DONE
				December 2023		September 2023	

**OBJECTIVE No. 5: Involve managers and employees in environmental activities and projects promoted by EURid.**

ACTION NO	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Internal training sessions for staff to spread the word of the opportunities stemming from correct environmental management in the office.	EMSR and Human Resources manager	-	December 2021	<ul style="list-style-type: none"> <li>▪ No. of training hours dedicated to the environment per year</li> <li>▪ No. of environmental activities carried out annually</li> <li>▪ No. of employees involved in environmental activities/total employees (% per year)</li> <li>▪ No. of managers with environmental responsibilities/total managers (% per year)</li> </ul>	September 2021	DONE for the newcomer a dedicated training
			-	December 2022		September 2022	DONE for the newcomer a dedicated training
			-	December 2023		September 2023	
2	Participation in external seminars on environmental issues.	EMSR	3,000 EUR	December 2023		September 2023	
3	Webinar on EURid's environmental approach for staff.	EMSR	2,000 EUR	December 2023		September 2023	



**OBJECTIVE No. 6: Introduce a structured system to monitor the use of corporate merchandise and plan its possible recycling if unused.**

ACTION No	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Produce an inventory of unused corporate merchandise and a plan to recycle it and re-distribute it during the following year's events organised by EURid.	EMSR	15,000 EUR/year	December 2021	Quantity of recycled unused corporate merchandise	September 2021	DONE with a new project with Borseggi
				December 2022		September 2022	Ongoing
				December 2023		September 2023	
2	Continue to implement the communication plan to inform EURid's stakeholders about this special approach to managing unused corporate merchandise.	EMSR	2,000 EUR/year	December 2021		September 2021	DONE
				December 2022		September 2022	DONE
				December 2023		September 2023	

**OBJECTIVE No. 7: Include an environmental criterion among the registrar buttons in the registrar advanced search.**

ACTION No	ACTIONS	RESPONSIBLE (ROLE)	ESTIMATED COSTS	DEADLINE	INDICATOR	INTERMEDIATE CHECK POINT	PERFORMANCE CHECKING
1	Technically prepare the registrar advanced search screen with a new button for an environmental criterion.	EMSR / Technical Manager	-	June 2022	No. of registrars who adopt this criterion	April 2022	Postponed due to the revamp of the entire website.
2	Promote of the new environmental criterion among the registrars and end-users.	EMSR / Technical Manager		June 2022		February 2023	Ongoing
				June 2023		December 2023	

PLEASE NOTE:

The updated environmental programme 2021/2023 covers EURid's headquarters in Diegem (Belgium) only.

The objectives, actions, indicators and responsible bodies are therefore not applicable to EURid's subsidiaries in Italy, the Czech Republic and Sweden.

**10. ACRONYMS**

EURid	European Registry of Internet Domain Names
EMAS	EU Eco-Management and Audit Scheme
EMSR	Environment Management System Responsible
FSC	Forest Stewardship Council
ISO	International Standardisation Organisation
PEFC	Programme for the Endorsement of Forest Certification
UNEP	United Nations Environment Programme
CF	Carbon Footprint

## 11. VALIDATION

### ENVIRONMENTAL VERIFIER'S STATEMENT ON VERIFICATION AND VALIDATION ACTIVITIES

Vinçotte S.A. (with EMAS environmental verifier registration number BE-V-0016 accredited for the scope 1, 10, 11, 13, 16, 18, 19, 20 (excl. 20.51), 21, 22, 23, 24, 25, 26, 27, 28, 29, 30.2, 30.9, 31, 32, 33, 35, 36, 37, 38, 39, 41, 42, 43, 45, 46, 47, 49, 50, 52, 53, 55, 56, 58, 59, 60, 62, 63, 70, 71, 72, 73, 74, 79, 80, 81, 82, 84, 85, 86, 87, 88, 90, 93, 94, 95, 96, 99 (NACE-code) declares to have verified whether the whole organisation as indicated in the updated environmental statement 2022 of the organisation EURid vzw with registration number BE-VL-000016 meets all requirements of Regulation (UE) 1221/2009 modified by Regulation EU 2017/1505 and 2018/2026 on the voluntary participation by organisations in a Community eco-management and audit scheme (EMAS).

By signing this statement, I declare that:

- the verification and validation have been carried out in full compliance with the requirements of Regulation (UE) 1221/2009 modified by Regulation EU 2017/1505 and 2018/2026,
- the outcome of the verification and validation confirms that there is no evidence of non-compliance with applicable legal requirements relating to the environment,
- the data and information of the updated environmental statement 2022 of the site reflect a reliable, credible and correct image of all the sites activities, within the scope mentioned in the environmental statement.

This document is not equivalent to EMAS registration. EMAS registration can only be granted by a Competent Body under Regulation (UE) 1221/2009 modified by Regulation EU 2017/1505 and 2018/2026. This document shall not be used as a stand-alone piece of public communication.

Done at Brussels on 26/10/2023

Signature



Eric Louys  
Chairman of the Certification Committee